The Need for New Agile Roles and Responsibilities in Government





Cynthia Ferreira

Strategic Advisor, Scaled Agile, Inc.

cynthia.ferreira@scaledagile.com

© Scaled Agile, Inc. Approved for Public Distribution - 2 -

What you'll learn

- Current Challenges with Agile in Government
- Why Existing Job Series is an Impediment
- How SAFe is Helping

© Scaled Agile, Inc. Approved for Public Distribution

Exclusive: US government agencies hit in global cyberattack



Pentagon Acquisition Has Innovation Problem, New Study Finds

US government moves to stop potential banking crisis



"DOL Needs to Address Substantial Pandemic Unemployment Insurance Fraud and Improve Program Integrity" – GAO

A Wilting Climate Response

As another heat wave descends, the U.S. federal government is pulling back from the climate fight. What now?



Near-Peer Threats at Highest Point Since Cold War, DOD Official Says – U.S. Department of Defense

> "...our technological overmatch is decreasing as near-peer adversaries increase their capability and capacity," said General Joseph F. Dunford Jr

"In the digital age, we need to be able to change course quickly, to experiment and learn from our mistakes, and to work collaboratively with others to achieve our goals. This requires a new approach to government that is more agile, more user-centered, and more focused on outcomes than outputs. We need to move away from traditional procurement methods and adopt a more agile approach to procurement that involves more stakeholders in the acquisition process and allows for more frequent feedback and adjustments. We also need to invest in the skills and capabilities of our government workforce to ensure that they have the tools

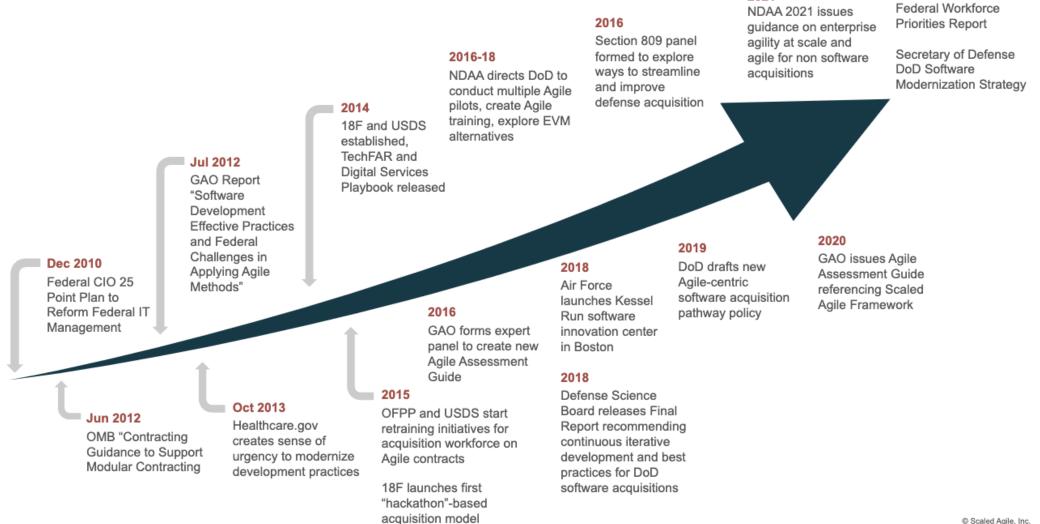
Jennifer Pahlka, former US Deputy Chief Technology
 Officer



© SCALED AGILE, INApproved for Public Distribution - 5

How Government is Responding

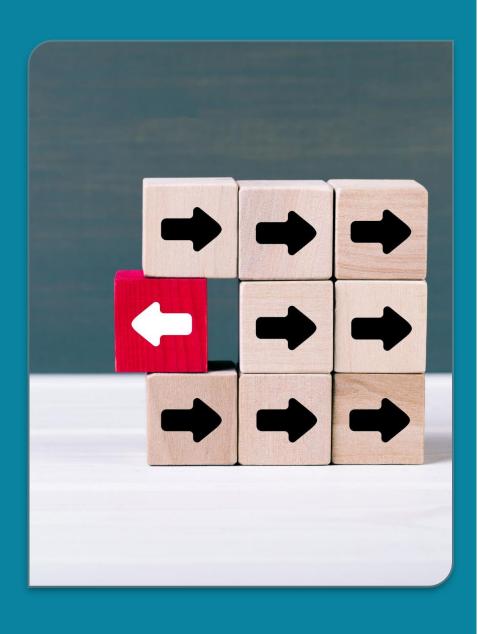
US Government's Journey to Agile



Approved for Public Distribution

2022

2021



Challenges in Agile Project Management in Government

- Reluctance to try new ways of working in riskaverse cultures
- Requires growth mindset and abandon old assumptions
- Agile training is needed to understand agile roles and responsibilities in government

Government Challenges with Agile Transformation

- Organizational Culture and Mindset
- Budgeting and Funding Models
- Procurement and Contracting
- Governance and Regulation
- Talent and Skill Gaps



Why Focus on Agile Roles in Government?

Labor categories do not exist

Agile roles are considered "extra work"

No career path in government for agile professionals

Without a job category, difficult to establish competencies, get training, certification and promotions



The Federal Workforce Priority Report

New Ways of Working in Government



Fostering an Agile
Organization and Growth
Mindset



Enhancing the Customer Experience

Agile Roles Needed

Scrum Master

Product Owner

Product Manager

Release Train Engineer

Agile Coach





Competency Frameworks for Agile Roles

- Scrum Alliance, Agile Alliance, and PMI's ACP certification
- Scaled Agile Framework (SAFe)

Skills and Competencies for Agile Roles



Agile facilitation and coaching



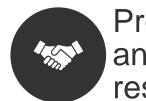
Agile technical practices



Lean thinking and continuous improvement



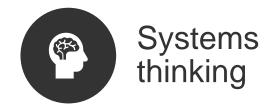
Communication and stakeholder management



Problem-solving and conflict resolution



Metrics and data analysis



Benefits

- Job categories that would attract nextgeneration IT workers
- Easier to respond to emerging technologies and changing requirements
- Defined career paths, training, and competencies to support large agile acquisitions
- Close the gap in technical and management upskilling staff
- Adapt continuous improvement culture emphasizing faster delivery of value delivery





How SAFe is Helping



SAFe for Government at a Glance

Work Differently. **Build the Future.**

SAFe is the market leader in scaling Lean-Agile and DevSecOps practices to help Government organizations achieve agility.

Why SAFe in Government?

Enterprise Solution

Agile Product Delivery

Lean Portfolio Management

Lean-Agile Leadership

100+

Scaled Agile Transformation + Platform Partners

800+

Departments, Federal Agencies, States and Programs

96,000+

Government and Contactors trained in SAFe

SAFe helps government achieve:

- Mission agility
- Deliver services faster
- Effectively steward taxpayer monies
- Positively impact citizens and warfighters

Results

- 50% improvement in value delivery
- 35% increase in productivity
- 50% improvement in quality and security
- 30% more engaged employees

Benefits to Government



Connect strategy & execution



Upskill and empower experience of government employees

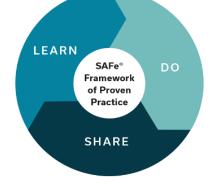


Common language and practices



Unlock innovation





Learning &
Professional
Growth System

System of Practice
& Collaboration

Knowledge &
Expertise Exchange



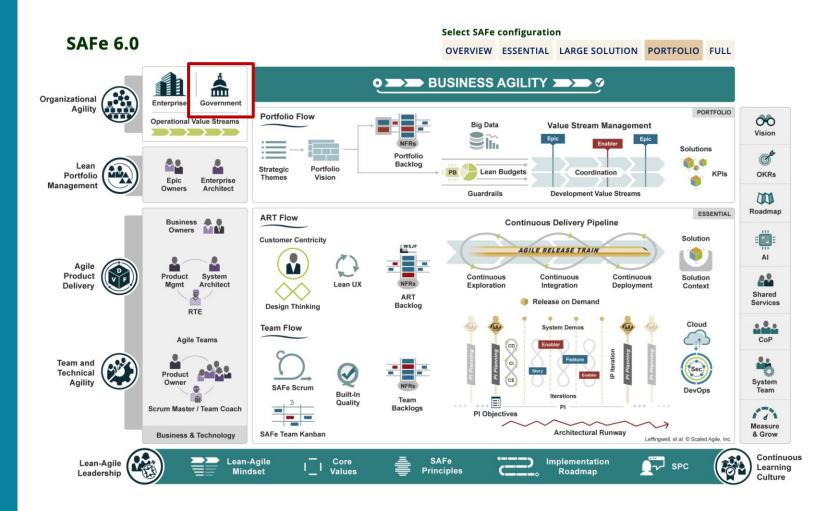
© Scaled Agile, Inc.

Approved for Public Distribution

Government advanced articles

- Government web page with downloadable videos, white papers and resources
- Use cases
- Partner contributions on government transformation best practices

SAFe 6.0 and Government



Scaled Agile, Inc. Approved for Public Distribution

White House Federal Workforce Priorities Report



© Scaled Agile, Inc. Approved for Public Distribution

SAI and Various Legislative Branches

- Presentations to Senate subcommittees and congressional groups
- Provide comments on bills and new legislation

On the Floor

- -S.4623 Agile Procurement bill
- -S.3897 IT Modernization bill

Met with Rep. Connolly and the HGAC Senate subcommittee to promote new Agile roles for Title 5 and Title 10 staff as bipartisan bill

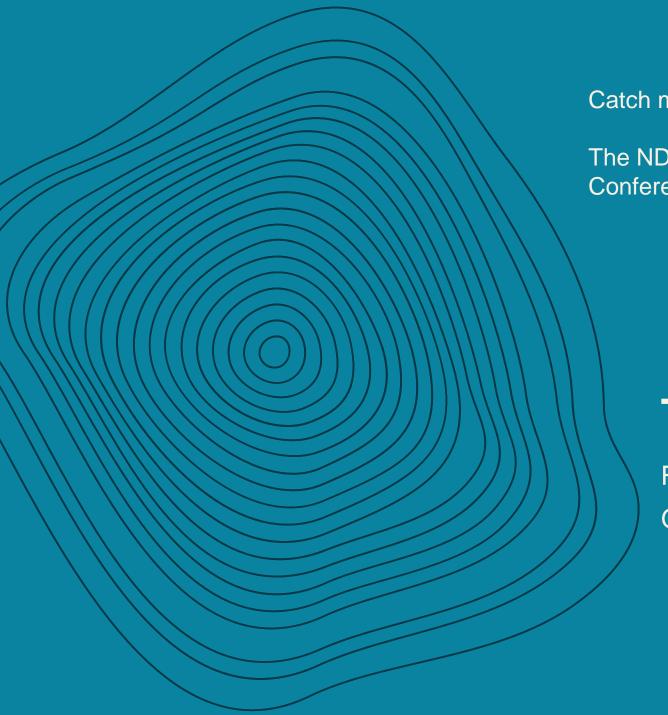


© Scaled Agile, Inc. Approved for Public Distribution



What's Next? Transitioning from PMO to VMO

- Value Stream identification and management
- Optimizing value delivery
- Relentless improvement
- Iterative Planning



Catch me at:

The NDIA Annual Systems and Mission Engineering Conference on Oct 19, 2023

Thank You!

For more information, reach us at: Government@scaledagile.com