

# **DEVSECOPS ACADEMY**

## **TRANSFORMING DOD'S WORKFORCE:**

### **WINNING THE FIGHT WITH DEVSECOPS**

### **AND DIGITAL INNOVATION**

**“WINNING THE FIGHT ANYWHERE – DEMANDS SOFTWARE EVERYWHERE.”**  
**SEAN BRADY | LEARNING DIRECTOR, SOFTWARE ACQUISITION**

May 9, 2019. Send questions to: [Sean.Brady@dau.mil](mailto:Sean.Brady@dau.mil); Defense Acquisition University.





# OBJECTIVES

## The Why -- Urgency for Change & DevSecOps

- DoD SW Acquisition State of Play and Challenge
- What's Causing this?
- Congressional Software & DevSecOps Initiatives
- Innovation: Winning on the Modern Battlefield

## What is DevSecOps?

- What is Agile? DevOps? Shift Left?
- Where's the Sec in DevOps?
- DoD Enterprise Platform
- What Silos Must be Broken?

## The How: Case Study -- DevSecOps Success & Value in DoD

## DevSecOps Academy Concept

- Growth Mindset: Implementation Skills and Culture
- Partnership and Community of Practice

Theme: "*Integrating Agile into Government*"

# PROBLEM STATEMENT AND DOD'S CHALLENGE

**"Poor acquisition outcomes are forfeiting U.S. technology advantages & depriving the nation of strategic capabilities...The acquisition system & culture must adapt to the reality that hardware & software systems must change on a frequent basis to meet warfighter needs, adapting to the speed of relevance."** – General James Mattis



James Mattis, Former Secretary of Defense, established “business reform” as one of three priorities for *“protecting our people and ensuring the survival of our freedoms.”*

This reform is impossible without confronting the software challenge.

**“U.S. Troops Should Not Be Sent Into Fair Fights”**

General Joseph Dunford, Chairman, Joint Chiefs of Staff

How do we **transform** the workforce, practices, competencies, training and culture within **the world's largest engineering organization & bureaucracy** (200K+ professionals)...in order to **radically accelerate the adoption of modern software development** practices at **unprecedented-scale**, across the entire DoD?



# THE WHY – WHY IS OUR MISSION IMPORTANT TO YOU PERSONALLY

## Most Important to Warfighter

*Speed of Investment  
to Meet Needs*

*Time-to-Market/Warfighter*

*Responsiveness to Rapidly  
Changing Threats: Adaptability of  
Systems*

*Rapid Adoption of Emerging SW  
Tech (Force Multipliers)*

*Innovation  
(tech superiority)*

*Risk Aversion*

*Detailed Upfront Plans and  
Specifications*

*Bureaucratic Compliance*



**“Our adversaries are acquiring capabilities not previously anticipated and are doing so at a pace that now challenges U.S. technological superiority.**

**The US must have the ability to quickly respond to adversary advancements & update our systems accordingly.**

**Rapid & continuous SW development will be essential to achieving this outcome.**

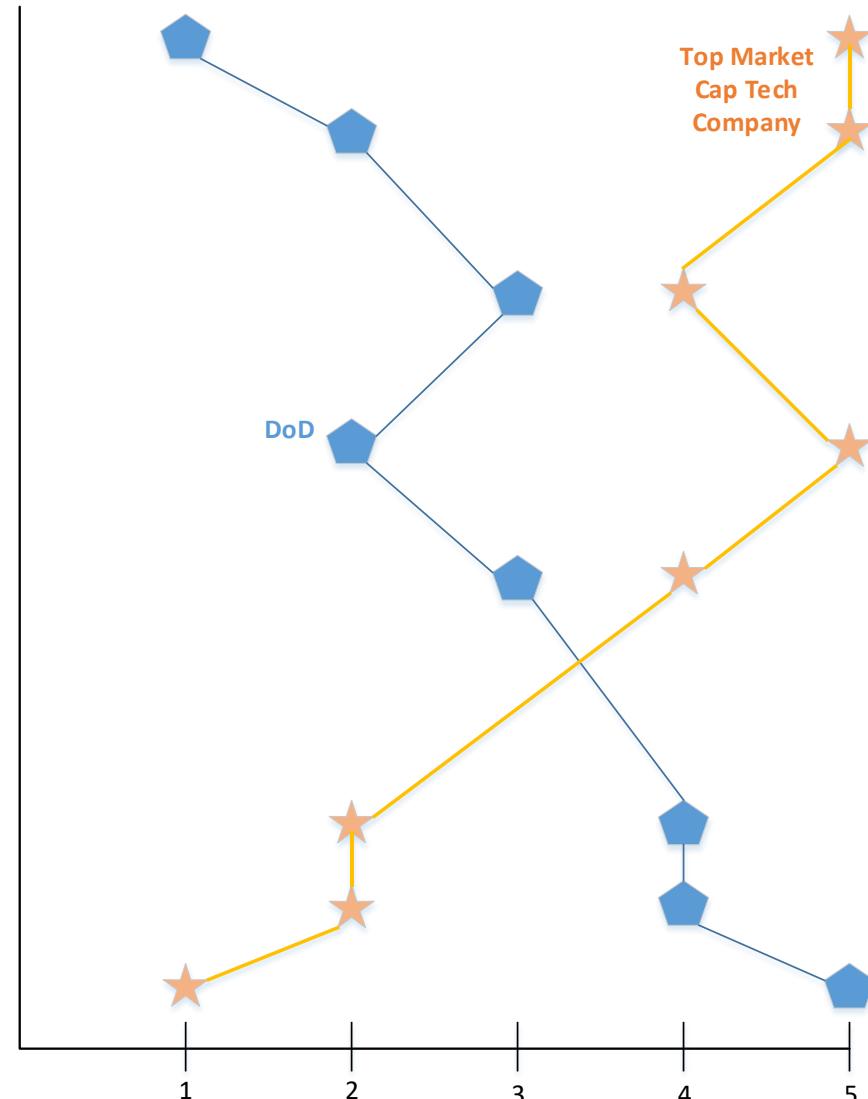
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**The Department must change.”**  
-2018 DSB on Software

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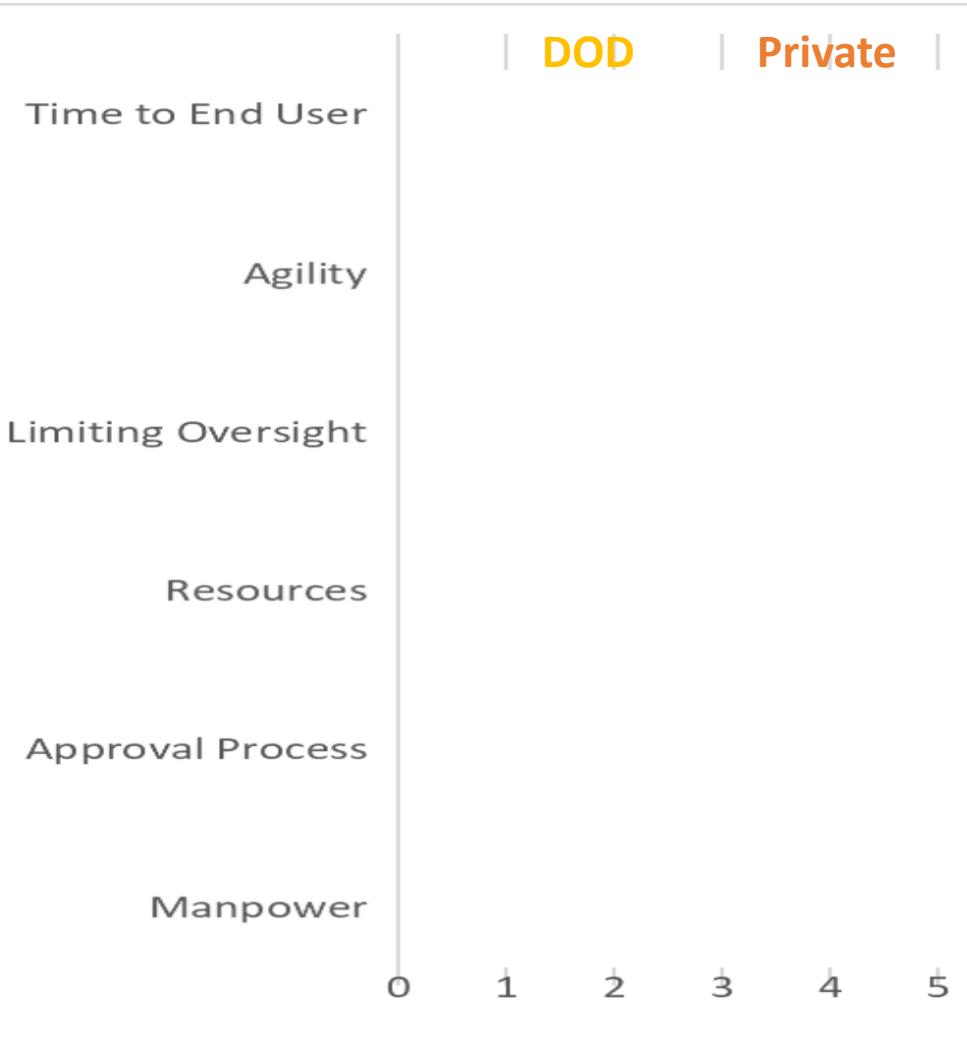
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# THE WHY – NAVAL SPECIAL WARFARE OPERATOR - GOV ACQUISITION PROCESS ATTRIBUTE MAP

Most important  
to end user



“As we reorganize the way we do business **the thread that runs through all of our programs and all that we do is software** and I believe that **we need to catch up with the private sector** and make sure we are using contemporary software development processes.”

The Honorable Ellen Lord,  
Under Secretary of Defense,  
Acquisition and Sustainment

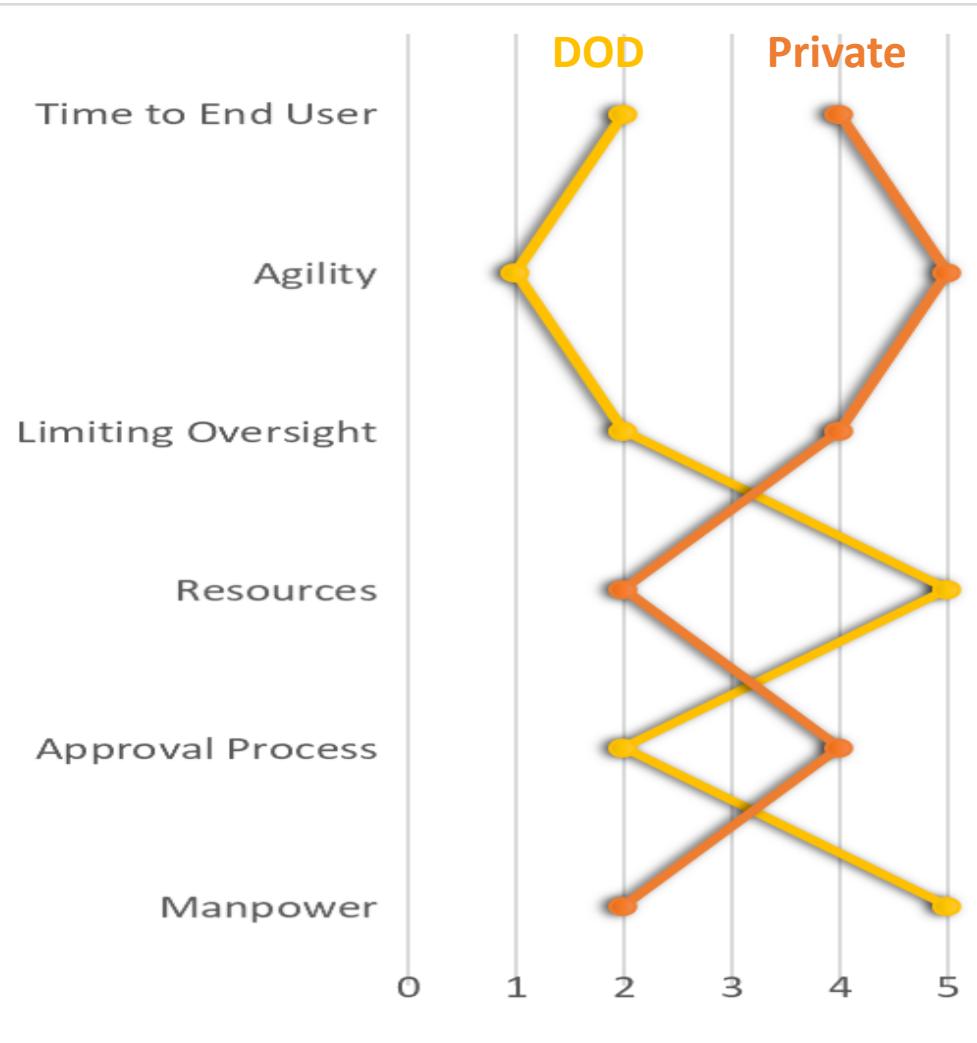


Least important  
to end user

This attribute map compares the key factors in Department of Defense (DOD)-sponsored and Privately held companies that participate in the Government Acquisition Process. \*Rankings based off effectiveness of attribute with '1' being least conducive to the acquisition process benefiting product to end user and '5' being most beneficial.

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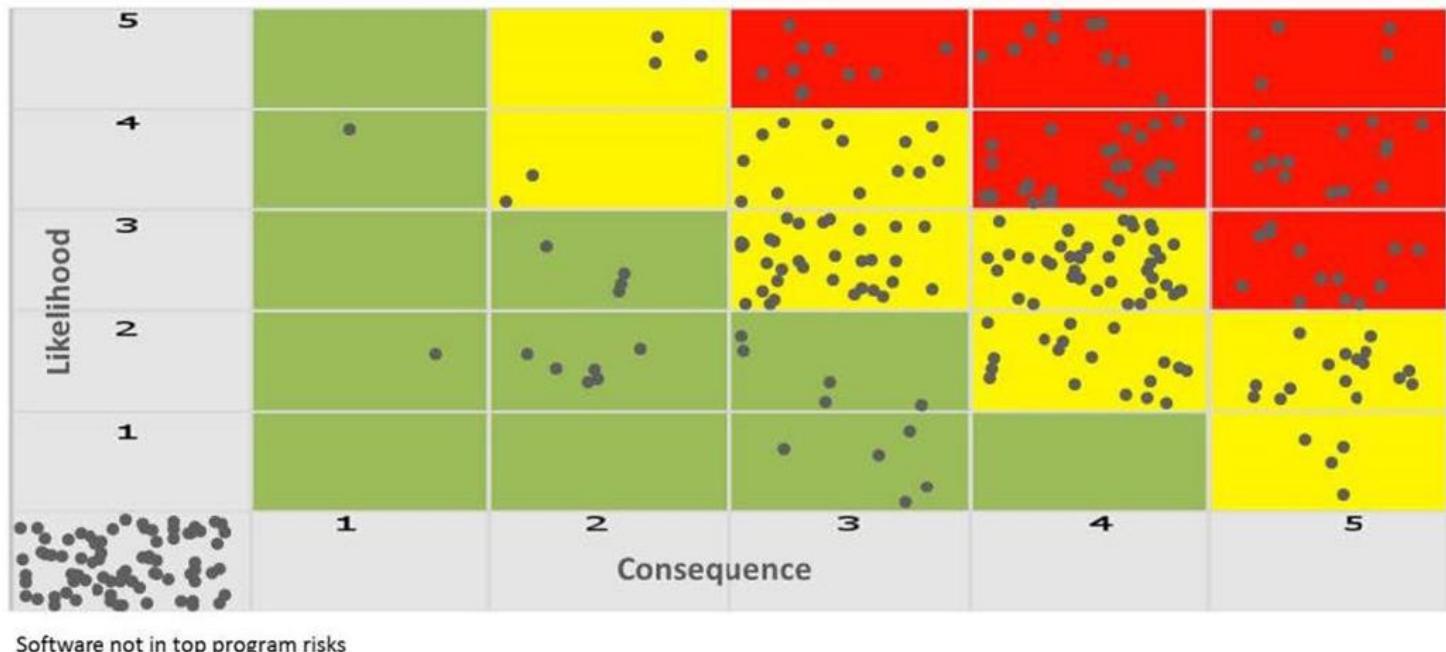


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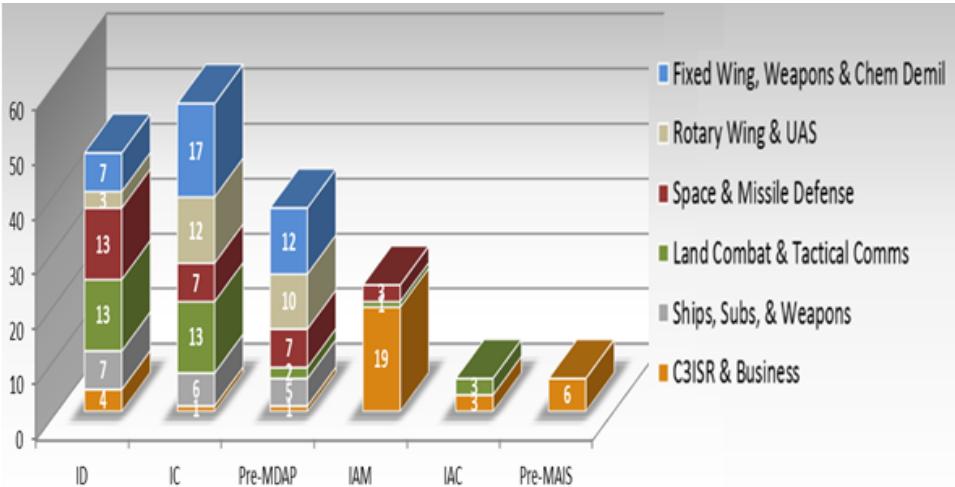
# WHAT'S CAUSING THIS?

“Software is assessed among the most frequent and most critical challenges, driving program risk on ~60% of acquisition programs.”

Source: Defense Science Board, February 2018 Report



Schedule, Quality, Requirements and Integration account for the highest SW risks observed



**DASD(SE) Oversight 180+ programs \$1.7T in acquisition**

**97% of acquisition funding: cyber-physical weapons**

Reference: 18<sup>th</sup> NDIA SE Conference, Oct 2015, Mr. Sean Brady, Office of the Deputy Assistant Secretary of Defense for Systems Engineering



- Certain application domains (e.g., C4ISR) have an **obvious affinity for rapid deployment cycles (e.g. cloud-native apps)**
- We also must confront **unique needs of weapon system developers** – the **largest portion of the major acquisition portfolio**
  - SW is subsystem with cyber-physical dependencies/interfaces (e.g., fighter jets, ballistic missiles, radars)
  - may be **inherent limit to the fidelity of integration labs** or the **types of continuous end-to-end testing** possible (e.g. flight test; multi-sensor, multi-jet fights; cost-prohibitive live-fire testing).

# what's causing this? manual build/test/release – key threat to mission

## ...along with Late Integration and Defect Discovery

DoD has encountered significant late-stage, “big bang” integration characterized by

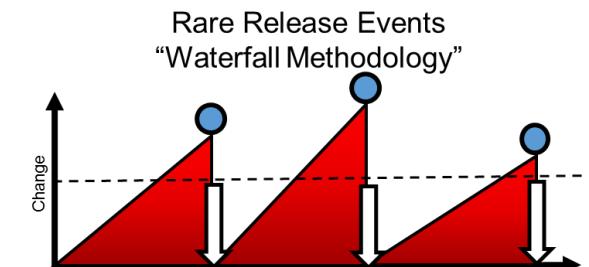
- long cycle times between deliveries (18-24 months)
- manual, error-prone build times measured in *weeks, months, or even years*

Lack of modern software development practices on today's complex systems has resulted in **integration nightmares**.

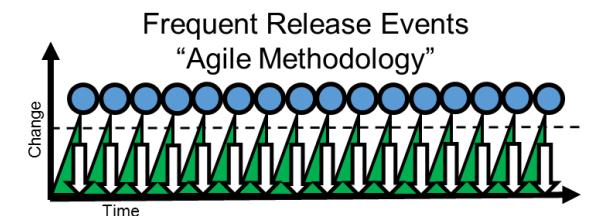
For example:

- late stage “big bang” integration with manual testing for 5 or more years
- multiple development streams occurring in configuration item (CI) silos
- manual configuration management (CM) and platform configuration
- varying development, integration and production environments
- exceedingly long build cycles and build times (6-12 months to manually deploy and test code in production environment)
- code and unit test cycles occurring in weeks as opposed to hours
- end-to-end, system integration testing occurring in months as opposed to days or hours

*Big Bang versus Continuous Integration*



- Infrequent Stakeholder Involvement & Feedback
- Monolithic, Big Bang Integration
- Slow Response to Change, Higher Risk



- Frequent Stakeholder Involvement & Feedback
- Continuous Integration
- Rapid Response to Change, Less Risk

Image Credit: Christopher Little

# Most companies deploy weekly, daily, or hourly That was then. This is now.

That was then: Monthly



Multiple times a day	4%
Daily	7%
Weekly	17%
Monthly	25%
Quarterly	19%
Half year	8%
Once	3%
Never	13%

Multiple times a day	11%
Multiple times a week	19%
Weekly	27%
Monthly	24%
Quarterly	10%
Half year	4%
Once	1%
Never	4%

Gaining first-mover advantage

<https://blog.newrelic.com/technology/data-culture-survey-results-faster-deployment/>



# DIGITAL NATIVES? CONGRESSIONAL MANDATES

## FY2018 NDAA

- Sec. 872: Defense Innovation Board analysis of software acquisition regulations.
- Sec 873: Pilot program to use agile or iterative development methods on major programs.
  - One software intensive warfighting system per service and one defense-wide
  - Two to eight Defense Business Systems
- Sec 874: Identify 4-8 SW development activities as pilot programs to use agile methods
- Sec 891: DAU training in support of sections 873/874
  - Mandatory for those involved in Sec 873/874 programs / Offered to other programs by request

## FY2019 NDAA

- Sec 868: Implementation of Recommendations of the Final Report of the Defense Science Board Task Force on Software for Defense Systems
  - DSB Report Feb 2018 - seven recommendations
- Sec 869: Implementation of Pilot Program to Use Agile or Iterative Development Methods Requested Under Section 873 of NDAA FY2018
  - Additions to FY18 Sec 873 list -- Community of Practice advising on agile or iterative development



# DSB calls for SW factory / DevSecOps / innovation (Lean Startup & Design Thinking) competency



FY19 NDAA SEC. 868. IMPLEMENTATION OF RECOMMENDATIONS OF THE FINAL REPORT OF THE DEFENSE SCIENCE BOARD TASK FORCE ON THE DESIGN AND ACQUISITION OF SOFTWARE FOR DEFENSE SYSTEMS.

Not later than 18 months after the date of the enactment of this Act, the Secretary of Defense shall, except as provided under subsection (b), commence implementation of each recommendation submitted as part of the final report

**1. Software Factory** – A key **evaluation criteria in the source selection process** should be efficacy of the offeror's software factory.

- DoD has limited iterative development expertise – focus on acquisition

**2. Continuous Iterative Development** – DoD and defense industrial base partners should adopt continuous iterative development best practices.

- **identify approaches and deliver minimum viable product (MVP)**
- establish MVP in its formal acquisition strategy, and arrange for the warfighter to adopt the IOC as an MVP for evaluation and feedback;
- ... require all programs entering Milestone B to implement these iterative processes for Acquisition Category (ACAT) I, II, and III programs.

**5. Workforce –**

- Services need to develop workforce competency (prioritize acquisition strategy, source selection)
- **DAU develop curricula to develop SW-informed PMs, sustainers, acquisition specialists**



# DIB report to Congress fast approaching (May '19)



SOFTWARE ACQUISITION  
& PRACTICES (SWAP) -  
WORKFORCE SUBGROUP /  
FY18 NDAA - §872

streamlining and improving  
the efficiency and  
effectiveness of software  
acquisition in order to  
maintain defense technology  
  
advantage;

TL; DR Appendix B.

SWAP Report Appendix F. SWAP Working Group Reports (DIB remix)

- Acquisition Strategy
- Appropriations
- Contracts
- Data and Metrics
- Infrastructure
- Modernization/ Sustainment
- Requirements
- Security Certification/Accreditation
- Testing and Evaluation
- Workforce



# DIB report to Congress fast approaching (May '19)

final public report findings



- **Path Forward 1:** Most importantly, Gov and industry must come together to implement a DevSecOps culture and approach to SW, as used in industry.
- Make use of existing authorities such as OTAs and mid-tier acquisition (Sec 804) to implement a DevSecOps approach to acquisition to greatest extent possible
- Special Experience Identifier for mil & civ acquisition professionals indicating they have necessary experience and training to serve on a software acquisition team. ...mandatory requirement to lead any SW procurement
- **A1:** USD(A&S), with SAEs, select programs using DevSecOps to utilize new SW acquisition pathway; develop and implement training at DAU on new SW pathway for all acquisition communities (FM, PM, IT, SE, etc.)
- C2: Leverage existing training; add modern software development content
- C2: Create SW continuing education programs and requirements for CIOs, SAEs, PEOs and PMs
- C3: Create & provide training opportunities via boot camps & rotations to gain hands-on DevSecOps experience

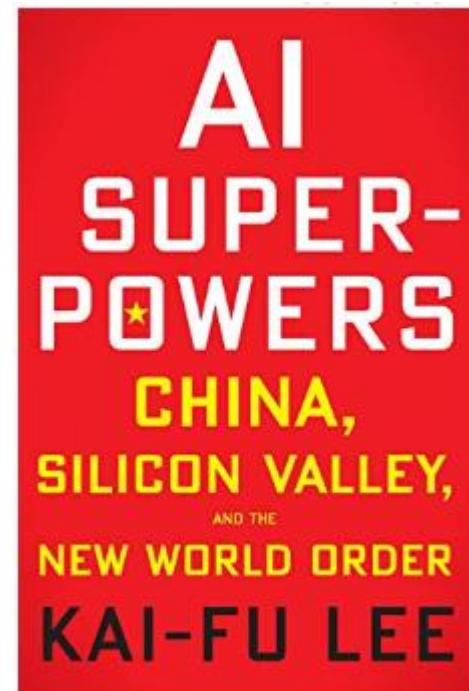


# CONFRONTING THE CHALLENGE & URGENCY

- What is DevSecOps?
  - The software integrated tools, services, and standards that enable partners and programs to develop, deploy, and operate applications in a secure, flexible and interoperable fashion.
- Why should I care?
  - Software and cybersecurity pervades **all aspects of DoD's mission (from business systems to weapons systems to Artificial Intelligence to cybersecurity to space)** - establishing DevSecOps capabilities will:
    - Deliver applications rapidly and in a secure manner, increasing the warfighters competitive advantage
    - Bake-in and enforce cybersecurity functions and policy from inception through operations
    - Enhance enterprise visibility of development activities and reduce accreditation timelines
    - Ensure seamless application portability across enterprise, Cloud and disconnected, intermittent and classified environments
    - Drive DoD transformation to Agile and Lean Software Development and Delivery
  - Leveraging industry acquisition best practices combined with centralized contract vehicle for DevSecOps tools and services will **enable rapid prototyping, real-time deployments and scalability**
  - We cannot be left behind: China, Russia and North Korea are already massively implementing DevOps



Nicolas Chaillan - DoD Enterprise DevSecOps Platform (Software Factory) Initiative



# HOW FAST DO WE NEED TO GO?

**Dr. Will Roper, Assistant Secretary of the Air Force for Acquisition, Technology and Logistics:** “Software intensive programs are almost all over cost, over schedule.”

These delays come at an increasingly severe price to our Warfighters on the battlefield.

**On a modern battlefield and in a future war, Dr. Roper goes on to say “we could be changing software every day as a necessary factor for winning.”**



# INNOVATION & LEARNING

YOU ARE HERE

6th wave

## The Smart Machine Age (SMA)

- UVA Darden Ed Hess: **NO. 1 JOB SKILL** needed for SMA:  
KNOWING how to ITERATIVELY LEARN
- Success determined by ability to fail & adaptively learn
- Hyper-learning & innovation economy: pace of learning & innovation going nonlinear w/ asymptotic complexity

**1966** story in *IEEE Spectrum* titled, “[Technical Obsolescence](#),”

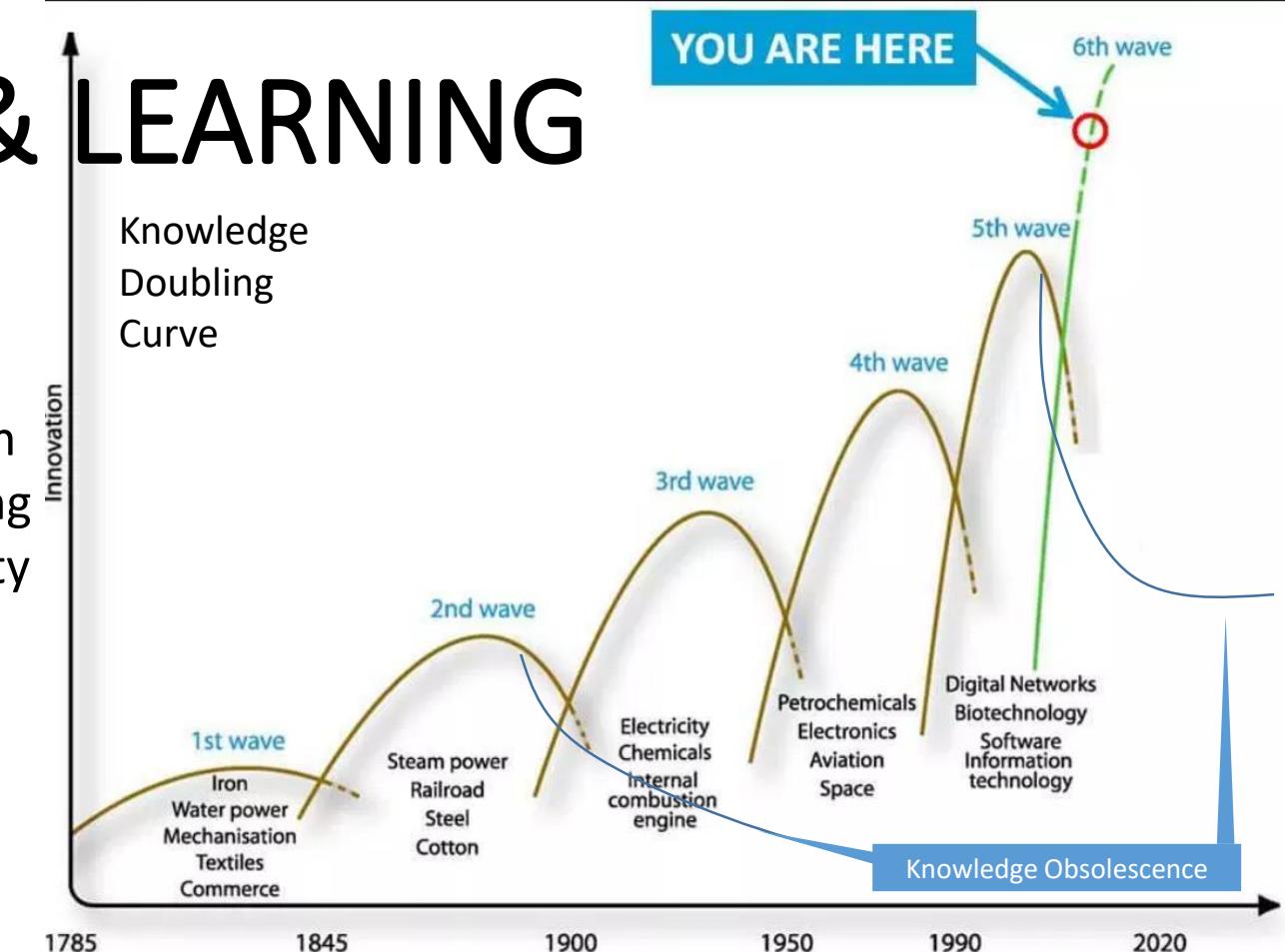
- half-life of engineering degree in late 1920's ~35 years;
- a degree from 1960 ~10 years

**2002**, William Wulf, president of the National Academy of Engineering

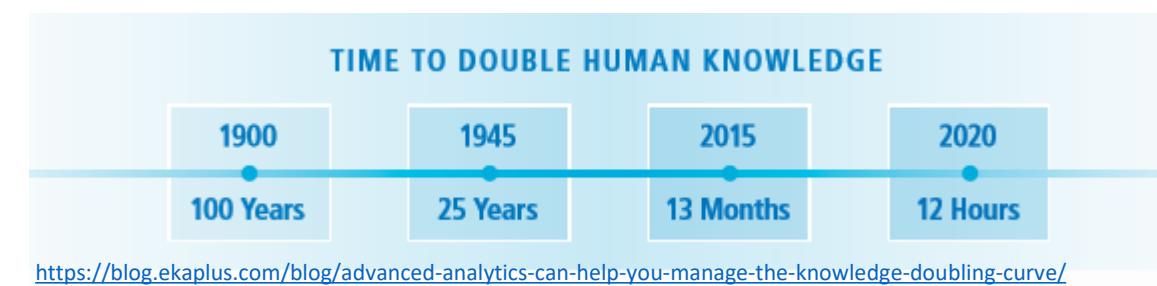
- [“half-life of engineering knowledge... is 7 to 2½ years.”](#)
- more recent estimates: low end of range, especially for those working in IT.

**2008:** Kruchten conjectured in a [paper](#) for *IEEE Software* that

- half-life of software engineering ideas: ~5 years.



<https://learningspy.co.uk/learning/o-brave-new-world-search-21st-century-qualifications>



<https://blog.ekaplus.com/blog/advanced-analytics-can-help-you-manage-the-knowledge-doubling-curve/>

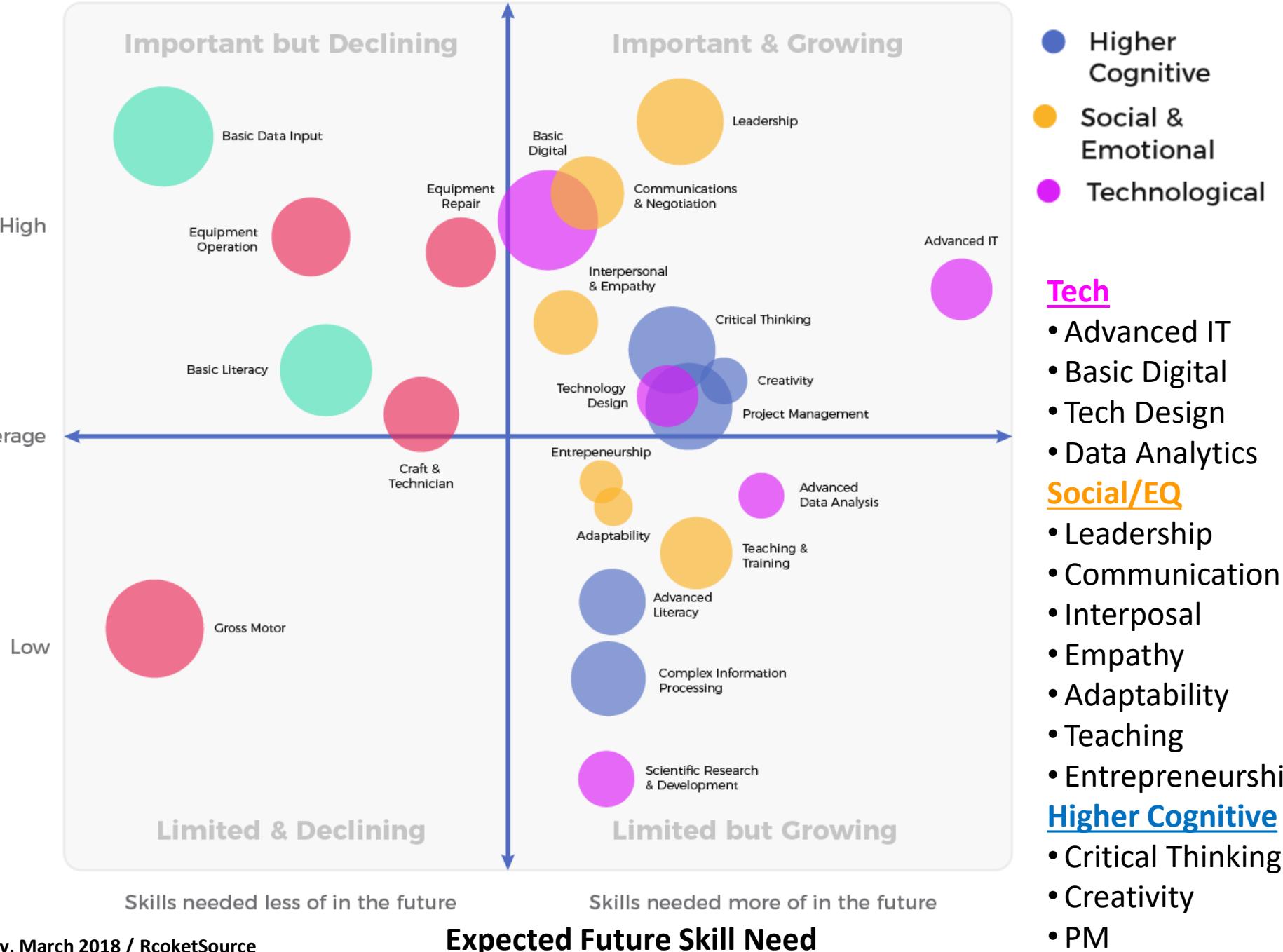
**What is knowledge shelf-life today?**

**Bubble Size:**  
Hours Worked  
in 2016, billion

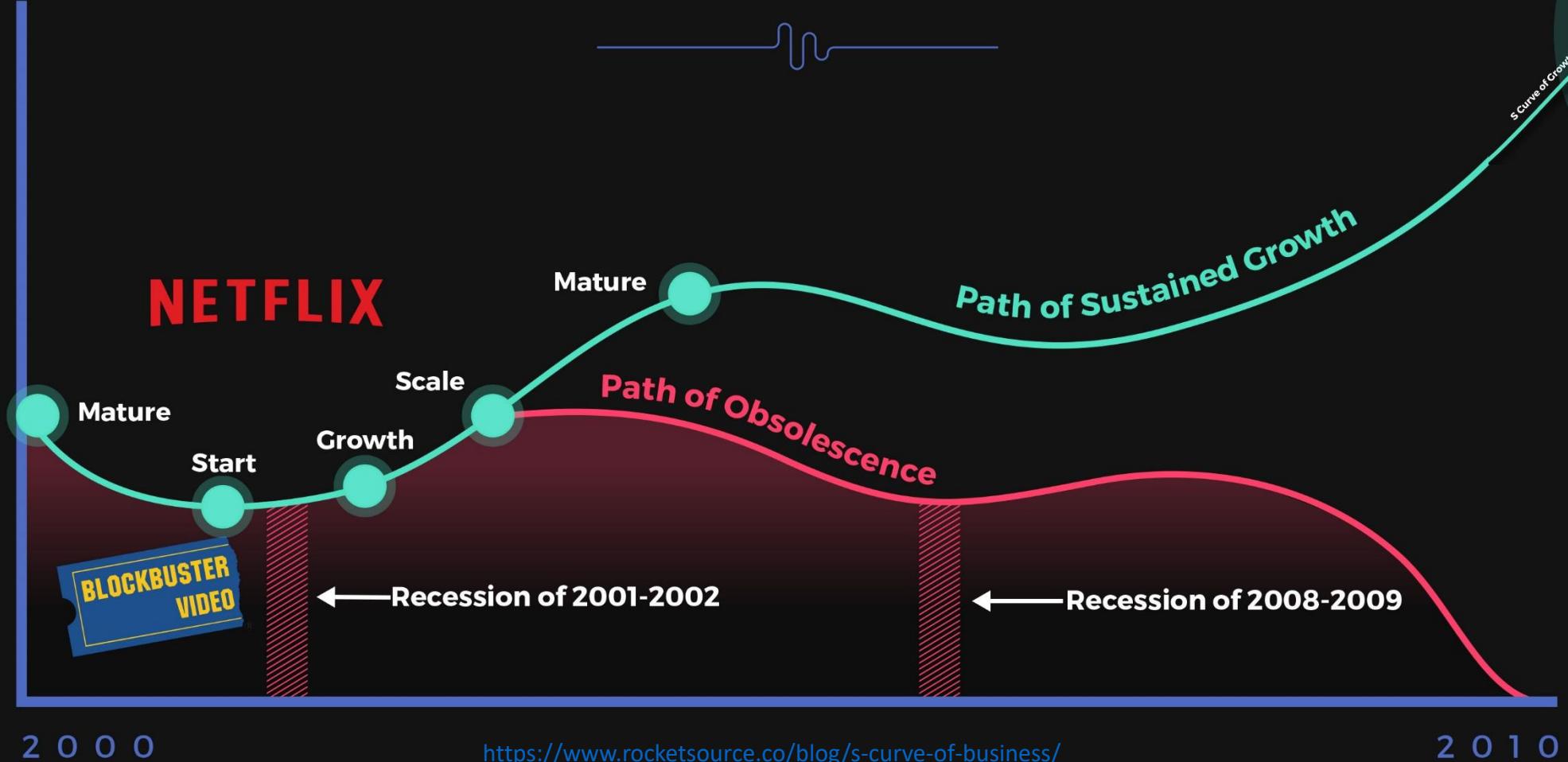


## Perceived Importance of Skills Today

- Skills:**
- Physical & Manual
  - Basic Cognitive



EXAMPLE OF S-CURVE  
BUSINESS GROWTH ADAPTABILITY



What got us here,  
won't get us there.

- **Lack of recognition.** Failure to recognize inflection point; failure to respond
- **Panic paralysis.** fear of missteps, inability to keep clear head deters productive call to action.
- **Old Habits.** Falling into the same patterns that have gotten you through in the past feels safe, but it's in no way an actual progression for your company.

Digital Talent Cutting-Edge Knowledge Workers Want an Environment Affording:

- **Mastery | Autonomy | Purpose** | entrepreneurialism (creating under extreme uncertainty)
- **Culture of innovation** = collaboration = creating something new
- **Lean Startup** – Build. Measure. Learn. Fail Fast. Fail Cheap. Learn Fast. Pivot / Persevere.
- **Learning**: the scientific method – everything is a hypotheses. A/B testing, hyper improvement processes
- **Design Thinking** – empathy, pain points / insights, ideate, convergent / divergent thinking, experiment, repeat

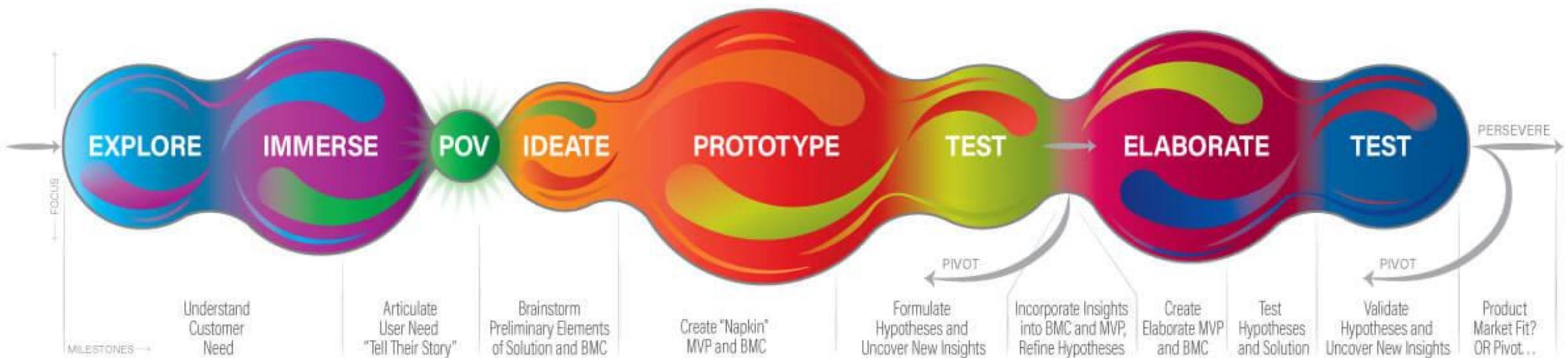


Stanford  
University

## STARTUP GARAGE INNOVATION PROCESS

EXPLORE & DEEPEN OUR UNDERSTANDING OF THE NEED

TEST & VALIDATE OUR SOLUTION



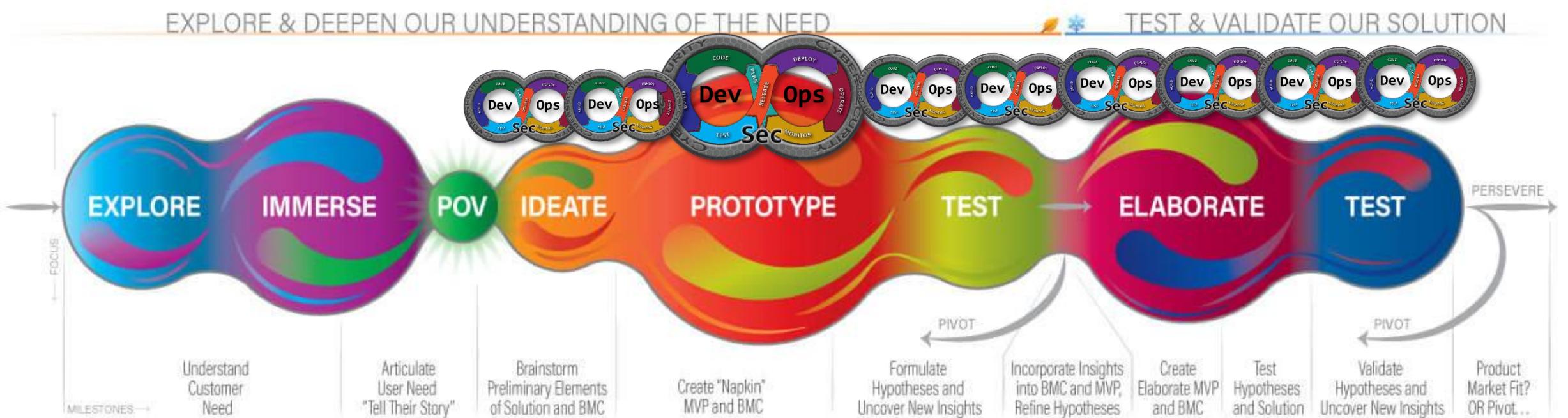
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## STARTUP GARAGE INNOVATION PROCESS



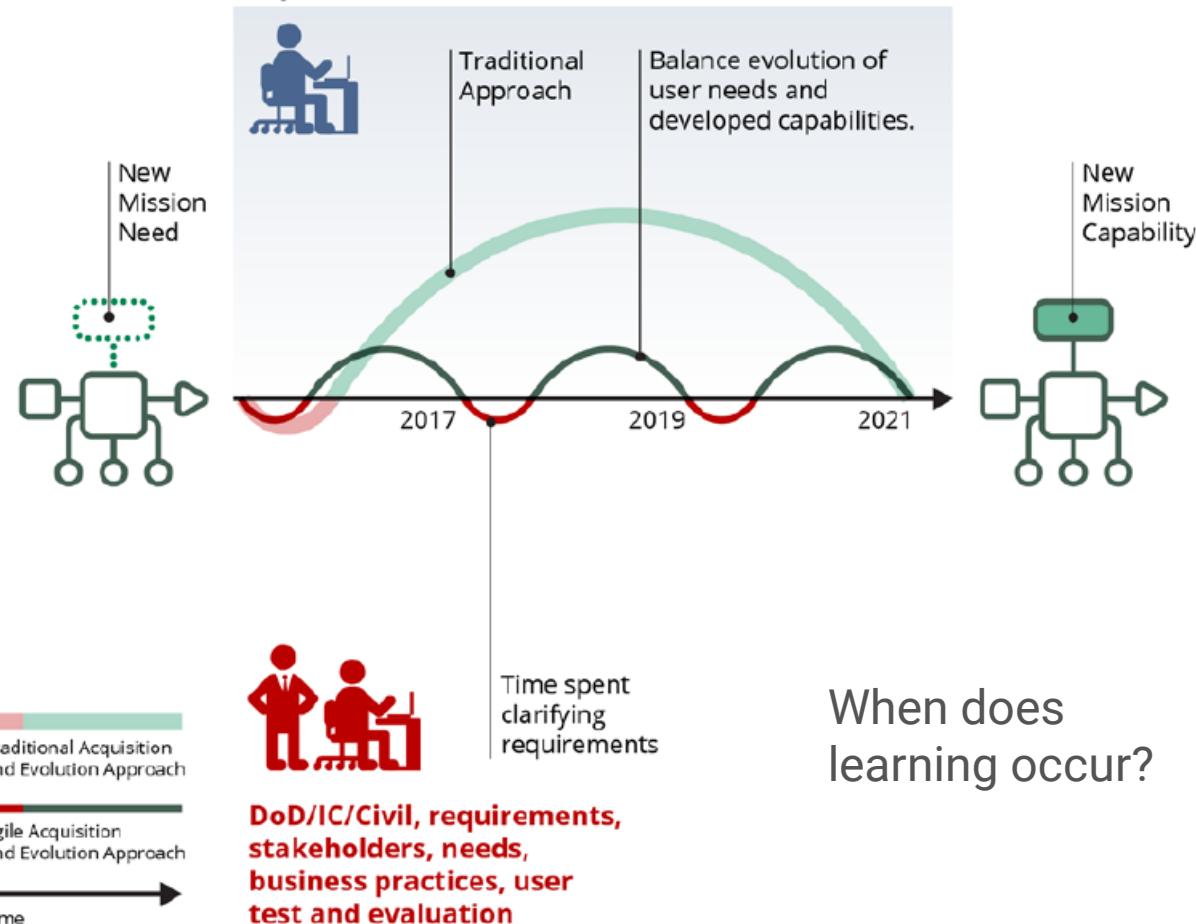
# AGILE ACQUISITION

## Why are we here?

**Deliver performance  
at the speed of relevance**

**Streamline rapid, iterative  
approaches from  
development to fielding**

National Defense Strategy Summary  
Jan 2018



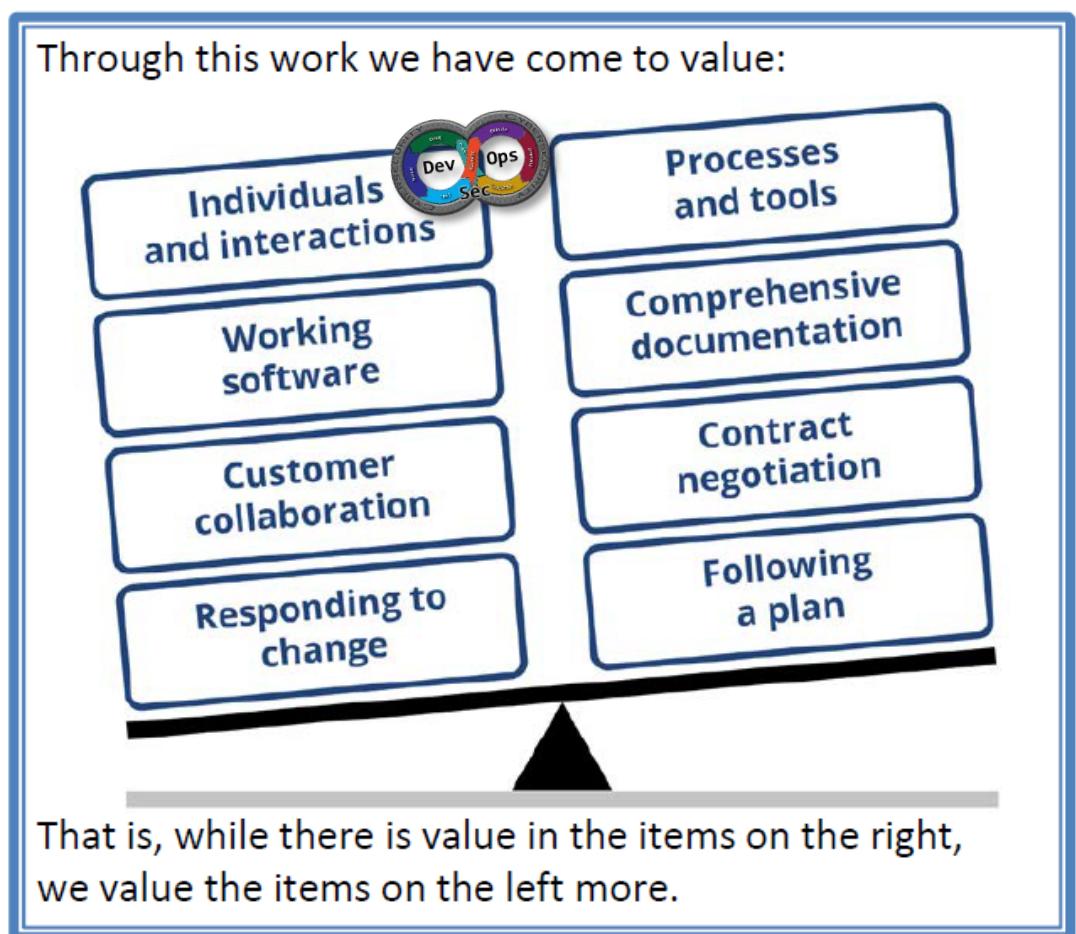
**2011**  
“No plan survives first contact with the enemy. What **matters** is how quickly the leader is able to **adapt**.” – Tim Hartford,  
Adapt: Why Success Always Starts with Failure

**1996**  
“Everybody has a plan until they get **punched** in the mouth.” – Mike Tyson

**Mid 20<sup>th</sup> century**  
“**No plan** of operations reaches with any certainty beyond the first encounter with the **enemy's** main force.”  
– Dwight Eisenhower

**500 B.C.**  
“**Those who are victorious** plan effectively & change decisively.”  
– Sun Tzu

## Agile Manifesto



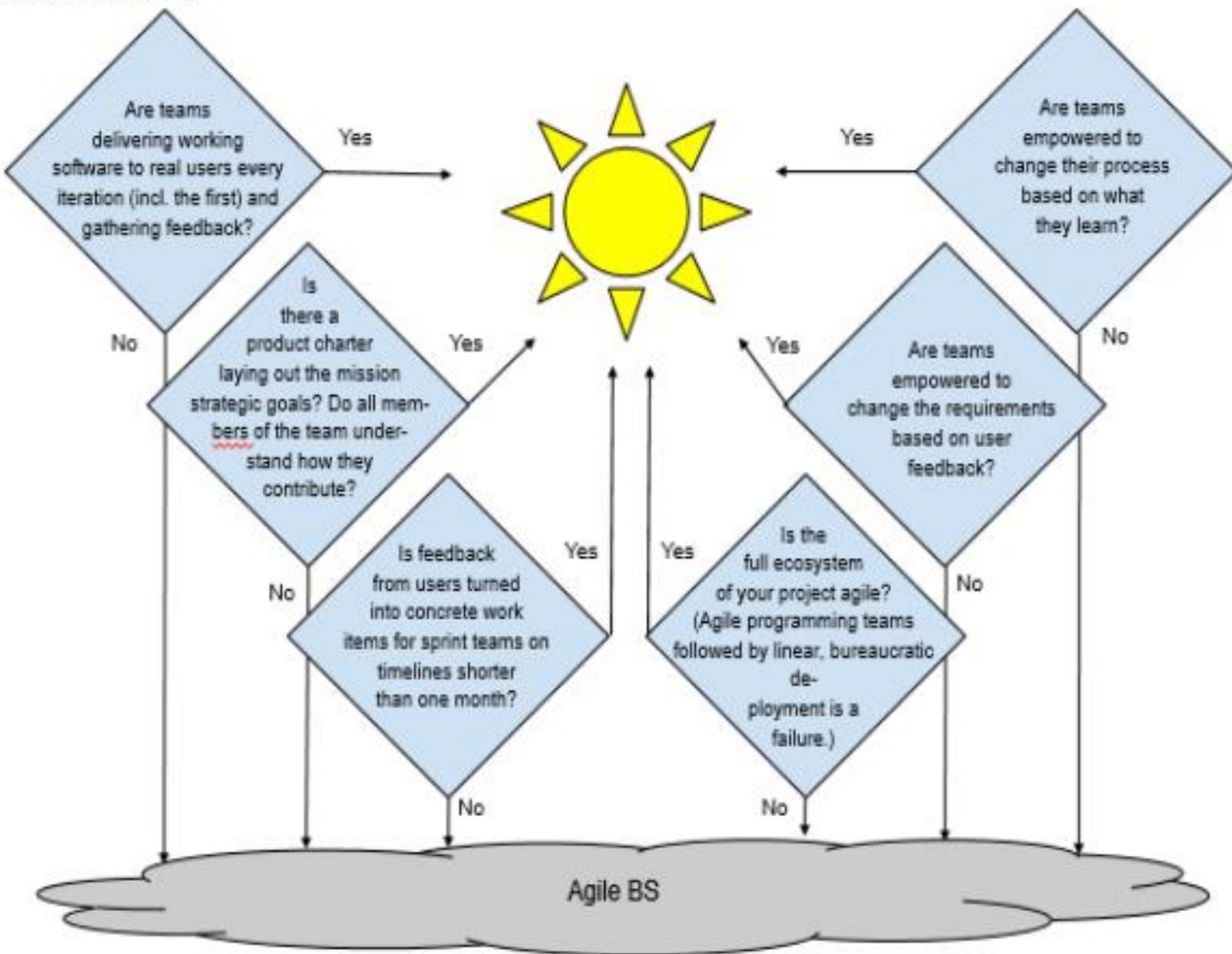
**The manifesto is often misinterpreted to mean:**

**no documentation, no process, and no plan!**

<http://www.agilemanifesto.org/>

# AGILE BS

## Graphical version:



# CI/CD: AGILE ?VS? DEVSECOPS

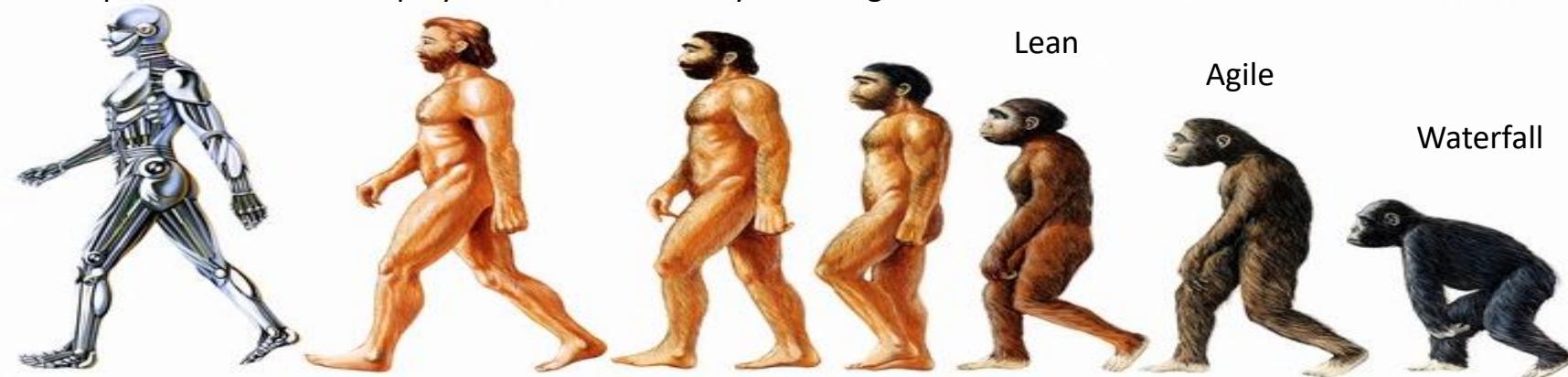
## Waterfall



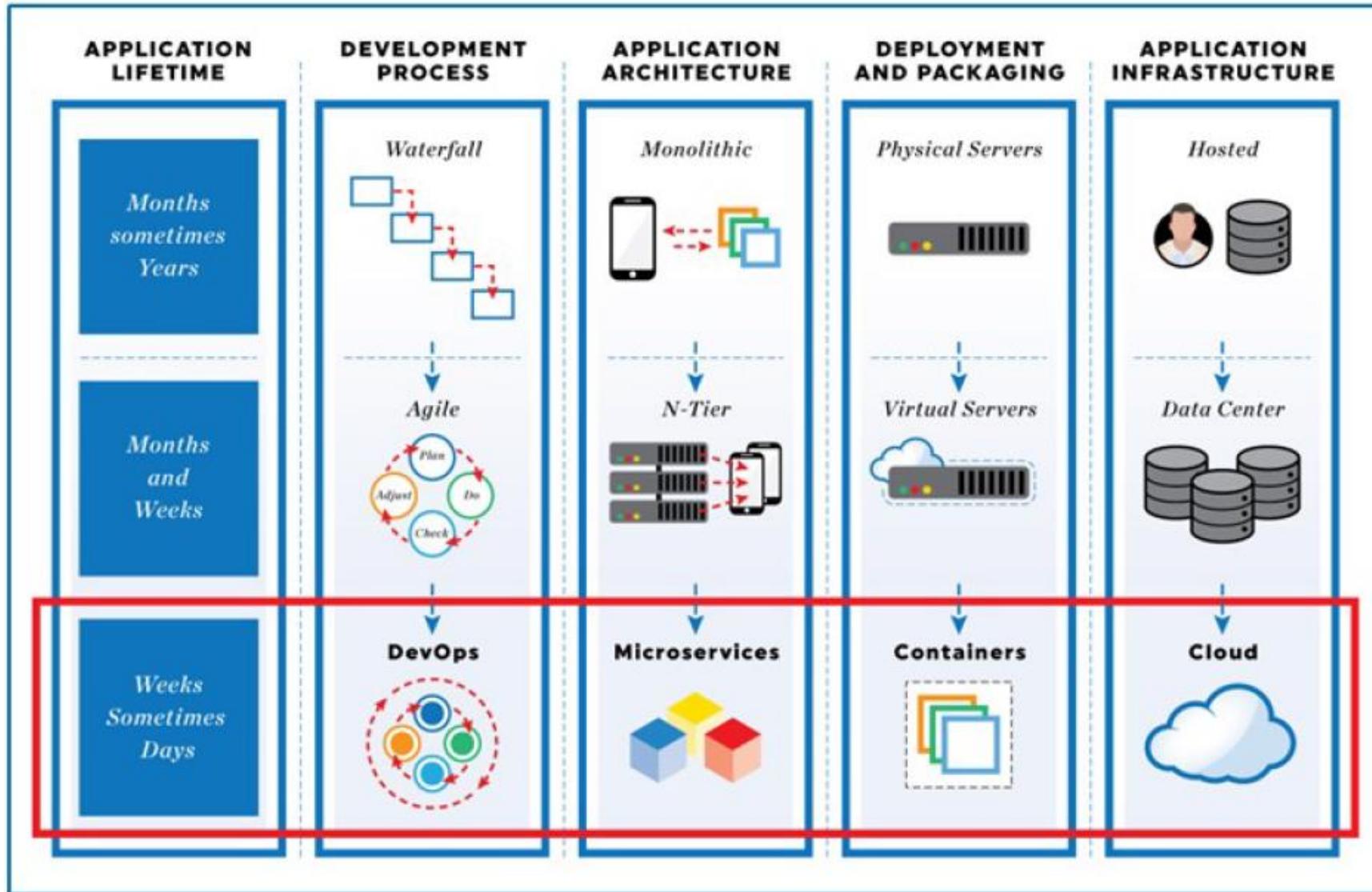
## Agile



## DevSecOps



## CI / AGILE VS? CD / DEVOPS

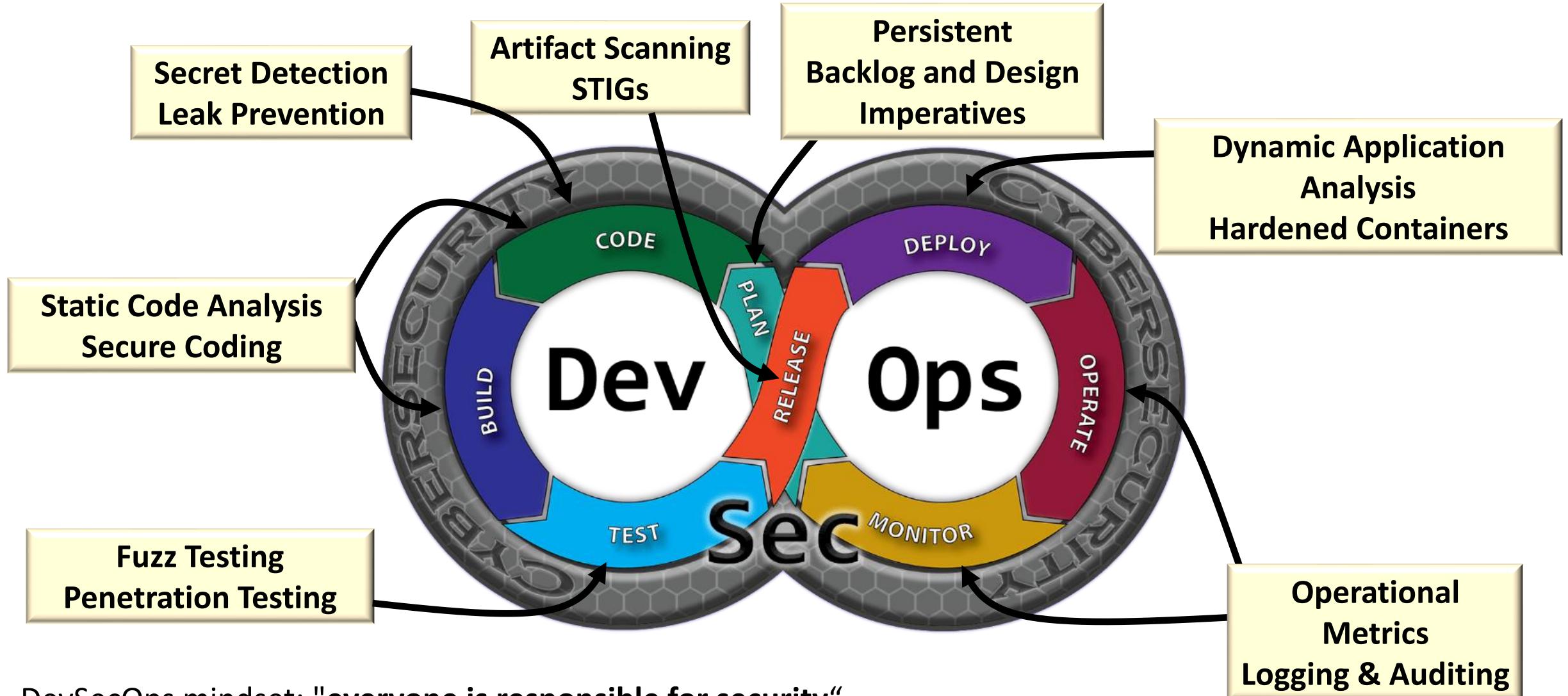


**DevOps shortens  
the release  
period**

**Removes human  
intervention and  
handoffs**

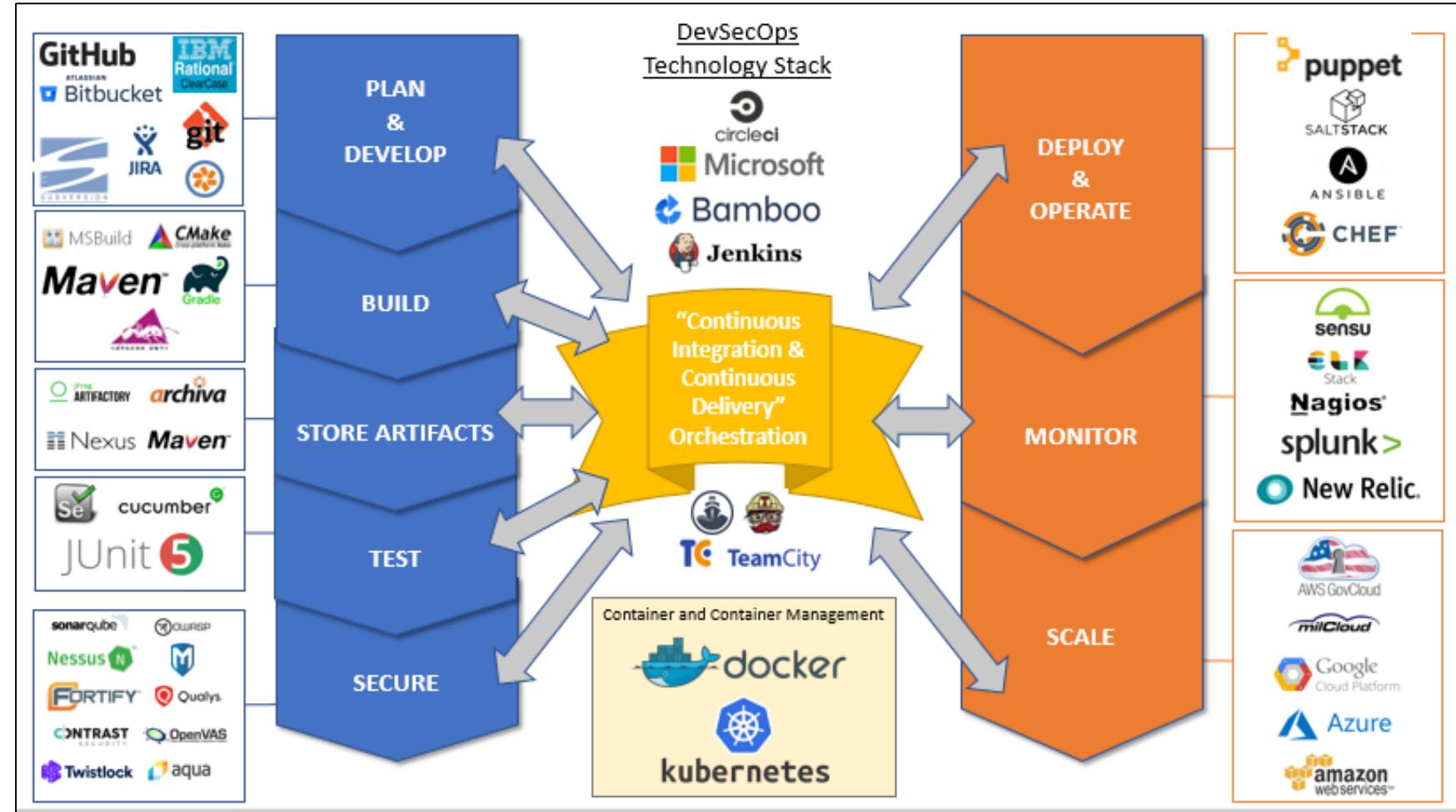
**Improves  
reliability &  
security**

# WHERE IS THE SEC IN DEVSECOPS?



# DOD ENTERPRISE DEVSECOPS PLATFORM

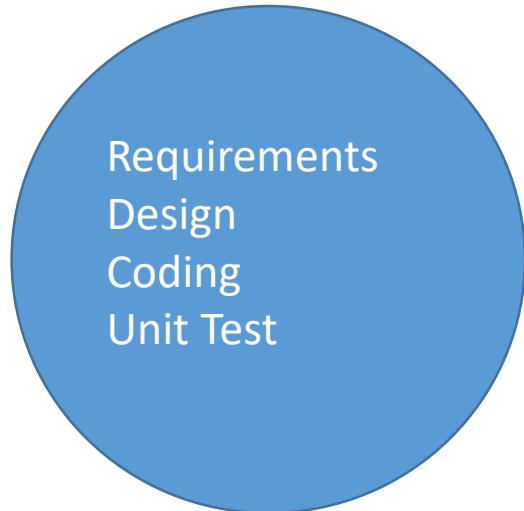
- Start with clear goals and be positioned to deliver value
- Technical practices: continuous integration, continuous delivery, and automated testing
- Cultural practices: rapidly receive and take action on user feedback; a low-blame environment (in post-mortems)
- Use of available industry-standard tools to accomplish the above
  - 100 containerized products
  - Centrally accredited in containers
  - Bulk licenses
  - Continuous monitoring of the cyberstack (Devsecops)
  - DevSecOps engineers (Contract / Repo in work)
  - Open source container management
  - Kill container –every 4 hours
  - Rolling updates – no downtime



Container: build & authorize once, run anywhere (continuous monitoring in production)

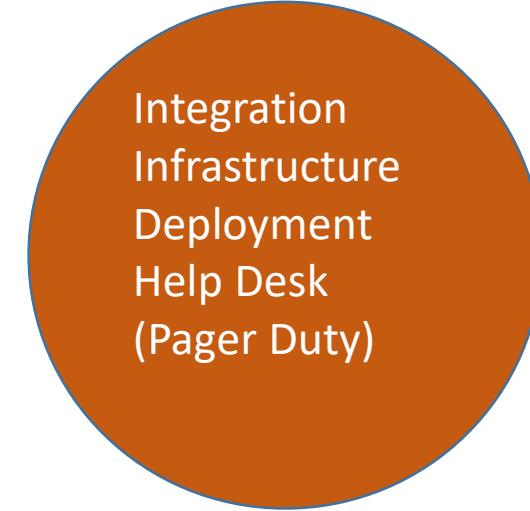
# OLD WAY: SOFTWARE ENGINEERING VS. OPERATIONS

Software Engineering



Source: Adapted from 2018, Oh No, DevOps is Tough to Implement; Hasan Yasar

Operations



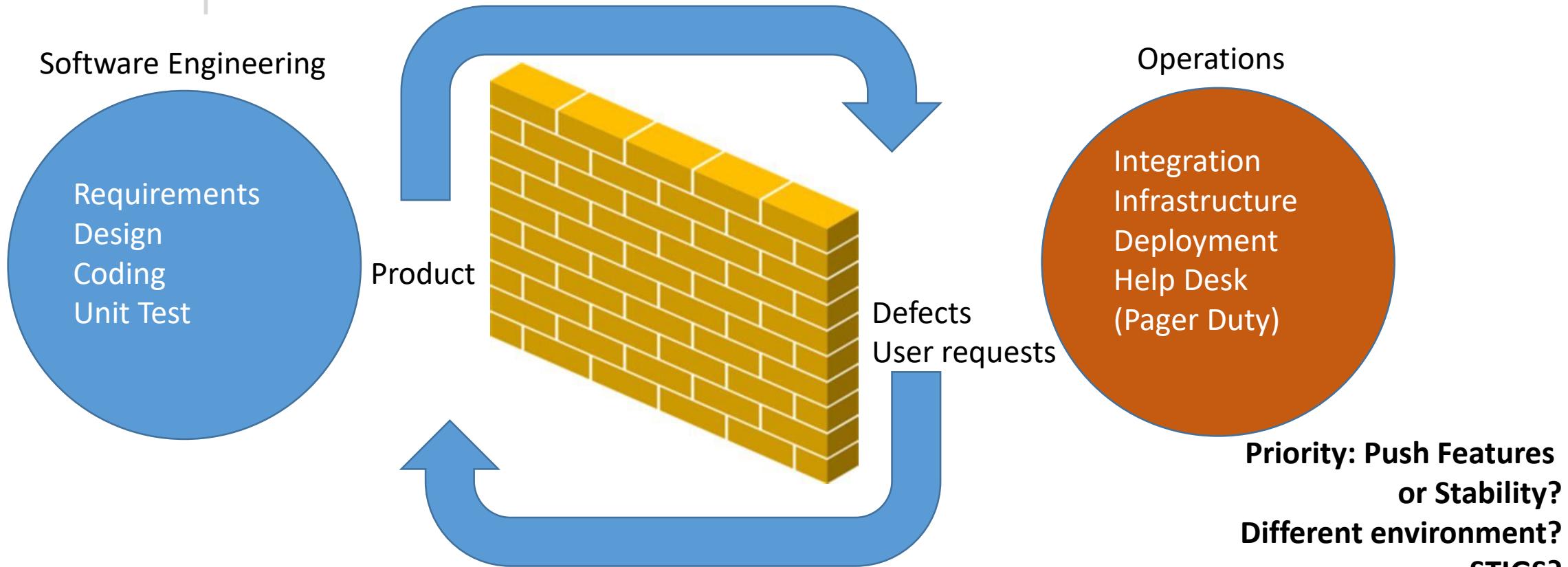
Conway's Law: "How to organize our teams affects how we perform our work"

- Share common goals from top to bottom
- Enable business value-oriented team
- Functional team
- Share responsibilities (e.g., security is everyone's job)
- Keep team size small (Amazon 2 pizza rule)

Why?  
Support shift left?

Pre-configured for pernicious “Us versus Them” and “not my job” culture that will emerge

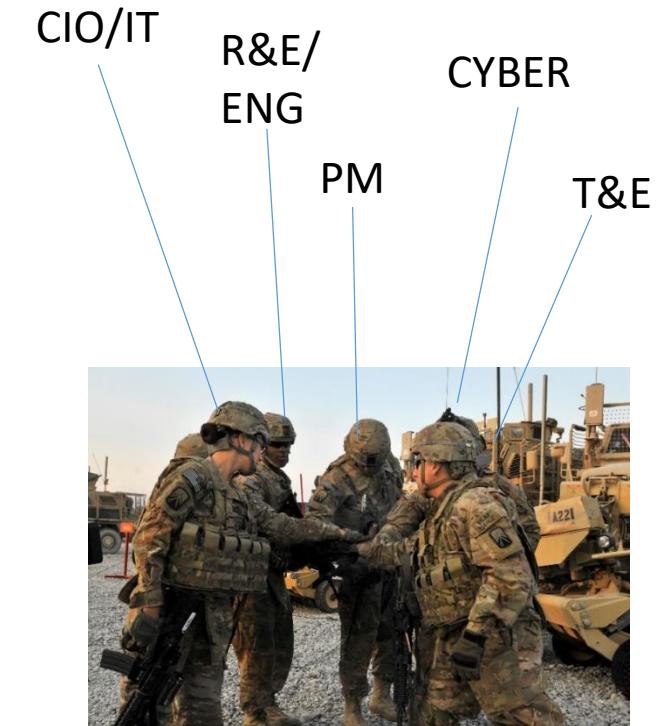
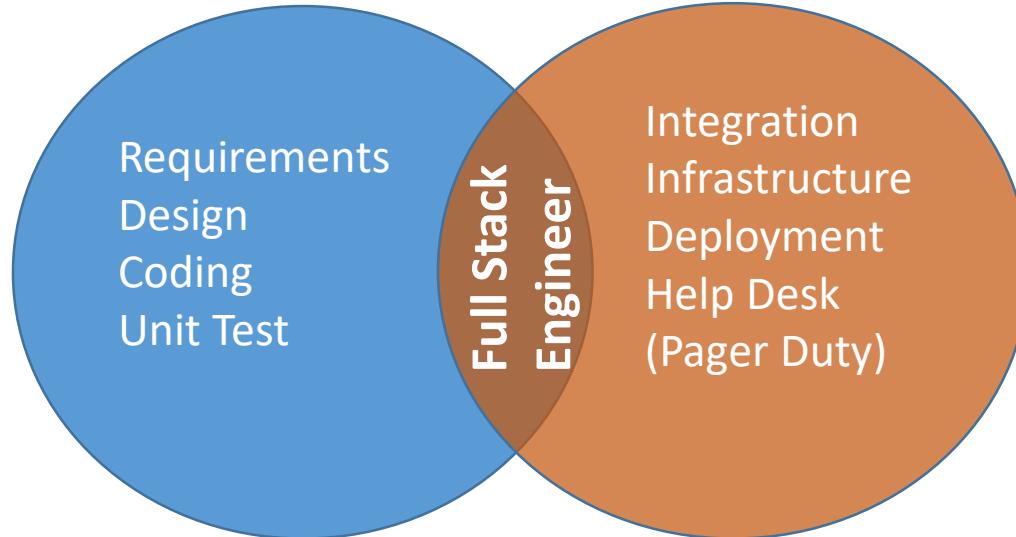
# SOFTWARE ENGINEERING VS. OPERATIONS



**Everyone has a process.** Map the process. Make security part of that process mapping.  
AO understand how automation achieves his ATO requirements.

Typical product workflow where software engineering throws the product over the wall to operations  
pernicious “Us versus Them” culture can emerge

## Software Engineering / Security / Operations



**DoD needs (1) Security and (2) Reliability to enable (3) Increased Velocity →  
and rapidly deliver capability to the Warfighter**

Site Reliability Engineering + Conway's Law = Build together. Deliver together.  
Unleash innovation and enable the fight together.



# Continuous Integration Metrics



## Classic SW Engineering Metrics



- Size (SLOC, ESLOC, Story Points, Function Points, etc.)**
  - Planned vs. actual size, new/modified/reused/auto-generated, by build, in time-series (optionally by CSC)
- Schedule (by build)**
  - Planned and actual – showing any updates/changes
- Staffing (SW context)**
  - Staffing Levels – planned and actual in time-series
- Effort (SW context)**
  - Hours Worked – planned and actual in time-series
- Defects**
  - Defects (discovered/fixed/closed/deferred/backlog) by severity/priority, by build, in time-series (optionally by CSC)
- Time to Detect Discovery and Resolution**
  - Time to Detect Discovery – time (by phase) between defect discovery and time or phase introduced
  - Time to Detect Resolution – time (by phase) between defect resolution and discovery



- Requirements and Design**
  - SW Requirements Development Progress (e.g., proposed/approved/active/incorporated) and volatility by build (optionally by CSC)
  - SW Design Progress (i.e., % design and architecture complete)
- Other Information**
  - Application Domain (e.g., Signal Processing, Vehicle Control, Command and Control), Process Maturity (e.g., CMMI including major suppliers), Development Methodology (e.g., Waterfall, Incremental, Agile), Programming Language(s), Operating Systems and Open Architecture/Integration Frameworks (e.g., FACE™, Pivotal Cloud Foundry, VICTORY, OpenStack)

Classic Measures support SW Engineering Analysis

## Agile SW Development Metrics



- Working Software (ultimate Agile BS detector)**
  - Capabilities/Features/Stories planned/completed/accepted/deferred by Sprint, Iteration and Build
- Management (reported by team and aggregated where applicable)**
  - Sprint Burndown (story points or hours remaining, over time)
  - Epic and Release Burndown (by story points)
  - Velocity (story points or hours per sprint)
  - Value Delivered (ability to meet user expectations and critical mission threads)
  - Team and Release Estimation Ability (features/value delivered, planned vs. delivered)
  - Average cycle time (avg. time from need to deploy a release (MVP)
  - % of Key Stakeholder Groups represented at Sprint Demonstrations
  - Defect Find (Phase) Containment or Escaped Defects (by iteration)

Agile and Continuous Integration (CI) are critical to minimize program risk

## Operations Metrics



- Operate**
  - Availability, SW Uptime by Environment (total active environments, less # creating, recovering or maintenance) (SW reliability: # hours/day, # days/week, # instances in operation)
  - Latency for critical capability services (response time vs. threshold/objective)
  - Service/environment Restarts (# per day, % automated)
  - Failure Detection Time (seconds/minutes to detect failure)
  - Failure Recovery Time (seconds/minutes to recover from failure from detection)
  - Operational Help Desk/Field Incident Reports, Problem Reports Ticket Volume, in time-series (if new, # closed)
  - Platform Patches, in time-series (% patches applied vs. available)
  - System Health Metrics, uptime between restarts
  - For Cloud, Enterprise and other Compute-intensive Systems
    - Time (create, activate, recover) Environments (in seconds/hours, % automated, by environment)
    - Environment Uptime, in time-series
    - % of Automated Environment Monitoring and Auditing of Features/controls throughout Lifecycle Stages (create, activate, recover stages)
- Test and Release**
  - System Test Coverage (% automated, % coverage)
    - Multiple functional tests
  - System test frequency (tests per build, day or week)
  - Functional test frequency (tests per build, day or week)
  - Test Progress (e.g., planned vs. attempted – passed/failed/blocked)
    - Includes full set of tests daily
  - Fix Fail Rate (% of discrepancy report fixes that reappear or fail in verification)
    - Rootcause

Automation and availability will be critical to program success

## Code and Automated Build/Release

- Build Automation (% steps automated)
- Average Builds per Day/week (by pass, fail)
- Duration per Build (minimum, maximum, average)

## Development Test

- Unit Test Coverage (% automated, % coverage)
- Static Code Analysis Coverage (% automated, % coverage)
- Functional Thread Test Coverage (% automated, % coverage)

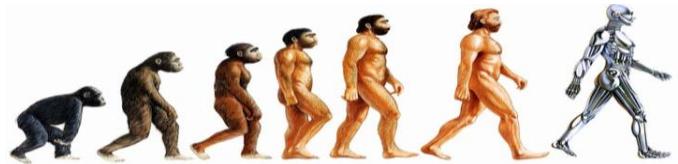
## System Integration

- Integrated Build Frequency by Pass, Fail (# of deployments per day/week)
- Integrated Build Recovery (average time between failed deployment and system restored to good state)
- For Cloud, Enterprise and other Compute-intensive Systems
  - Change Volume, in time-series (deployed story points, ESLOC, etc.)
  - Lead Time, in time-series (time from development to deployment)

## Cyber Monitoring (security controls & patches)

- % of automated logging, monitoring and auditing of cybersecurity controls

Agile and Continuous Integration (CI) are critical to minimize program risk



Survey questions	High IT performers	Medium IT performers	Low IT performers
<b>Deployment frequency</b> <i>For the primary application or service you work on, how often does your organization deploy code?</i>	On demand (multiple deploys per day)	Between once per week and once per month	Between once per week and once per month*
<b>Lead time for changes</b> <i>For the primary application or service you work on, what is your lead time for changes (i.e., how long does it take to go from code commit to code successfully running in production)?</i>	Less than one hour	Between one week and one month	Between one week and one month*
<b>Mean time to recover (MTTR)</b> <i>For the primary application or service you work on, how long does it generally take to restore service when a service incident occurs (e.g., unplanned outage, service impairment)?</i>	Less than one hour	Less than one day	Between one day and one week
<b>Change failure rate</b> <i>For the primary application or service you work on, what percentage of changes results either in degraded service or subsequently requires remediation (e.g., leads to service impairment, service outage, requires a hotfix, rollback, fix forward, patch)?</i>	0-15%	0-15%	31-45%

\* Note: Low performers were lower on average (at a statistically significant level), but had the same median as the medium performers.

+ Cyber Debt

+ Technical Debt





How long does it take to build a new culture?

What's the fastest way to deter a new culture?

Not a sheer technical challenge!

Building an ecosystem!

Lack of leadership and strategy communication will kill transformation.

Scaling bad Agile will lead to failure.

Start small; attack key pain points; and scale.

DO LOOP: SOFTWARE IS EATING THE WORLD.  
CULTURE EATS OUR SW STRATEGY FOR BREAKFAST.

**HOW FAST CAN I BOLT  
ON DEVSECOPS?**

**I GOTTA HAVE MORE  
DEVSECOPS.**



# LEADING TRANSFORMATIONS IN A VUCA WORLD – IN WAR AND DIGITAL PRODUCT DELIVERY



***“VUCA environments impede a leader’s ability to understand, to decide, to communicate and ultimately to act decisively – a prerequisite for effective action in war (and business).”***

*Only a few leaders were able to fight through all the complexity and uncertainty and chart a way forward for their organizations. They imposed their wills on these most complex environments and succeeded where others didn’t. These were the leaders that made a difference for the mission.” – General George W. Casey, Jr.*

**“Transforming large organizations is hard. In our experience, it has typically taken five to 10 years to scale a transformation. However, technology is advancing at a much faster pace than that. In today’s world, digital transformations need to be substantially accomplished much faster.”** - Edward Hess



**“The record of studies on digital transformation indicate a high failure rate, with a notable 2013 McKinsey study finding that 70% fail.**

**...the biggest problem is the mind-set. ...where most companies go wrong.”**

**...digital transformation: not an event that happens.**

**It’s a journey with a road that never ends.**

**will continue – potentially indefinitely,**

**but certainly for three to five years or longer.**

<https://www.forbes.com/sites/peterbendorsamuel/2018/07/18/where-most-companies-go-wrong-in-digital-transformation>



# CASE STUDY – JIDO (JOINT IMPROVISED-THREAT DEFEAT ORGANIZATION)

2016: expanding **counter-threat mission necessitated an evolving digital transformation to respond to the warfighter's “tactical edge”** Latest Time of Value (LTOV) needs **in hours versus days or weeks.**

## Solution

- **Reorganized teams:** JIDO integrated its people across engineering & cybersecurity teams.
- **New Culture:** continuous improvement, achieving common focus, and shared priorities.
- **Setup the Pipeline & Shift Left:**
  - On the technology side, JIDO developed a continuous integration / continuous deployment (CI/CD) pipeline and **“shifted security to the left”**
  - JIDO developers and operations engineers deliver fully tested, commit-level increments of new code on a security-hardened, patched, and approved infrastructure enclave.
- **Automation:** when **automating nearly all the security controls associated with the STIG**, JIDO has defined a **risk-managed** software delivery pipeline
  - **Vetting the pipeline & the process** to give confidence, consistency w/ recent test results;
  - **Minimizes manual (months long) human review of every software update** or modification;
  - This process provides a **real-time view of the systems, networks, and vulnerabilities** to the Authorizing Official (AO) while delivering immediate value to operational warfighters.

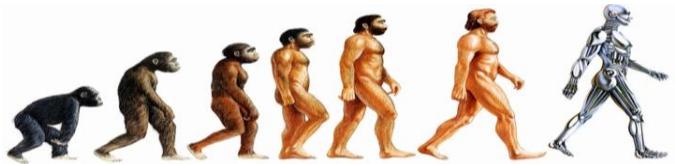


# CASE STUDY – JIDO

## Win Win: Impact goes beyond raw benefit of the shift left (security and testing)

- **Energized, Multidisciplinary teams:** Team synergy increased due composition of varied but complimentary experience, increased interaction between teams, daily forced communication, qualifications, and skills.
  - **Job satisfaction** among participants increased due to visibility of impact.
  - **Shared Focus:** Teams began working in a focused manner sharing communications, common priorities and working towards common goals.
- **Trust: Security not viewed as adversary but as valued cooperative:**
  - An organization will never know the disasters that did not occur.
  - Now, the team has a real time understanding of vulnerabilities in its custom code and a rapid way to respond.
  - Therefore, the team can patch custom code the same day a vulnerability is observed where **previously it could take weeks or even months.**
  - The AO also has an improved understanding of technical risks on the network with transparent dashboards verse static reports.

**Team of Teams: Empowered Execution, Common Purpose, Shared Consciousness, Trust**



Survey questions	High IT performers	Medium IT performers	Low IT performers
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\* Note: Low performers were lower on average (at a statistically significant level), but had the same median as the medium performers.



From [Accelerate](#) by Nicole Forsgren, PhD, Jez Humble, and Gene Kim



# CASE STUDY - JOINT IMPROVISED-THREAT DEFEAT ORGANIZATION (JIDO)

## Quantitative Impact

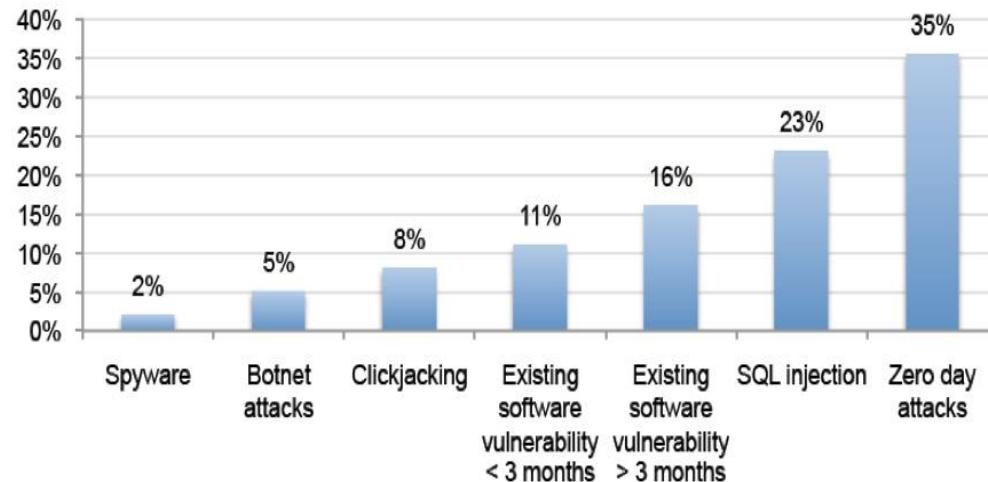
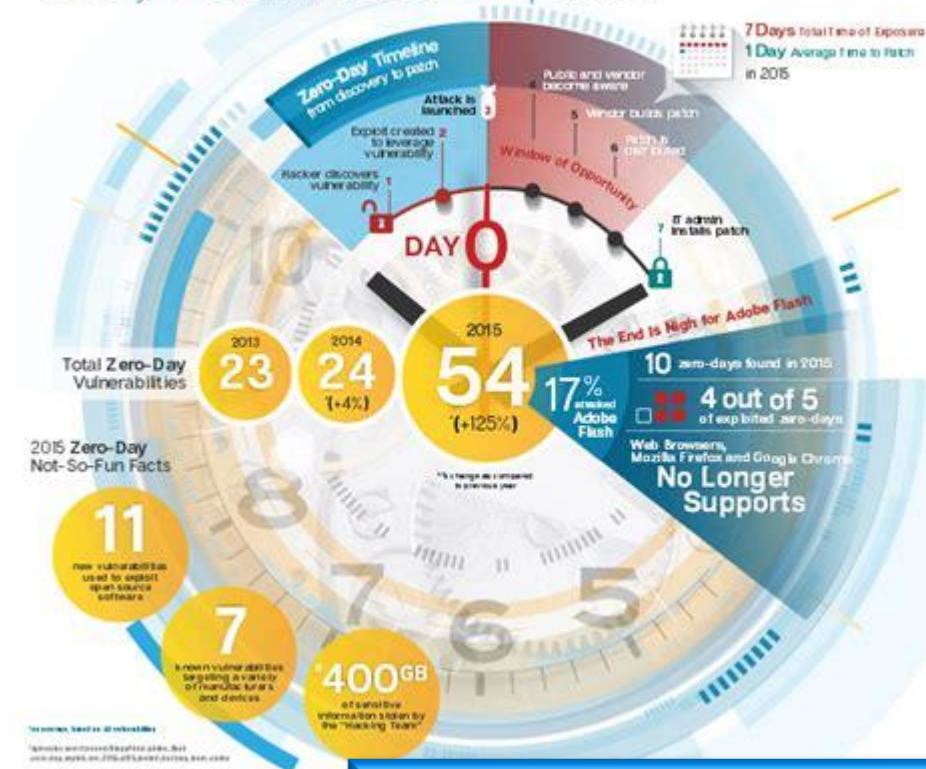
Over a 6-month period, JIDO measured Key Performance Indicator (KPI) impact against pre- and post-DevSecOps enablement:

KPI	Definition	Legacy	DevSecOps Enabled	%/\$ Impact
Availability Acceptable Quality Level (AQL)	Service Level Acceptable Quality Level (AQL) for Average Operational Availability of services	99.5%	99.9%	+3 HRS MONTHLY UPTIME
Continuous Authorization	Average time to complete code deployment after initial A&A	23 Days	6 Hours	92% FASTER
Deployment Frequency	The frequency new code reach customers	11	98 Releases	891% INCREASE
Initial System Authorization	Cybersecurity risk assessment threshold determination for pipeline including major system design and compliance with DoD Risk Management Framework	12 Months	3 Month	75% REDUCTION
Lead Time Reduction	The time from the start of a development cycle (the first new code) to deployment is the change lead time	169.83 Days	12 Days	93% REDUCTION
Mean Time to Provision	The average time that it takes to add additional services to an environment	6 Months	2 Hours	99.79% REDUCTION
Mean Time to Recovery	The average time from deployment failure to recovery	15.5 Minutes	4 Minutes	74% REDUCTION
Operating Cost	Change in operating costs based on leveraging open source tooling vs legacy COTs dependent architecture	\$1.8M	\$150K	91.66% REDUCTION

KPI	Result
Deployment Frequency Increase	↑ 891%
Availability AQL	↑ 3HR (MONTHLY)
Lead Time	↓ 93%
MTTR	↓ 74%
Initial System Authorization	↓ 75%

# CYBER (ZERO DAY) VULNERABILITIES

A New Zero-Day Vulnerability Discovered Every Week in 2015



- The number of vulnerabilities and number of attacks have grown at a near exponential rate
- The time between new vulnerabilities being discovered is dropping to below a week
- The ability to update and test code in days versus weeks is essential to maintaining cybersecurity

Can we afford to continue the old way of doing business in an age of ever increasing Zero Day vulnerabilities?

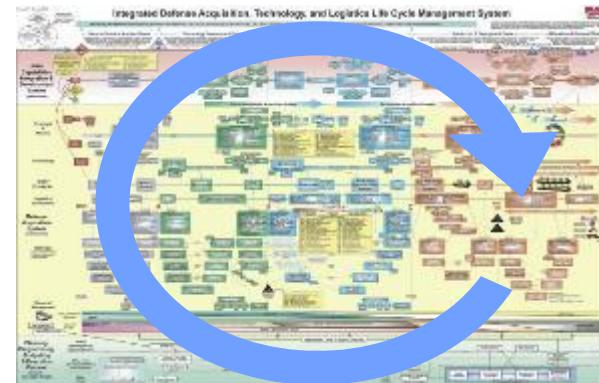


U.S. AIR FORCE

# Need for New Business Model



F-22



J-20



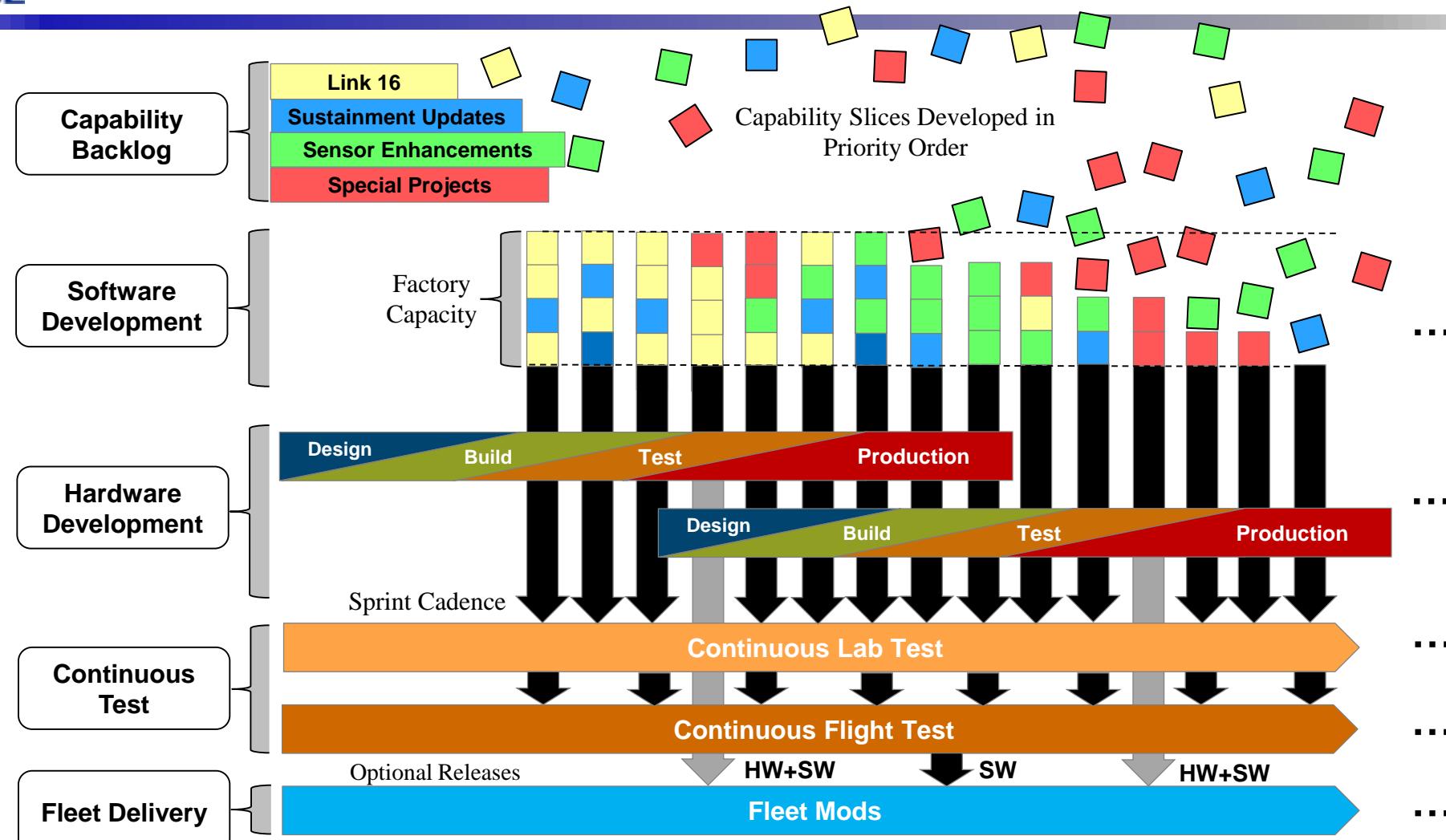
Near peers quickly iterating, F-22 requires rapid changes to maintain edge



U.S. AIR FORCE



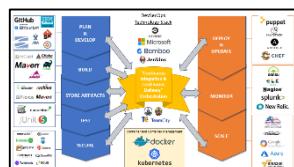
# F-22 Capability Pipeline



**Cannot scope Continuous Integration / Continuous Delivery (CI/CD) model by capabilities which are thinly sliced and overlapping**

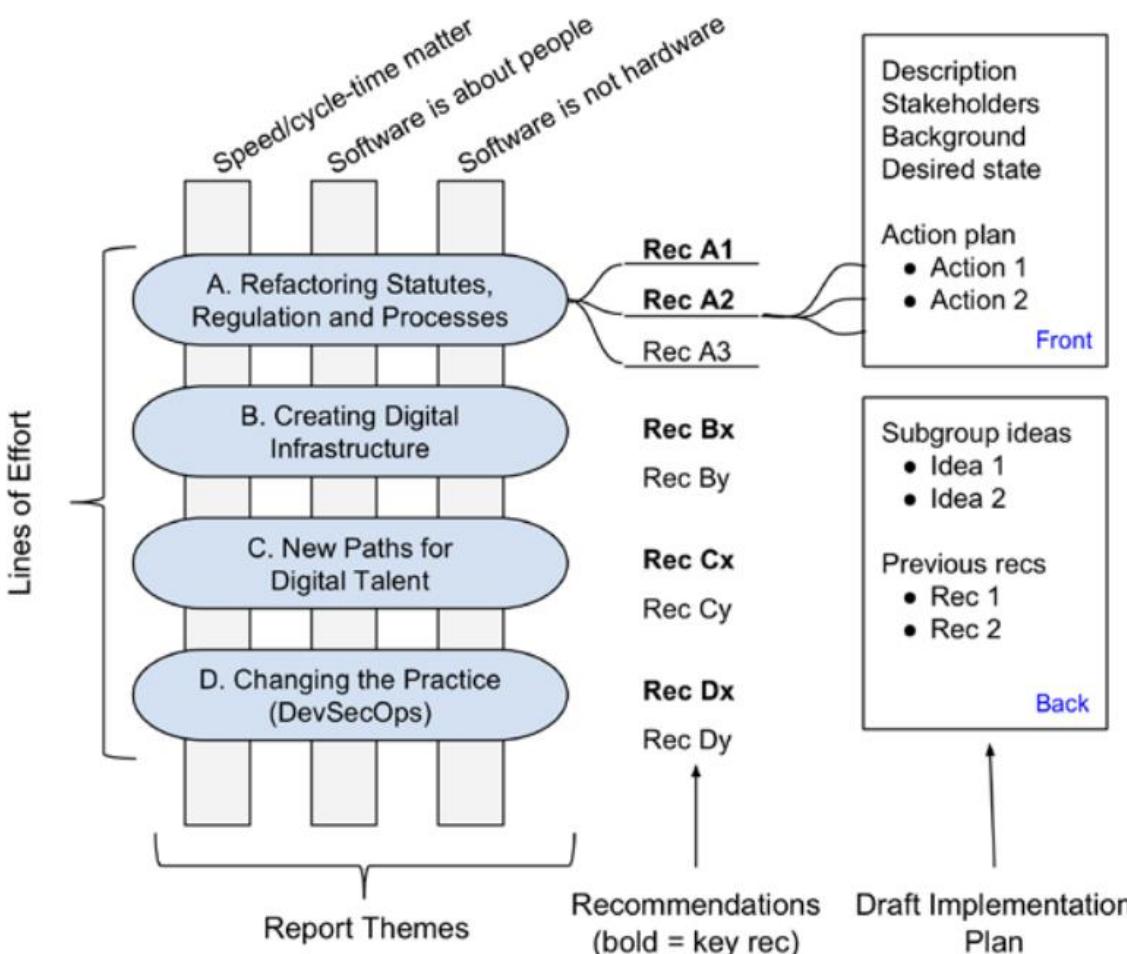
## DEVSECOPS ACADEMY

- THE WHY
- FAMILIARITY
- JUST ENOUGH HANDS-ON
- GROWTH & LEARNING MINDSET



# Backup

# LOE C -- New Paths for Digital Talent



LOE A: new acquisition pathways

LOE B: utilizing digital infrastructure

LOE C: software development as a high-visibility, high-priority career track and increasing the level of understanding of modern software within the acquisition workforce.

**Recommendation C1.** Create software development units in each Service consisting of military and civilian personnel who develop and deploy software to the field using DevSecOps practices.

**Recommendation C2.** Expand use of (specialized) training programs for CIOs, SAEs, PEOs, and PMs that provide (hands-on) insight into modern software development (e.g., agile, DevOps, DevSecOps) and the authorities available to enable rapid acquisition of software.

**Recommendation C3.** Increase the knowledge, expertise, and flexibility in program offices related to modern software development practices to improve the ability of program offices to take advantage of software centric approaches to acquisition.

LOE D: new practices (acquire entire SSE; DevSecOps)

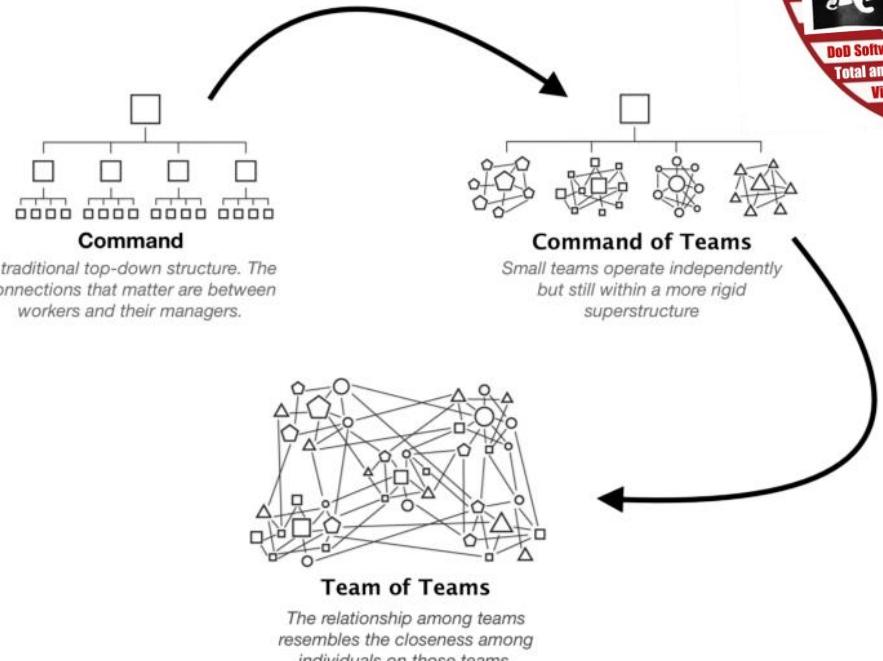


# DoD Software Alliance Concept



Accelerate adoption of modern SW delivery in DoD:

- Build a powerful network to maximize DoD/DAU's "enterprise effect."
- Establish the Defense Software Alliance (DSA) at DAU -- cuts across DoD silos.
  - Engagement platform supporting (a) DoD Innovation Lab (b) DoD DevSecOps Academy graduates
- The DSA is a **modern "community of practice"** focused on
  - a. its members sharing a \*required set of knowledge\*
  - b. crucially, facilitates engagement / active sharing (e.g. "**Secure Slack/Rocket.Chat for DoD**")
  - c. gathers pain points / insights / and develops solutions across DoD
- DoD employee gains membership to the DSA network
  - upon understanding knowledge related to modern SW practice – within DoD context.
  - gain full access if they complete modern SW course(s) in multiple DAU tracks
  - Tracks/paths: "DoD DevSecOps Leader" or "DoD Agile Leader" // "Agile Contracts Leader" "DoD Cyber Leader" // "DoD SRE Leader" // "DoD Cloud Architect" // "Weapons SW Leader"
- Growth of connections in this network goes quadratic.
- More connections -- more collective problem solving and knowledge sharing.
- Higher the number of "initiated" connections the better the network, outcomes, and feedback to DAU
- The more valuable the network, the more demand for courses/workshops -- and "certifications" – in-turn improving the courses -- virtuous cycle repeats
- DSA connects the entire DoD -- and to DAU, as the focal point for lessons learned / pain points / best practices
- DoD's leading DevSecOps innovators will set the initial value of the DSA kernel





# DevSecOps Academy Workshops & Virtual Training Range

## Audience: Leadership; PMO Staff



**SPAWAR**

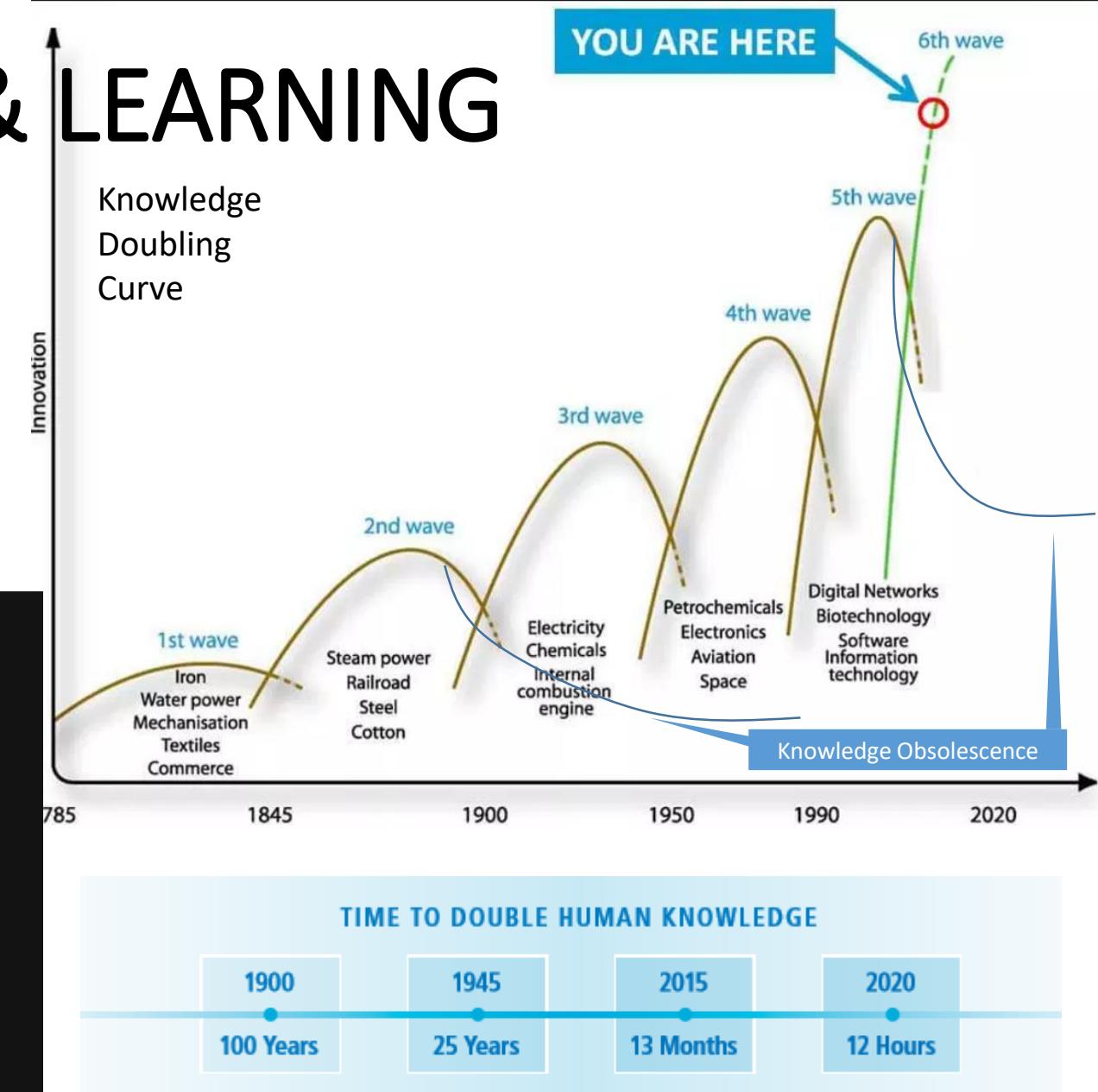
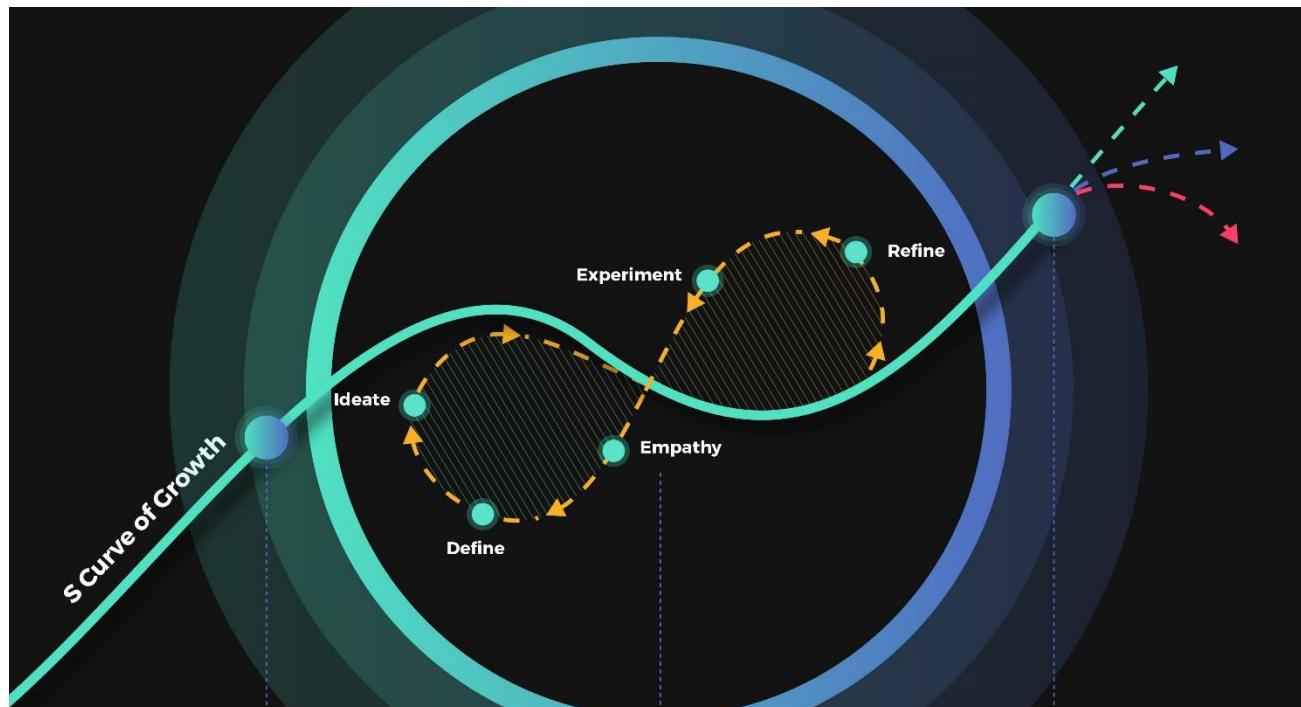


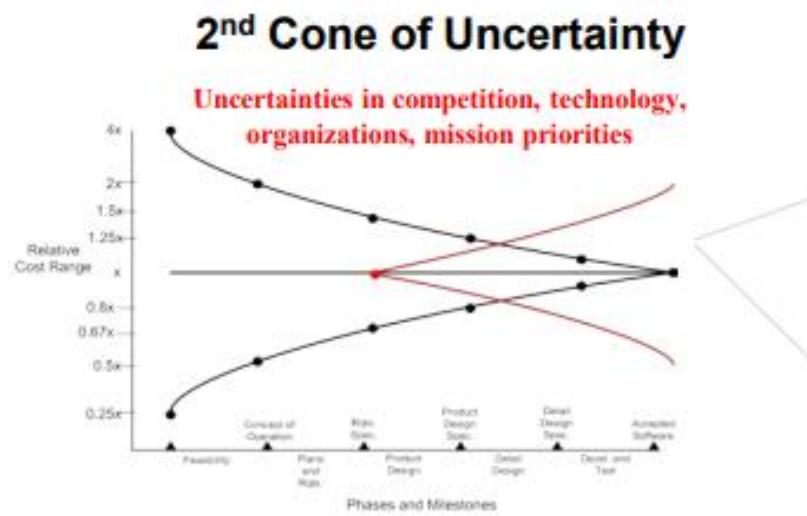
ON GROUNDS DAY 1 WORKSHOP	ON GROUNDS DAY 2 - HANDS-ON	ASYNC LEARNING – VIDEO SERIES
<ul style="list-style-type: none"> <li><b>The Why</b> <ul style="list-style-type: none"> <li>o State of Play in DoD</li> <li>o Why do we Need to Change?</li> </ul> </li> <li>What is DevSecOps? <ul style="list-style-type: none"> <li>o Value Proposition</li> <li>o Challenges and Constraints in DoD (Warfighting Domain overviews)</li> </ul> </li> <li><b>Leadership and Management</b> <ul style="list-style-type: none"> <li>o How and what do we change?</li> <li>o Role of Leadership</li> <li>o Transformation Strategy and Roadmap</li> <li>o Ecosystem and Governance</li> <li>o People and Culture (Way of Life, Organizing &amp; Staffing in PMO &amp; KTR)</li> <li>o Engagement Strategy</li> <li>o Acquisition &amp; Sustainment Strategy (Services? SW Factory?)</li> <li>o Contracting for DevSecOps / RFP / Incentives / Data Rights</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>What is DevOps?</li> <li>Organizational Needs and linking Business into DevOps</li> <li>Secure DevOps <ul style="list-style-type: none"> <li>o DevOps Pipeline Security,</li> <li>o Application Security</li> <li>o Security activities and automation</li> </ul> </li> <li><b>Communication and Collaboration</b> <ul style="list-style-type: none"> <li>o Security culture</li> <li>o Effective communication amongst all stakeholders.</li> <li>o Micro learning culture on security</li> </ul> </li> <li><b>Infrastructure as Code</b> <ul style="list-style-type: none"> <li>o Environment hardening</li> <li>o Compliance check with IaC</li> <li>o First step to RMF/ATO</li> </ul> </li> <li><b>Continuous Integration &amp; Testing</b> <ul style="list-style-type: none"> <li>o Automated Security Testing,</li> <li>o Application specific penetrating testing</li> <li>o Various Gateways on security testing</li> </ul> </li> <li><b>Continuous Delivery/Deployment</b> <ul style="list-style-type: none"> <li>o Container Security</li> <li>o Microservices, Containers &amp; Orchestration (K8)</li> <li>o Authenticity of build and dependencies</li> <li>o Secure Deployment pipeline</li> </ul> </li> <li><b>Process Monitoring and Measurement</b> <ul style="list-style-type: none"> <li>o What are the security metrics</li> <li>o Where to collect and how to monitor them</li> </ul> </li> </ul>	<p><b>DoD DevSecOps Platform: TECH DEEP DIVE</b></p> <p>Featuring: Nicolas Chaillan</p> <ul style="list-style-type: none"> <li>- CI/CD introduction and stack which includes Kubernetes/Containers best practices</li> <li>- Container hardening process</li> <li>- Cybersecurity stack and side car container (3H)</li> <li>- Microservices architecture and best practices</li> <li>- Strangler pattern</li> </ul> <p><b>Leading Transformation and Culture - People and Tech Roadmaps</b></p> <p>Featuring: Leo Garciga</p> <ul style="list-style-type: none"> <li>- The Why</li> <li>- Ecosystem and Goverenance</li> <li>- Acquisition Strategy</li> <li>- RMF and CATO</li> </ul>
<ul style="list-style-type: none"> <li><b>Tech and Implementation</b> <ul style="list-style-type: none"> <li>o Cybersecurity: RMF and cATO process</li> <li>o Solution Architecture and Design</li> <li>o Enablers (resilience, availability, modularity)</li> <li>o Cloud nexus with DevSecOps</li> <li>o Domain &amp; Platform Considerations (DDIL; Safety-Critical; DO-178C)</li> <li>o Legacy System Modernization/Strangler Pattern</li> </ul> </li> </ul>		
<ul style="list-style-type: none"> <li><b>Software Development Process</b> <ul style="list-style-type: none"> <li>o Lean Startup / Design Thinking (pain points and value stream mapping)</li> <li>o Requirements (JCIDS)</li> <li>o Shift Left: DT/OT</li> <li>o Systems Engineering Technical Reviews (Navigation &amp; Expectations)</li> <li>o Metrics &amp; DevSecOps Maturity; DevSecOps BS</li> </ul> </li> </ul>		
<ul style="list-style-type: none"> <li><b>Special Topics</b> <ul style="list-style-type: none"> <li>o DoD SevSecOps Enterprise Platform (DSOP)</li> <li>o Case Study</li> <li>o Day in the Life of a DoD SW Factory</li> </ul> </li> </ul>		

Partners

# INNOVATION & LEARNING

- Automation, DevSecOps, AI and ML: operational efficiencies will be commoditized / table stakes
- Differentiator: Quality of thinking; Ability to ideate, relate & collaborate
- DoD starting place – we have a lot to learn
- Learning and Transformation Inhibitors
  - Fear – room to change and fail
  - Fixed mindset – we've always done it this way

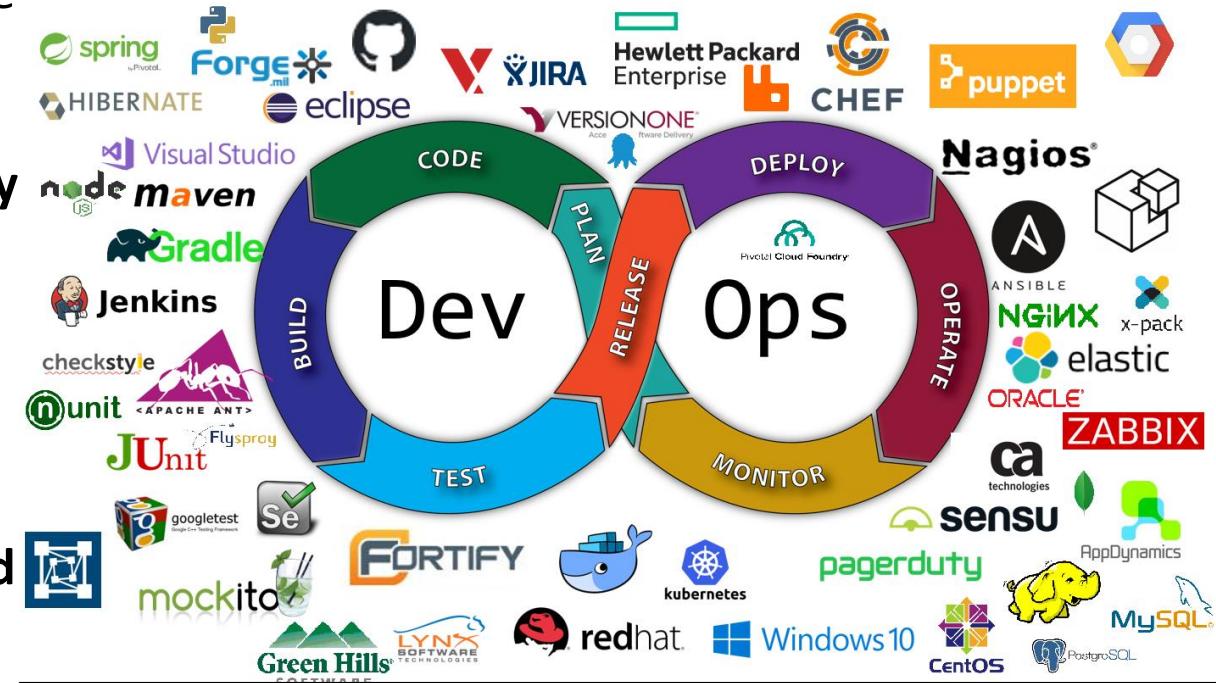




*“Simply delivering what was initially required on cost and schedule can lead to failure in achieving our evolving national security mission — the reason defense acquisition exists in the first place.”*

Honorable Frank Kendall Under Secretary of Defense (AT&L) 2015 Performance of The Defense Acquisition System

- DevOps is a **software engineering culture** and practice that aims at **collaboration & unifying** software development (Dev) and software operation (Ops).
- Main characteristic of the DevOps movement: **strongly advocate automation and monitoring** at all steps of software construction, from integration, testing, releasing to deployment and infrastructure management.
- DevOps aims at shorter development cycles, **increased deployment frequency, earlier defect discovery**, and more secure and reliable releases, in close alignment with business objectives.



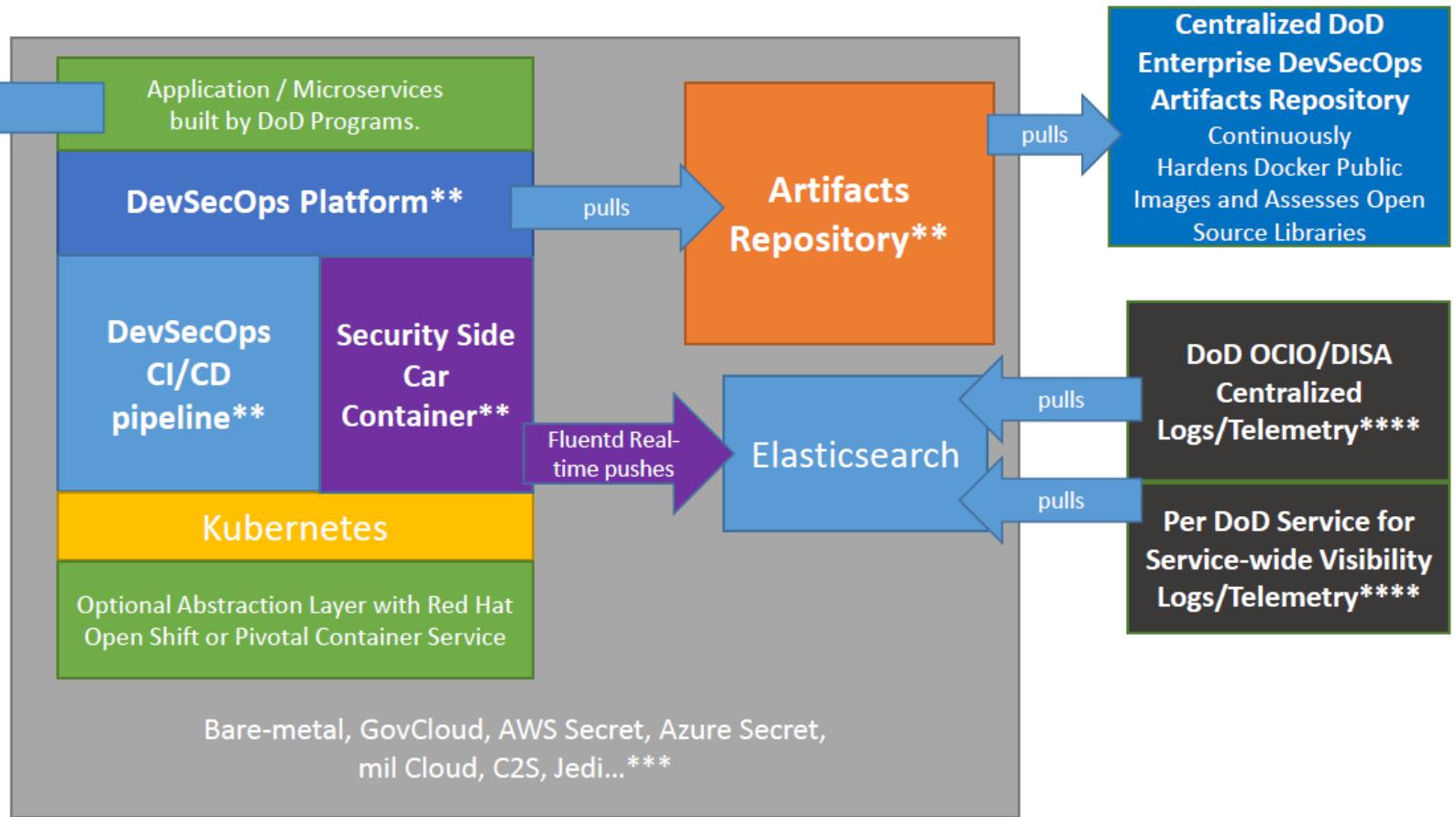
Source: OUSD R&E Systems Engineering, Aggregation of typical DevOps tool stack components found in and around the DoD

DevOps is **NOT ENOUGH!**  
DevSecOps is needed to Shift Left w/ the cybersecurity stack built-in to the DevOps pipeline.

## DevSecOps Proposed Architecture\*

DevOps Platform + Sidecar = DevSecOps  
(Sidecar is key to the cyberstack; bakes Sec in):

- Visibility into SW assets and security state
- Push logs to monitoring tools / telemetry
- Log pooling enables behavior detections across the portfolio
- Persistent scans of containers; not manual every 6 months
- Access control (zero trust whitelisting; cannot laterally hack into other systems)

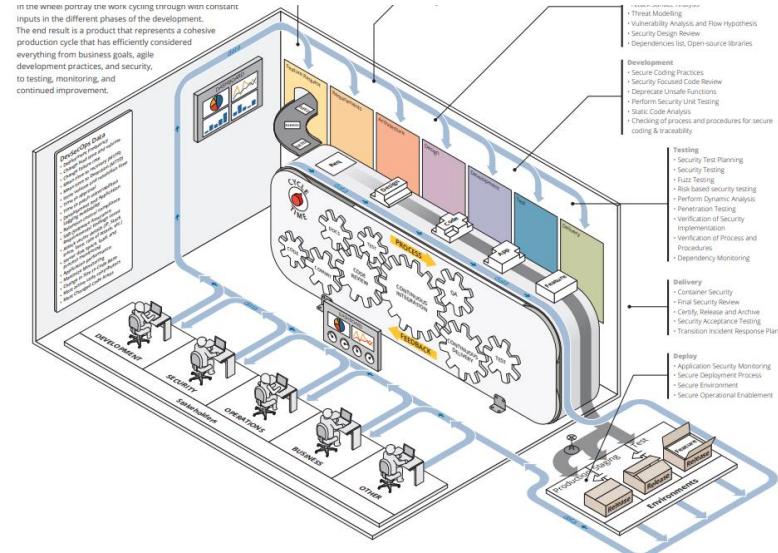




# HOW? PATH TO IMPLEMENT

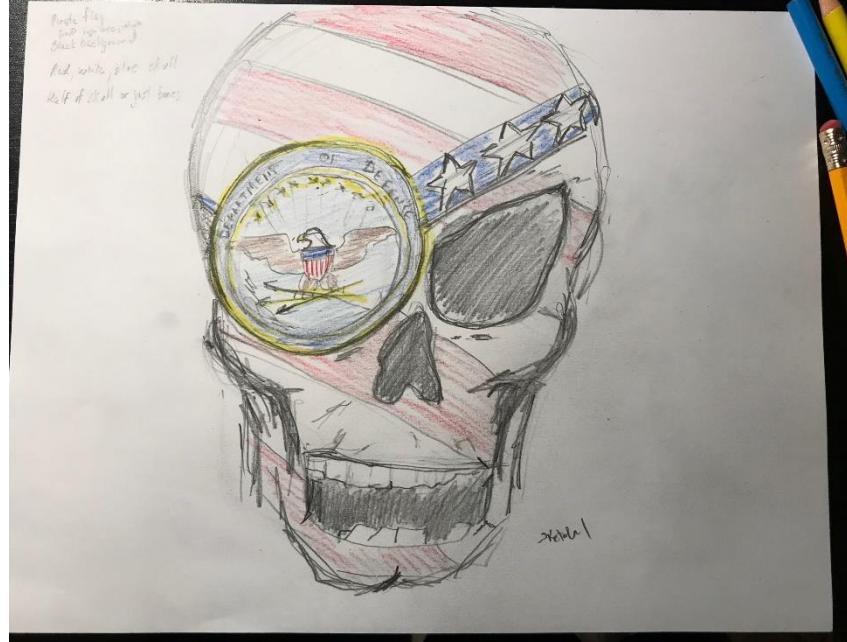
- **Contracting for DevSecOps** – Include language within RFP/SOW Sections L&M and Acquisition Strategy
  - Include DevSecOps within ICD/CDD, TPMs/KSAs
- **Staff Organization & Skills** – Evaluate staff organization (e.g., teams) and technical skill levels to ensure sufficiency. Augment as necessary
- **Ecosystem & Governance** – People, processes & technology enabled through collaboration, automation and analysis
- **DAU Training and Workshops** – train the teams that will be implementing.

# DevSecOps Academy (Workshop and Consulting)



+

# DoD Software Alliance



=

Network Effect and Virtuous Cycle:  
Scaled and Supported DevSecOps Factories Across DoD  
Feedback Loops / Leverage Entire DoD SW Talent Pool



# DOD INNOVATION LAB // VIRTUAL TRAINING RANGE >> LEARNING FLOW

- (a) [804 boot camp] > (b) [Design Thinking Workshop] > (c) [DevSecOps – Virtual Training Lab]
- ...connecting the entire Digital Product Delivery pipeline:
- (a) incubating innovative acquisition strategies & creative compliance (OTA/804) -- e.g., acquiring the SW factory
- (b) prioritizing MVP requirements (Design Thinking) in an entrepreneurial way in the factory
- (c) delivering those prioritized requirements (deploy code) in a modern DevOps pipeline / virtual training range

# Elevator Pitch

DoD lacks modern software development competency and practices.

Manual build/release/test has cost the taxpayer billions and is delaying time-to-Warfighter.

DoD already challenged to deliver SW. Demand for SW will only grow.

DoD needs secure, reliable, rapid software delivery.

Algorithmic warfare is the future.

Winning the fight anywhere -- demands software everywhere.

The DoD has embraced Agile (a nearly 20 year old “fad”) as a means to shorten the development cycle and ensure programs deliver the right capabilities to the user.

DevSecOps enhances this to increase reliability of the system, allow changes to be rapidly developed and deployed, and allow security testing and patches/updates in a continuous integration environment with the ability to deploy on demand.

DevSecOps workshop will provide the ability for programs to start their transformation to DevSecOps – and allow the DoD to **deliver capabilities securely, reliably and rapidly to Warfighter in potentially hours instead of months or years.**





# BIO

Mr. Sean Brady serves as the Learning Director for Software Acquisition at the Defense Acquisition University. He leads strategy to transform DoD's practices, competencies, training, and workforce—and accelerate the adoption of modern, commercial software development practices across DoD and the DAU curriculum.

Prior to DAU, Mr. Brady served 9 years as the Deputy Director for Software Engineering (SWE), in the Office of the Deputy Assistant Secretary of Defense for Systems Engineering (DASD(SE)), within the Office of the Secretary of Defense (OSD). He led change, provided oversight of 170+ major programs (a \$1.7T portfolio), and managed governance of Software Acquisition and Development within DoD. He led SWE oversight on DoD's most complex, highest-visibility defense programs (RD&E > \$480M; procurement > \$2.79 billion). Mr. Brady is an expert in software parametric statistical analysis and assessing large-scale Agile software development efforts. He informed DoD's senior-decision makers, industry CEOs, and Congress on SWE across Army, Navy, Marine Corps and Air Force programs. His strategic duties include leading policy and guidance development; workforce planning; and outreach to optimize the DoD's SWE capability. He launched DoD's largest acquisition workforce modernization initiative (impacting 200K+ professionals). In addition, he championed OSD's efforts to improve performance measurement practices across DoD and industry.

Prior to his role in the Pentagon, he served in the Army's RDECOM/ARDEC as an Armament Software Engineering Center (ASEC) Special Projects Team Lead and as a Program Manager, Close Combat Systems Project Officer (PO) where he planned and executed high-visibility experimental and rapid fielding programs -- supporting elite special operations and front-line Warfighters. He is the Defense Innovation Board's Software Acquisition workforce co-lead, a member of the Army's Acquisition Corps and has served as a US Delegate to NATO. Mr. Brady holds a Bachelor of Science in Computer and Electrical Engineering from Rutgers University; a Master of Science in Quantitative Software Engineering from Stevens Institute of Technology; is an Executive MBA candidate from the University of Virginia (Class of 2020); and holds a graduate certificate in Entrepreneurship and Innovation from Stanford University.