



Diagnosis PIF: Avoiding Process Improvement Fatigue

*Presented by Craig Hale
Esterline Control Systems - AVISTA*

**“Ugh, not another process change!
Didn’t we just have one last month?”**

Diagnosis: PIF



Treatment



Team Engagement

1

Communicate, Really Communicate

WIIFM

Gain Buy-In



Work Together



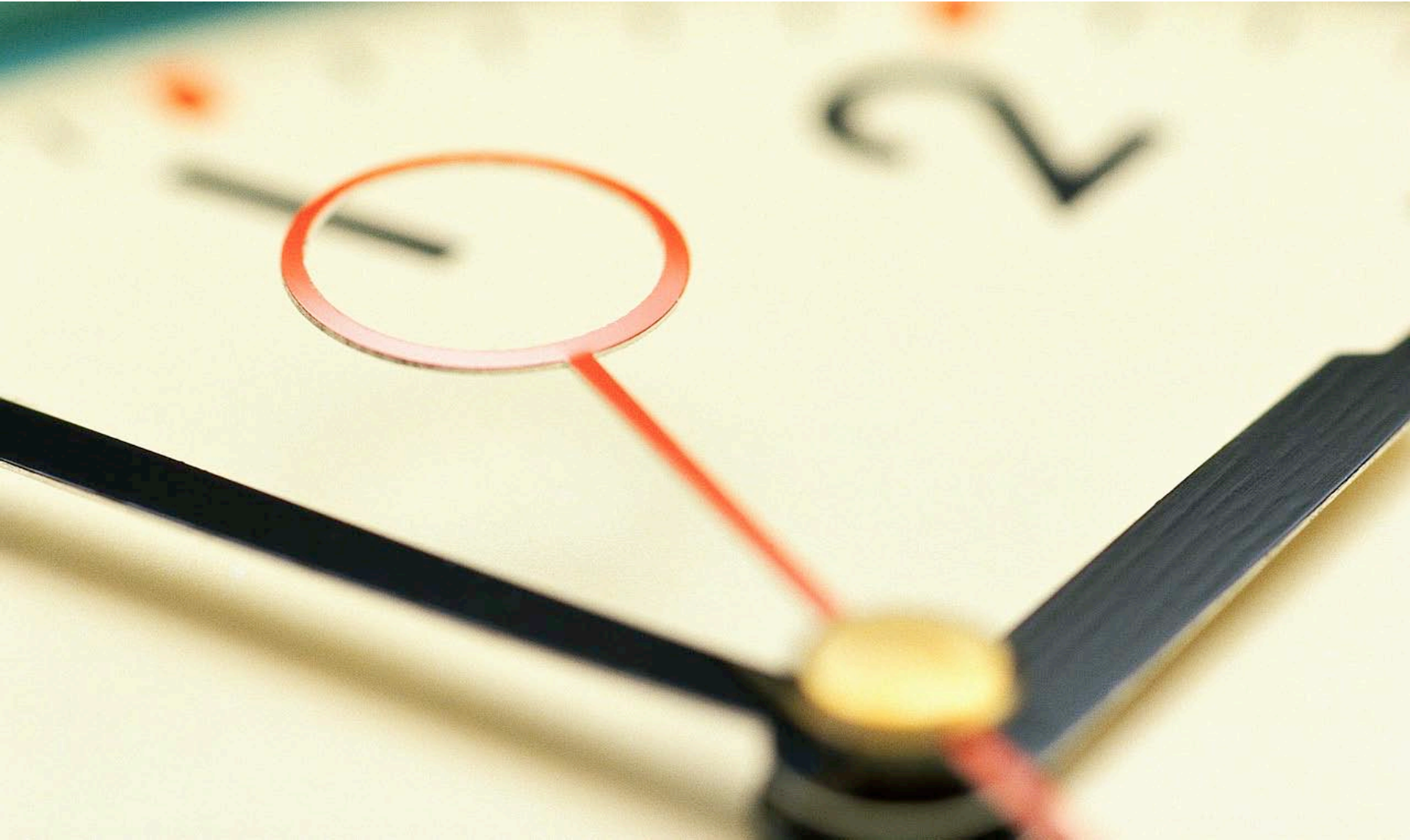
Limit Impact

2

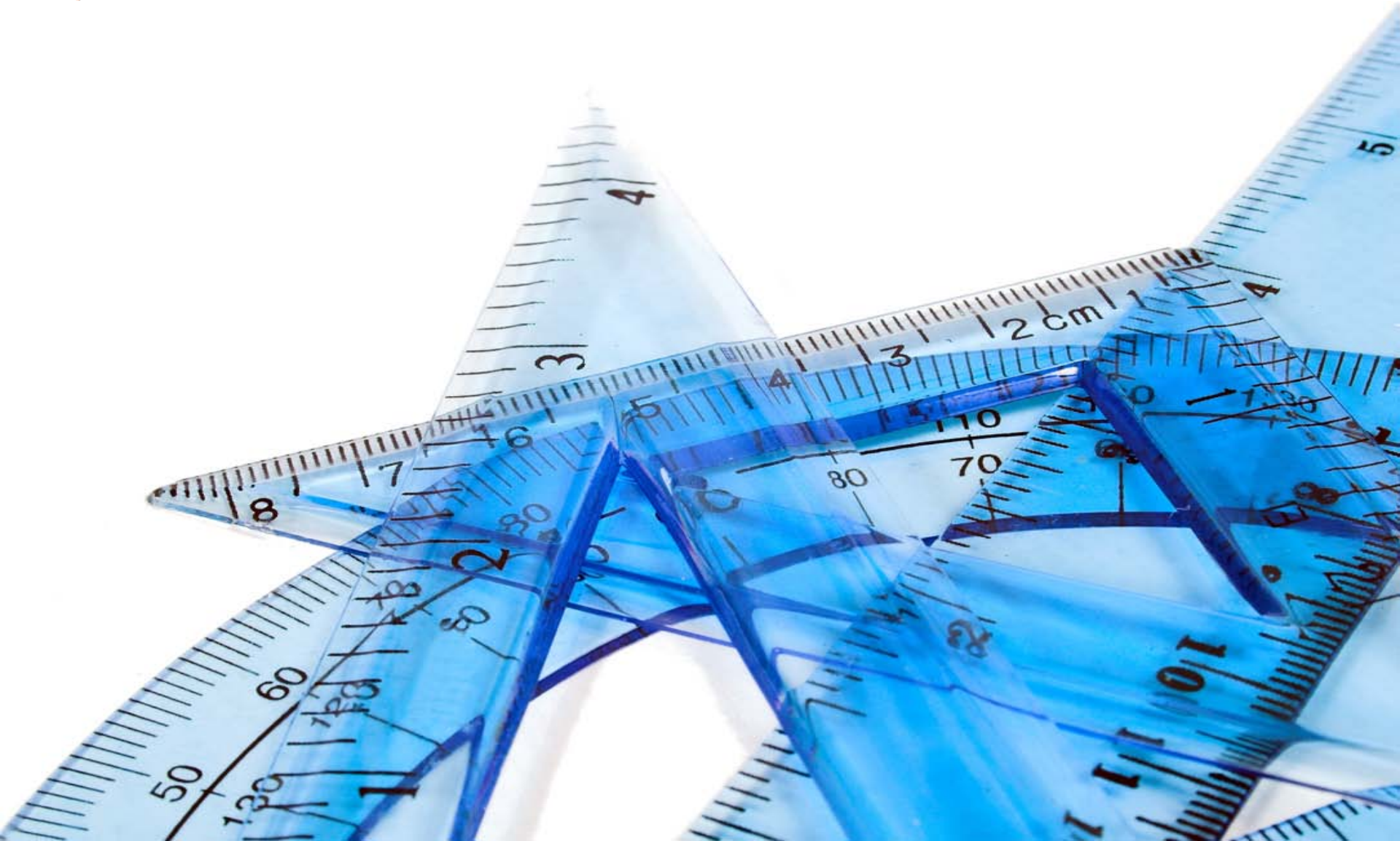
Train



Time it Right



Measure It



Manage Change

3

Why Are We Doing This?

WIIFM

The People Factor

**Do we
have to?**

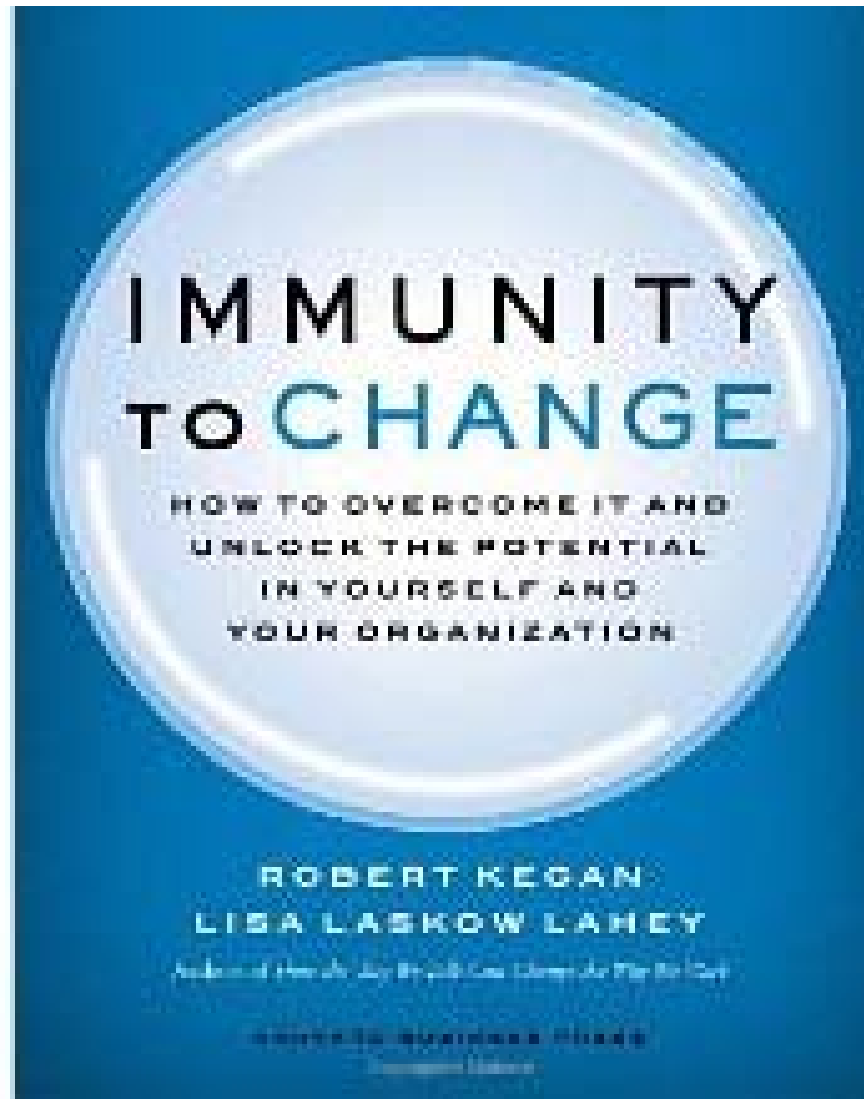
**I don't
want to!**

**What
does
Bob
think?**

**This is
a great
idea!**

What?

Competing Commitments



Chronic Improvement



Use a Schedule



Prescription for PIF

MEDICAL CENTER

NAME _____ AGE _____
ADDRESS _____ DATE _____

R_x

*Engagement
Training
Manage Change*

SIGNATURE

LABEL
REFILL 0 1 2 3 4 5 PRN NR

If All Else Fails



Questions?

Contact Info:

Craig Hale

Process Improvement Manager

Esterline Control Systems - AVISTA

Phone (608)348-8815

Fax (608)348-8819

Email Craig.Hale@esterline.com

www.esterline.com/controlsystems/avista