Department of Defense
Consolidated Adjudications Facility

May 18, 2016

NATIONAL DEFENSE INDUSTRIAL (NDIA)
AND THE AEROSPACE INDUSTRIES ASSOCIATION (AIA)

MR. DAN PURTILL
DEPUTY DIRECTOR, DOD CONSOLIDATED ADJUDICATIONS FACILITY
Agenda

- Mission
- Industry Workload
- IRTPA Report
- Initiatives
- Adjudicative Process
- Questions
DoD CAF Mission

The DoD CAF is the sole authority to determine the security clearance eligibility of non-intelligence Agency DoD personnel occupying sensitive positions and/or requiring access to classified material including Sensitive Compartmented information (SCI). These determinations involve all military service members, applicants, civilian employees, and consultants affiliated with the Department of Defense, to include DoD personnel at the White House and contractor personnel under the National Industrial Security Program. The DoD CAF also adjudicates security clearance eligibility for staff of the United States Senate and House of Representatives, the Congressional Budget Office, and the United States Capital Police. Additionally, the DoD CAF renders favorable adjudicative determinations for employment suitability of DoD civilian employees and Common Access Card (CAC) or Fitness eligibility of non-cleared DoD contractor.
DOD CAF TRANSFORMATION

**Transition**

- October 1, 2013: Begin integration of best practices and cultures
- October 1, 2014: Normalize the culture and continue integration

**Mission Expansion**

- October 1, 2015: Prepare for mission growth and begin final phases of integration
- October 1, 2016: Consolidate PERSEC IT DoD-wide upon implementation of DISS/CATS v.4

- HSPD-12 & SUITABILITY DETERMINATIONS
- REVISED FEDERAL INVESTIGATIVE STANDARDS & CONTINUOUS EVALUATION
- IMPROVE AUTOMATED CHECKS & AUTOMATIC TECHNOLOGY

Support from WHS

**Stabilization**
INDUSTRY WORKLOAD & IRTPA
Industrial Cases Pending Adjudication

Includes cases Undergoing Legal Sufficiency Review (LSR) at DOHA

<table>
<thead>
<tr>
<th>Month</th>
<th>NISP Backlog</th>
<th>FY 15 NISP Receipt*</th>
<th>Backlog % of Total NISP</th>
</tr>
</thead>
<tbody>
<tr>
<td>October 13</td>
<td>13,515</td>
<td></td>
<td>7.4%</td>
</tr>
<tr>
<td>March 16</td>
<td>1,331</td>
<td>-12,184</td>
<td>~183,000</td>
</tr>
</tbody>
</table>

*Backlog to be eliminated not earlier than late-FY16

*Potential Complications Remain:
+ CATs v4 Deployment to reduce production by ~20% (Jun 16 – Jan 17)
+ Full impact of CE implementation not yet realized
+ FY16-18 – New FIS increase of workload and reduction of e-Adjudication
+ Loss of e-Adj. in FY16 resulted in an increase of ~3,100 (+3%) for Industry

*Includes Personal Security Investigations, Incident Reports, Reconsiderations, etc. (does not include SACs)
# OPM Oversight Report for Mar 2016

## PERSEC “End to End”

### Adjudication – Only Timelines

- **DoD CAF Adjudication Timelines:**
  - Initial (All Types) – Adjudicated in 9 of **20** days
  - SSBI-PRs – Adjudicated in **31** of **30** days

- **Industry Only Timelines:**
  - Initial (All Types) – Adjudicated in **14** of **20** days
  - SSBI-PRs – Adjudicated in **94** of **30** days

  Prolonged CATS outages and closure of old backlogged cases combine to keep Industry’s PR’s >30 days

- **4th Estate Only Timelines:**
  - Initial (All Types) – Adjudicated in **15** of **20** days
  - SSBI-PRs – Adjudicated in **17** of **30** days
  - Tier 3-PRs – Adjudicated in **10** of **30** days

- **DoD remains compliant with IRTPA mandates**
- **DoD is #4 of 23 Federal Departments for March 2016**
- **DoD is below the “All Agencies” average**

### All Agencies: 158 days

<table>
<thead>
<tr>
<th>Agency</th>
<th>Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Defense</td>
<td>154 days</td>
</tr>
<tr>
<td>Army</td>
<td>140 days</td>
</tr>
<tr>
<td>Navy</td>
<td>140 days</td>
</tr>
<tr>
<td>Air Force</td>
<td>149 days</td>
</tr>
<tr>
<td>Industry</td>
<td>214 days</td>
</tr>
<tr>
<td>Homeland Security</td>
<td>221 days</td>
</tr>
<tr>
<td>Energy</td>
<td>196 days</td>
</tr>
<tr>
<td>DHHS</td>
<td>210 days</td>
</tr>
<tr>
<td>Justice</td>
<td>297 days</td>
</tr>
<tr>
<td>OPM</td>
<td>73 days</td>
</tr>
<tr>
<td>Transportation</td>
<td>146 days</td>
</tr>
<tr>
<td>Interior</td>
<td>196 days</td>
</tr>
<tr>
<td>NRC</td>
<td>192 days</td>
</tr>
<tr>
<td>Treasury</td>
<td>219 days</td>
</tr>
<tr>
<td>VA</td>
<td>147 days</td>
</tr>
<tr>
<td>Agriculture</td>
<td>216 days</td>
</tr>
<tr>
<td>Commerce</td>
<td>225 days</td>
</tr>
<tr>
<td>NASA</td>
<td>202 days</td>
</tr>
<tr>
<td>GSA</td>
<td>263 days</td>
</tr>
<tr>
<td>NARA</td>
<td>363 days</td>
</tr>
<tr>
<td>EPA</td>
<td>331 days</td>
</tr>
<tr>
<td>SSA</td>
<td>N/A</td>
</tr>
<tr>
<td>HUD</td>
<td>N/A</td>
</tr>
<tr>
<td>Labor</td>
<td>316 days</td>
</tr>
<tr>
<td>FCC</td>
<td>N/A</td>
</tr>
<tr>
<td>Education</td>
<td>N/A</td>
</tr>
<tr>
<td>NSF</td>
<td>195 days</td>
</tr>
</tbody>
</table>

- DoD remains compliant with IRTPA mandates
- DoD is #4 of 23 Federal Departments for March 2016
- DoD is below the “All Agencies” average
Industry
Intelligence Reform and Terrorism
Prevention Act Performance FY14-FY16 to Date

FY 15
Initial: 21
PR: 37

FY 16*
Initial: 14
PR: 47

- FY 15 - Both NISP and non-NISP timeliness metrics fluctuated as backlogs were addressed
- FY 16 - Timelines to become more stable, and within IRTPA mandates, as last vestiges of “old” (backlog) cases are closed
- Increase in Initial and PR timeliness in 2nd and 3rd Qtrs (FY 16) due to an emphasis on closing backlogged & suspense cases (eg. 23% of the PRs and initials closed during February were “old”/backlog cases)
- Other impact issues - OPM conversions of REO requests to RSI, IT issues, loss of e-adj, and high incoming volume

As of: 05/06/2016
Takeaways for Industry

• > 98% of Industry cases are adjudicated in < 30 days

Pending Incident Reports (as of 29 Mar 16)
• **Collateral**: 2,400 (-100 (-4%) Since Nov 15)
  ▪ 88% (2,100) are awaiting files or information
• **TS/SCI**: 134 under adjudication (-360 (-73%) Since Nov 15)

Received by the DoD CAF (FY16 -vs- FY15, 1st & 2nd Qtrs)
• Research, Recertify, Upgrade (RRU): 4,500 (-1,200 (-21%))
• Incident Reports: 3,500 (-3,900 (-53%))
INITIATIVES
Initiatives

• DoD CAF improving communication with Security Officers DoD-wide:
  • Leveraging PSMO-I expertise and “best-practices”
  • Quarterly Security Professionals Newsletter (Mar 31, 2016)
  • Alignment of Call Center Support Operations (CAF, PSMO-I, DMDC)
    - Monthly Joint Call Center meetings
    - Continuity of messaging to customers
    - Joint training between Call Center agents (CAF & PSMO-I)
  • Standardization of communications between field, PSMO-I, DoD CAF, and DMDC

• FSO-Call Center Operation (CCO) Pilot
  • CCO Pilot (Since July 2015)
  • 10 FSO’s participating ICW NISPPAC WG
    - Complete mission critical cases
    - Engage in ‘cross-over’ request
  • Complimentary to FSO Portal deployment (FY17-Q1)
  • End-State CAF, PSMO-I, DMDC and supported FSO’s
Initiatives

• **Transfer of 4th Estate SCI Adjudications from DIA CAF to DoD CAF:**
  - 10 Feb 16 DEPSECDEF signed Action Memo authorizing functional transfer
  - Transfer currently scheduled for 1 Jun 16
  - DIA/DoD CAF jointly executing a Communications Plan to 4th Estate Customers

• **CECD Pilot:**
  - 500K Personnel (2016); pilot capability evolving into operational CE system; ramp up continues
  - OUSD(I) integrating CE requirements into DISS, maintaining alignment w/ODNI CE capability
  - Validation Cell transitioning from reliance on LNOs to a permanent FTE resource stand-up

• **CATS v4 Update**
  - Q1 FY17 — IOC for Industry CATS, Portal and PSMO-I
DEPARTMENT OF DEFENSE
CONSOLIDATED ADJUDICATIONS FACILITY

ADJUDICATIVE PROCESS

MS. LATRICE McSWAIN
SENIOR ADJUDICATOR
General Example of Current Process

Investigation Requested via JPAS/E-QIP

OPM Conducts Investigation

Case Received by CATS

Cases pass through E-ADJUDICATION

Favorable Determination Updated in CATS/JPAS

Grant 9%

Favorable Determination

Updated in CATS/JPAS

(Favorable, Secret, or TS/SCI)

CATS distributes cases directly to DoD CAF adjudicators

Not Grant 91%

DoD CAF Adjudicator reviews investigation

YES

Response Favorable?

Due Process

Determination?

Adjudicator forwards information request to SMO/FSO

Refrain

UNCLASSIFIED

Subject can Appeal (DOHA/PSAB)

Eligibility Denied / Revoked

Subject can Appeal (DOHA/PSAB)

Eligibility Denied / Revoked

Response Favorable?

Subject can Appeal (DOHA/PSAB)

Eligibility Denied / Revoked

Response Favorable?

Subject can Appeal (DOHA/PSAB)

Eligibility Denied / Revoked

Response Favorable?
Adjudications Process

Adjudication is an evaluation of the “whole person”

- The nature, extent and seriousness of the conduct
- The frequency and recency of the conduct
- The individual's age and maturity at the time of the conduct
- The circumstances surrounding the conduct, to include knowledgeable participation
- The presence or absence of rehabilitation and other permanent behavioral changes
- The motivation for the conduct
- The potential for pressure, coercion, exploitation, or duress; and
- The likelihood of continuation or recurrence of the conduct
- The extent to which participation is voluntary
Adjudicative Guidelines

1. Allegiance to the United States
2. Foreign Influence (14%)
3. Foreign Preference
4. Sexual Behavior
5. Personal Conduct (12%)
6. Financial Considerations (26%)
7. Alcohol Consumption
8. Drug Involvement
9. Psychological Conditions
10. Criminal Conduct (25%)
11. Handling Protected Information
12. Outside Activities
13. Use of Information Technology Systems

For each guideline there are disqualifying conditions and mitigating factors.
Why CAF May Return Investigations

- OPM is committed to ensuring PSI meets investigative standards
- OPM and DOD CAF communicate to address incomplete investigations

- DoD CAF has 3 common actions for incomplete investigations:
  - Request For Action – Correspondence to Security Rep
  - REOPEN request to OPM
  - RSI request to OPM

- Missing Scope Items are sometimes required to be returned to OPM

  The top five circumstances include:
  - Subject Interview not completed
  - Frozen Credit Bureau Report
  - IRS Records/ Financial Records/Trustee Reports - Missing
  - Medical Evaluations - Incomplete
  - FINCEN Report - Missing
Customer Service Request

- All Industry Research, Recertify, or Upgrades (RRUs) are submitted via JPAS
- DSS PSMO-I processes all Industry RRUs for administrative (non-adjudicative) actions
- DSS PSMO-I ensures all RRUs requiring an adjudicative action are forwarded to the DoD CAF via CATS to the applicable CAF Division
  - Research
  - Recertify
  - Upgrades
  - Reciprocity
    - May accept an investigation/clearance when a determination by another Federal Agency meets the investigative scope and standards of DoD 5200.2-R and there has been no break in service over 24 months
    - If determined that the prior investigation does not meet the provisions of this DoD 5200.2-R, supplemental investigation shall be requested
    - Expedited requests are considered on a case by case basis (i.e. KMPs)
Welcome to our website!!

The Department of Defense Consolidated Adjudications Facility Public Website has been crafted to reflect what our customers would like to see. It also builds upon the foundation of the DoD CAF, which is the tradition of excellence established by the seven former component CAFs in making adjudicative determinations. You will notice streamlined menus, simple navigation and access to the information you need, any time of day.

DoD CAF
Bldg. 600, 10th Street, FGGM

QUESTIONS???
Back-Up
<table>
<thead>
<tr>
<th>13 x PERSEC Guidelines</th>
<th>HSPD-12 Credentialing Standards</th>
<th>Suitability Factors</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allegiance to the United States</td>
<td>(1) The individual is known to be or reasonably suspected of being a terrorist (2) The individual has knowingly and willfully engaged in acts or activities designed to overthrow the U.S. Government by force</td>
<td>Knowing and willful engagement in acts or activities designed to overthrow the U.S. Government by force</td>
</tr>
<tr>
<td>Foreign Influence</td>
<td>No Comparable Credentialing Standard</td>
<td>No Comparable Factor</td>
</tr>
<tr>
<td>Foreign Preference</td>
<td>No Comparable Credentialing Standard</td>
<td>No Comparable Factor</td>
</tr>
<tr>
<td>Sexual Behavior</td>
<td>Based on the individual's criminal or dishonest conduct, issuance poses an unacceptable risk</td>
<td>Criminal or Dishonest Conduct</td>
</tr>
<tr>
<td>Personal Conduct</td>
<td>(1) The individual has submitted fraudulent information concerning his or her identity (2) Based on the individual's misconduct or negligence in employment, issuance of a PIV card poses an unacceptable risk (3) A statutory or regulatory bar prevents the individual's contract employment; or would prevent Federal employment</td>
<td>(1) Misconduct or Negligence in Employment (2) Refusal to Furnish Testimony (3) Statutory or Regulatory Bar</td>
</tr>
<tr>
<td>Financial Considerations</td>
<td>No Comparable Credentialing Standard</td>
<td>Criminal or Dishonest Conduct - Only for Financial Irresponsibility if it leads to dishonesty</td>
</tr>
<tr>
<td>Alcohol Consumption</td>
<td>Based on the nature or duration of the individual's alcohol abuse without evidence of substantial rehabilitation, that issuance poses an unacceptable risk</td>
<td>Alcohol Abuse</td>
</tr>
<tr>
<td>Drug Involvement</td>
<td>Based on the nature or duration of the individual's illegal use of narcotics, drugs, or other controlled substances without evidence of substantial rehabilitation, that issuance of a PIV card poses an unacceptable risk</td>
<td>Illegal Use of Narcotics, Drugs, or Other Controlled Substances, without evidence of substantial rehabilitation</td>
</tr>
<tr>
<td>Psych Conditions</td>
<td>No Comparable Credentialing Standard</td>
<td>No Comparable Factor</td>
</tr>
<tr>
<td>Criminal Conduct</td>
<td>(1) The individual will use an identity credential outside the workplace unlawfully or inappropriately (2) Based on the individual's criminal or dishonest conduct, issuance of a PIV card poses an unacceptable risk (3) Based on the individual's material, intentional false statement, deception, or fraud, issuance of a PIV card poses an unacceptable risk</td>
<td>Criminal or Dishonest Conduct / Material, Intentional False Statement or Deception or Fraud in Examination or Appointment</td>
</tr>
<tr>
<td>Handling Protected Information</td>
<td>The individual will attempt to gain unauthorized access to classified documents</td>
<td>Misconduct or Negligence in Employment</td>
</tr>
<tr>
<td>Outside Activities</td>
<td>No Comparable Credentialing Standard</td>
<td>No Comparable Factor</td>
</tr>
<tr>
<td>Use of IT Systems</td>
<td>The individual will use Federally-Controlled Information systems unlawfully</td>
<td>Misconduct or Negligence in Employment</td>
</tr>
</tbody>
</table>