

Headquarters U.S. Air Force



Integrity - Service - Excellence

Human Systems Integration Risk Management Tool

A Standalone Application



Bill Kosnik, Patrick O'Neill 711 HPW/HPI

Zac Zimmerlin, Becky Singer, Barbara Palmer Booz Allen Hamilton





OVERVIEW



- PURPOSE
- DESCRIPTION
- RISK MANAGEMENT
- USABILITY TESTING
- DEMO
- QUESTIONS









- HSI Practitioner's Aid to track & evaluate HSI activities
- Resource for knowing what to do and when
- Coordinate activities across HSI domains
- Reduce human performance risk
- Reporting vehicle for colleagues and managers







HSI-Risk Management Tool (RMT)

- Combined HSI-CART and HSI-PRAT into one tool
- Consistent questionnaire format across tool
- Increased breadth of analysis (cradle to grave)
- Covers all domains
- Trade-off analysis
- Integrated platform for risk management
- Improved usability





HSI-RMT

HSI-CART

- 1. CD
- 2. CBA
- 3. AOA

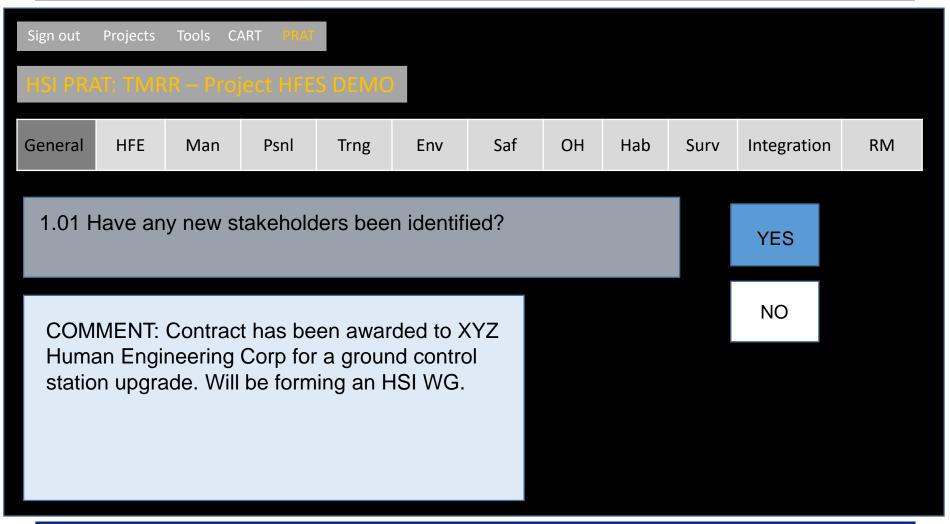
HSI-PRAT

- 1. MSA
- 2. TMRR
- 3. EMD
- 4. PD
- 5. OS





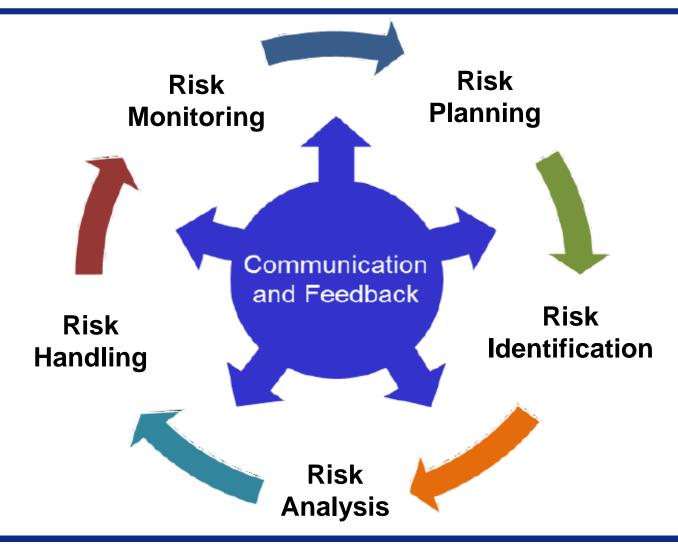






DOD RISK MANAGEMENT STRATEGY







HSI RISK ASSESSMENT



PRAT: TMRR: HFE 2.02 Are system functional requirements compliant with user needs and HFE design standards?

YES

Risk Rating = Likelihood x Severity





COMMENT: System functional requirements comply with MIL STD 1472 but have not been verified with user.



Risk Handling

- Answers: "What is the plan to address risk?"
 - Options include: Accept, Avoid, Transfer, Control
- Choose best implementation approach
- Is risk mitigation plan feasible, affordable, in time, have significant impact on the risk?

Risk Monitoring

- Answers "How has the risk changed?" and "How are the risk mitigation plans working?"
- Systematically and continuously track and evaluate the performance of risk mitigation plans against human metrics

HSI PRAT: Risk Management – Project HFES DEMO

General	HFE	Man	Psnl	Trng	Env	Saf	ОН	Hab	Surv	Integration	RM
---------	-----	-----	------	------	-----	-----	----	-----	------	-------------	----

EMD – General – Q1.15 Risk 15:



- What is the risk mitigation strategy?
 - a) Accept
 - b) Transfer
 - c) Avoid
 - d) Control
- 2) Does the risk impact primarily cost, schedule, or performance?
 - a) Cost
 - b) Schedule
 - c) Performance
- 3) What is the risk mitigation plan? Be sure to identify who is responsible for monitoring the risk, the desired timeline as applicable, and affordability and feasibility.

Enter text here...

4) How is the mitigation plan being monitored and tracked?

Enter text here...

Rationale:

Enter text here...

- 5) Have the appropriate stakeholders been informed?
 - a) Yes
 - b) No
- 6) Have the mitigation strategy and plan been documented and presented at all relevant decision points?
 - a) Yes
 - b) No





UX/Usability Testing



Features

- Accessibility via keyboard shortcuts for navigation
- Acronym rollover dictionary
- Auto focus on textboxes
- Automatic saving of input
- Saved state (you go the last place you were in the project)
- Consistency of design across questionnaires
- Frequent feedback to the user
- Ability to archive old projects
- Simplified integration section



