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# ASA(ALT) System of Systems Engineering Processes

## CMMI Technology Conference 16 Nov 2010

*Implementation Strategy & the CMMI®*

Mr. Terry Edwards

Director, ASA(ALT) SoSE

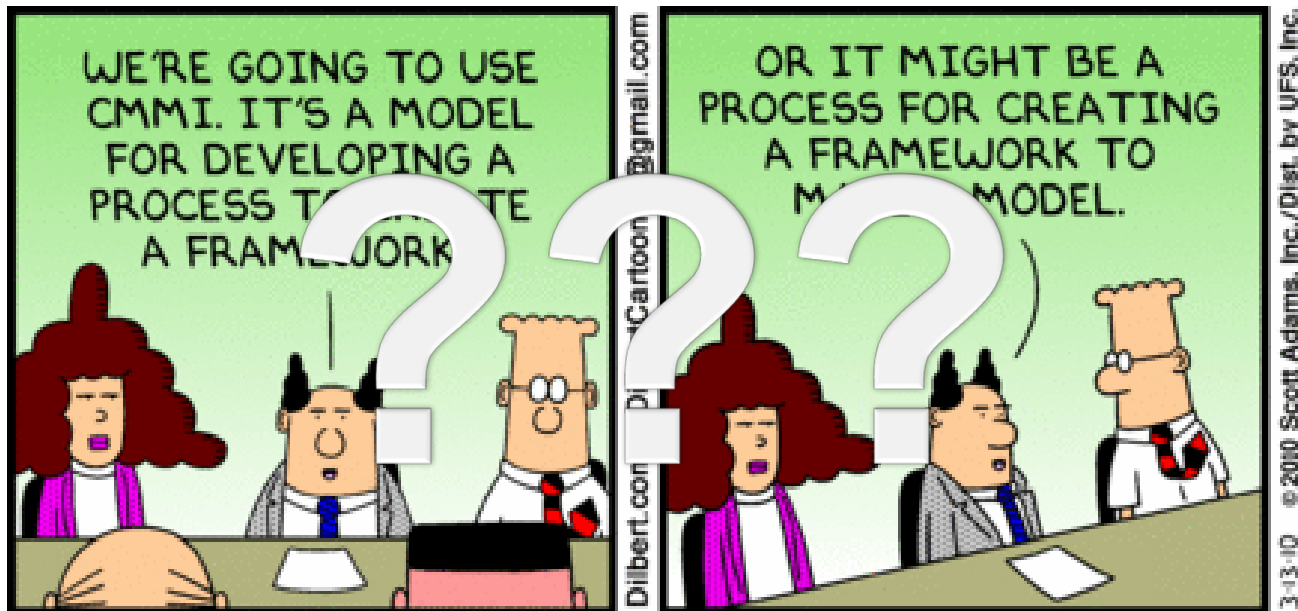
(703) 614-4540

terry.edwards@us.army.mil



# The Army's View of CMMI...

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CMMI has arrived, and we have embraced it !!!



# Strategic Environment

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## • Operational

- Persistent conflict,
- Hybrid threats requiring hybrid solutions
- Advanced/improvised technologies targeted against the warfighter



## • Army Modernization

- BCT-centric
- Buy fewer, more often
- Incremental fielding of capability thru ARFORGEN

## • Budget

- Pressure to cut defense & other spending
- Topline base budget expected to have modest, but steady growth
- “Do more without more”
- Reduce lifecycle-costs

## • Acquisition Reform

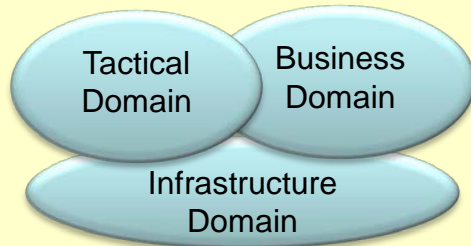
- Increased competition throughout acquisition process
- Reduced tolerance for cost/schedule risk
- Revised Milestone certification reqs
- Foster innovation



# System of Systems Engineering (SoSE) – Environment

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### Scope



### Build the Bench

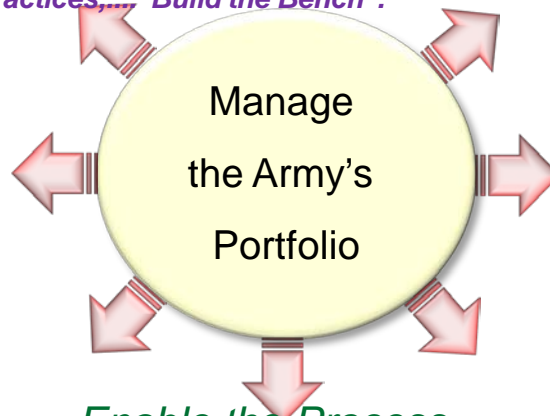
- Organize the Army Engineering Community
- Establish Technical Authority and engineering expertise/capability
- Pursue accreditation and certifications of organic workforce & organizations

### Create Data Transparency

- Establish CM and an authoritative repository for products
- Establish a collaboration environment
- Establish a common operating environment for engineering Products

### Mission The Mission of ASA(ALT) SOSE:

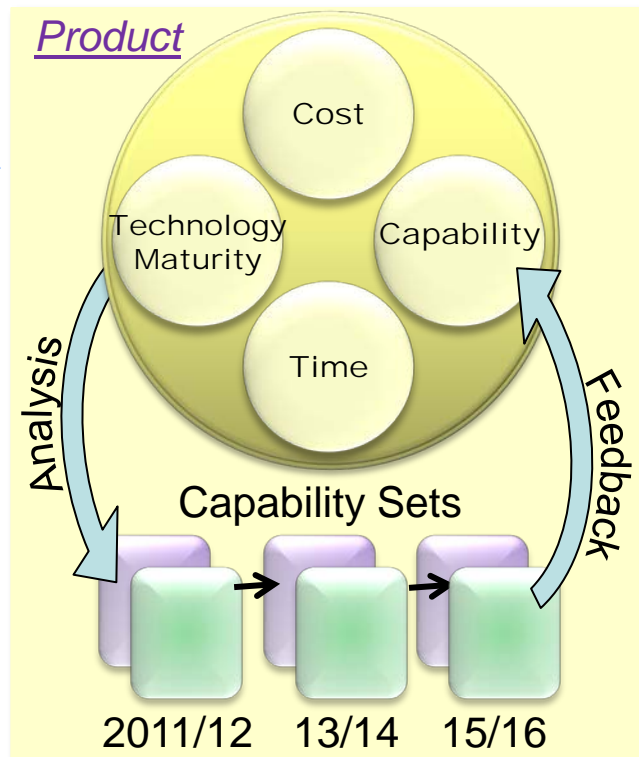
*Provide the Army's leadership and materiel developers with the necessary engineering/architectural products to manage and shape the Army's materiel portfolio, to ensure a System Engineering discipline across the Materiel developer community throughout the acquisition life cycle and grow the System Engineering capability within the Army – through education, engineering policy, guidelines and adoption of best industry practices.... "Build the Bench".*



### Enable the Process

- Establish the engineering process to deliver synchronized capability
- Establish the analytical structure with models & simulations
- Establish the engineering compliance structure/process for acquisition execution excellence
- Deliver engineering support to HQ staff and acquisition community

### Product



### Manage the Portfolio

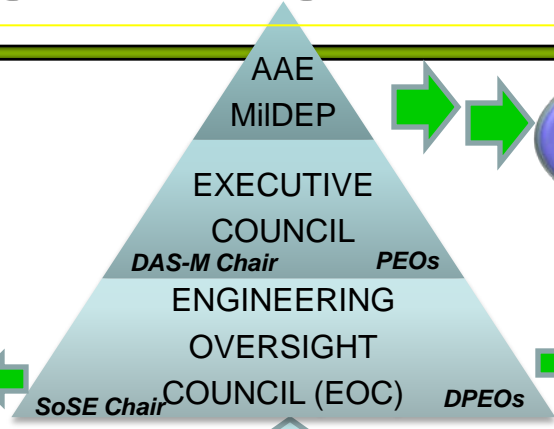
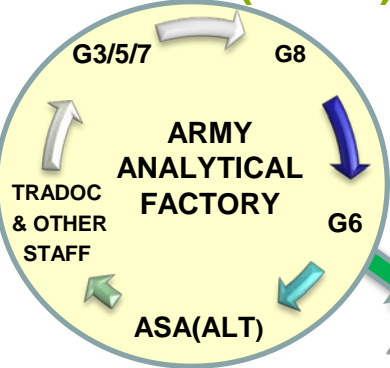
- Support the prioritization of capabilities within the portfolio
- Set the baseline architecture roadmap over time
- Support the resourcing process
- Synchronize and align the S&T, systems integration, test, and certification activities



# Organizing the SoS Space

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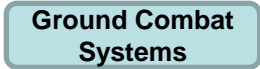
Acquisition Decision Authority

Configuration Steering Board

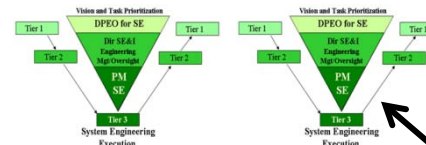
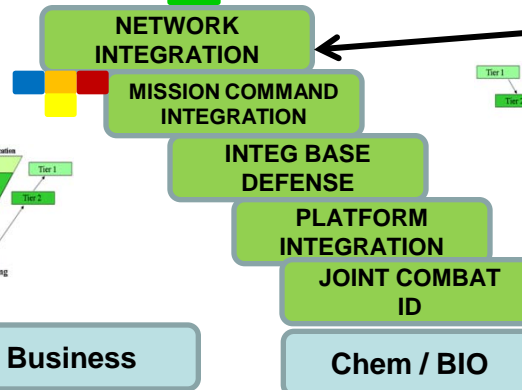
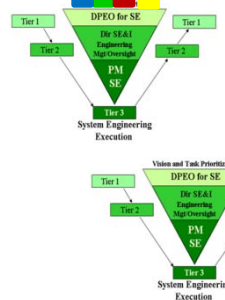
- PEO
- SoSE
- S&T
- INTEGRATION
- RDECOM
- FFRDC



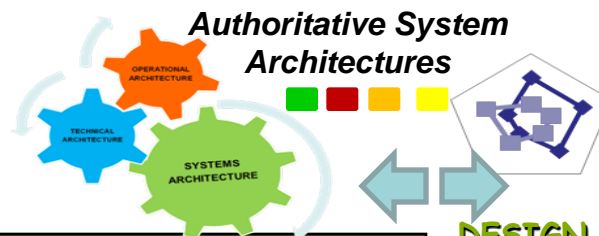
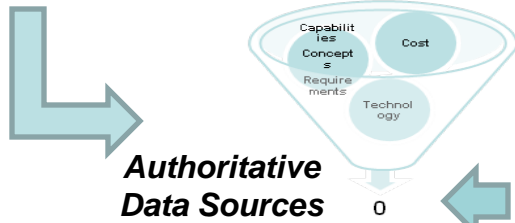
SoSE Cross-IPT Integration WGs



DOMAIN SE IPTs



PEO TIER 2 SE GOVERNANCE



Acquisition Analysis



SoSE

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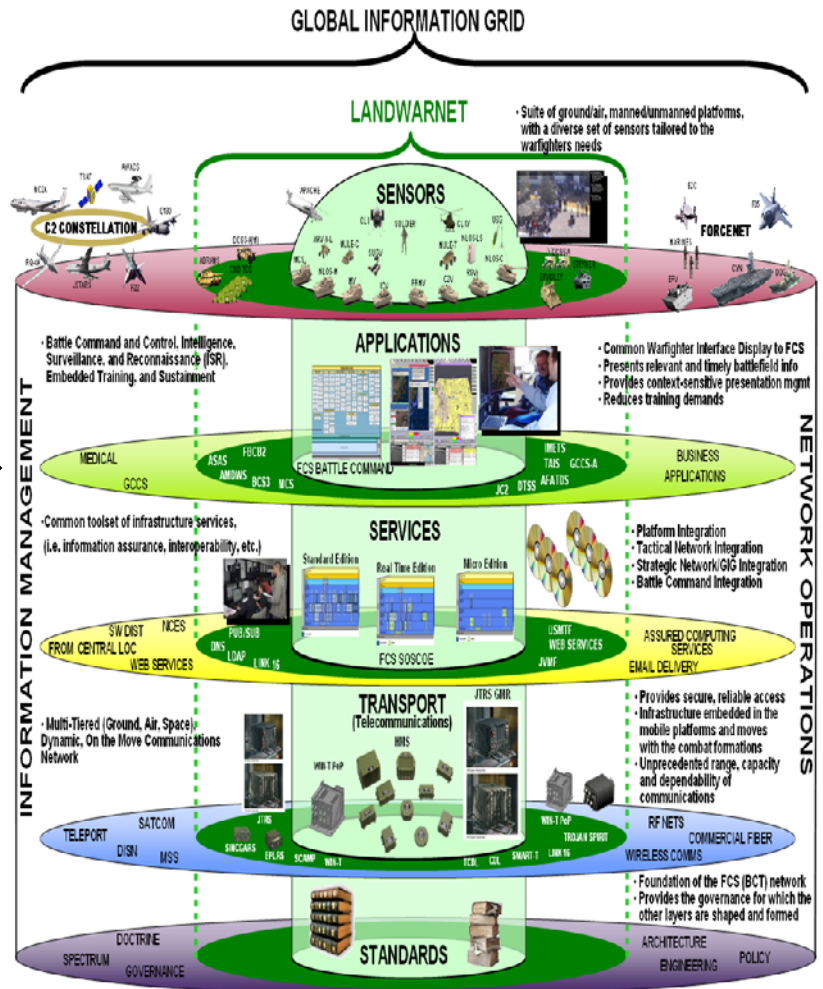
# The 'Network'

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## Typical 'Network' Layers

- Sensors
- Applications
- Services
- Transport
- Standards
- Added
- Force Structure
- NETOPS

Applications  
& Services

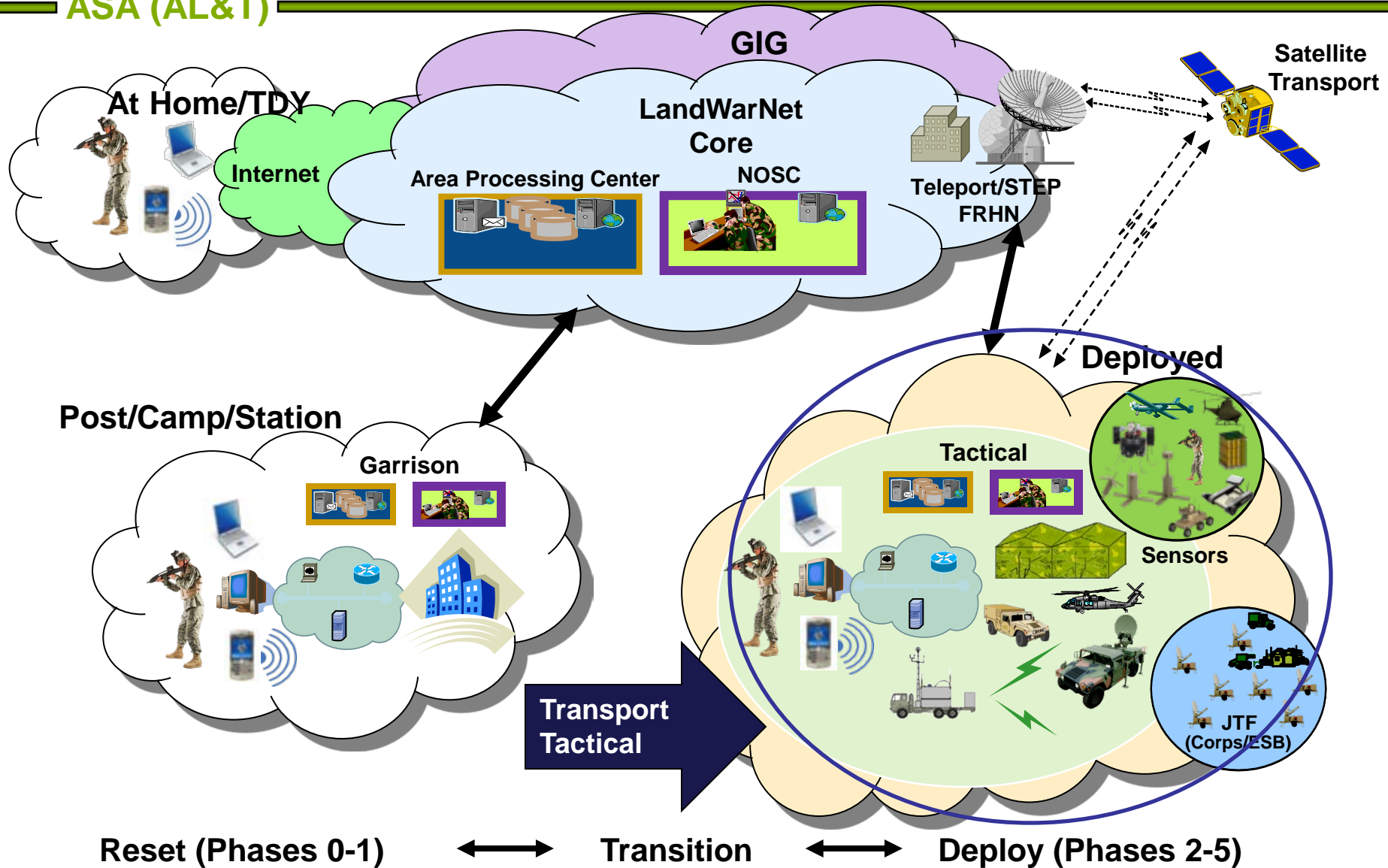


**“The Network is the singularly most important program to the Army”**

**-- GEN George W. Casey, Jr. 23 July 2010**

# Army Network – Enterprise View

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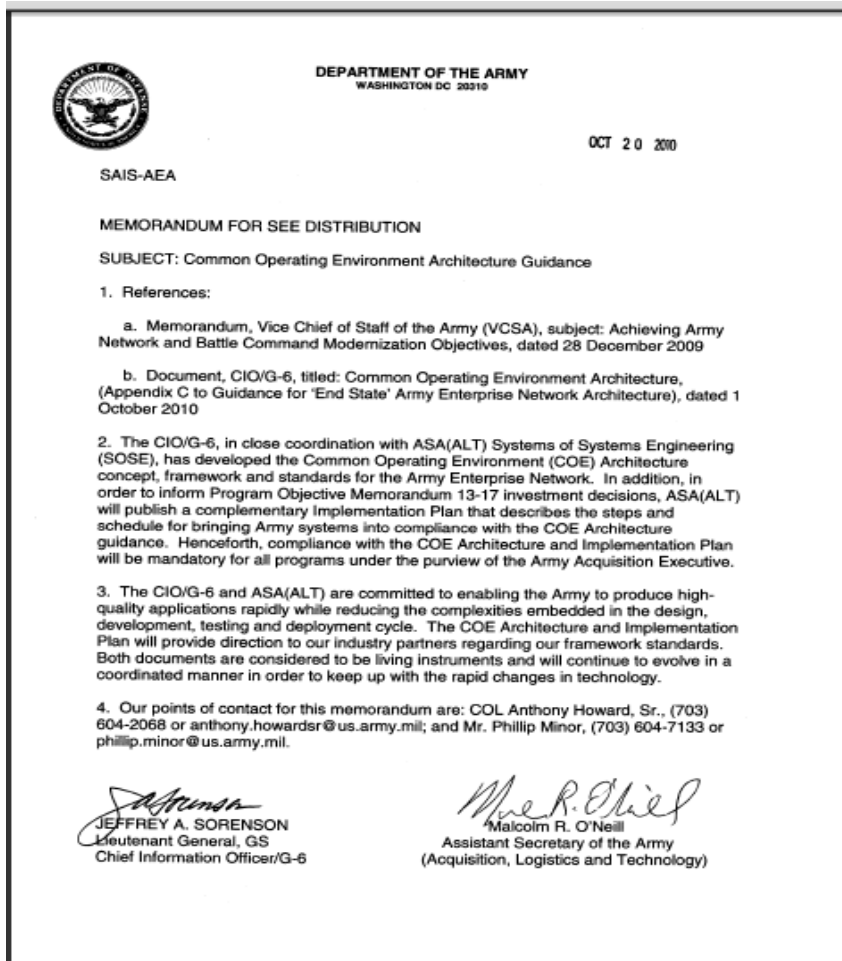


**Always Accessible by The Soldier**



# COE Architecture Guidance

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- CIO/G-6 in close coordination with ASA(ALT) Systems of Systems Engineering (SOSE) has developed COE Architecture Guidance
- COE Architecture Guidance:
  - Defines the COE and Computing Environments
  - Describes the CEs architecture and services
  - Specifies COE principles and technical architecture standards
  - Details a maturity model for cost-benefit analysis trades and to evaluate programs' alignments with COE
- ASA(ALT) will develop COE Implementation Plan:
  - Inform Program Objective Memorandum (POM) 13-17 investment decisions
  - Identify the implementation strategy, time lines, effective dates and key milestones for moving Army systems to the COE

**"Establishing 'left and right limits' . . .**

**Chiarelli Touts Common Operating Environment Architecture At AUSA**

- By Tony Bertuca, Inside the Army, October 29, 2010

**SOSE**

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# Army needs a Software “Eco-System”

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**Software Ecosystem** defined as a set of businesses functioning as a unit and interacting with a shared market for software and services, together with relationships among them. These relationships are frequently underpinned by a common technological platform and operate through the exchange of information, resources, and artifacts —

David G. Messerschmitt and Clemens Szyperski (2003). *Software Ecosystem: Understanding an Indispensable Technology and Industry*. Cambridge, MA, USA: MIT Press.

## An Army Eco-System would need to provide:

- Improved agility
- Reduced life cycle costs
- Adaptability
- Means to address cyber threats



# Realizing the Army Software Eco-System

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Eco-System Realization: A Common Operating Environment (COE)

## Common Operating Environment:

Automation services that support the development of the ***common reusable software modules*** that enable interoperability across multiple combat support applications. This includes segmentation of common software modules from existing applications, integration of commercial products, development of a common architecture, and development of common tools for application developers.

Dictionary of Military and Associated Terms. US Department of Defense 2005.



# But, an Army COE Must

## ASA (AL&T)

Operate across families of computing environments (CE):

- Data Center / Cloud
- Command Post
- Real-Time, Safety-Critical, & Embedded
- Mounted
- Mobile/Handheld
- Sensors



AND

- Improve agility: In development, acquisition & operations
- Reduce life cycle cost: In both new and legacy applications
- Be adaptable: To changing standards across all Army systems
- Address cyber needs: Keep pace with ever changing threats



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# Computing Environment Example (Mobile Handheld)

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Data Center-CE/Command Post-CE



FaceTime



Email



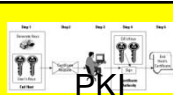
App Store



XMPP



AWS



PKI



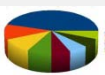
RSS



GRSS

Mobile Hand Held CE

## NETOPS

App UsageRemote MGNT

User-Specified Apps Could be PEO/PM purchased/developed  
Could be User configured/programmed Could be unique unit service  
LandWarNet 2010 Apps4Army

### Standard Apps

Internet, Native, Hybrid, Web



### Runtime Application Framework & SDKs



SDK=Standard set of  
core assets,  
APIs, libraries,  
product builders,  
documentation

### Core Services /Data

Data Caching SVCsTransmission SVCsUcore SVCsMap SVCsWeb Tech SVCsVMF SVCs

## Operating System

iPhone



### CORE Physical

RuggedizedWearable  
COTS  
Capability

### Peripherals



## SECURITY



PKI

User-LogonData at RestEncryption<http://iase.disa.mil/stigs/checklist/index.html>

## Transport/transmission

PAN

Tactical Cell

ELIVER \*

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# CE Relationships and Boundaries

## Data Center-CE / Command Post-CE



## Command Post - CE

**DATA Center-CE**  
**Enterprise App Store**  
 Services  
 (Map, BlueForce, VMF)  
**Payload upload**

Data  
 Gateway  
 Payload  
 upload

DATA  
 Gateway

SOAP, REST,  
 KML, UCORE,  
 VMF RSS, SMS

Wearable

Ruggedized

**COTS**

Android/iPhone

Mobile Hand Held CE

Function Objectives: Connect,  
 Communicate, Collect,  
 Share, collaborate, local Situation  
 Awareness

## Sensor-CE

**Heart beat monitor**  
 Biometric capture

USB  
 Serial  
 Ethernet  
 WiFi  
 Blue Tooth  
 ZIGBE.....

**COTs**

**Peripherals**  
**Keypad, smart pen,**  
**visualization**

## Platform-CE

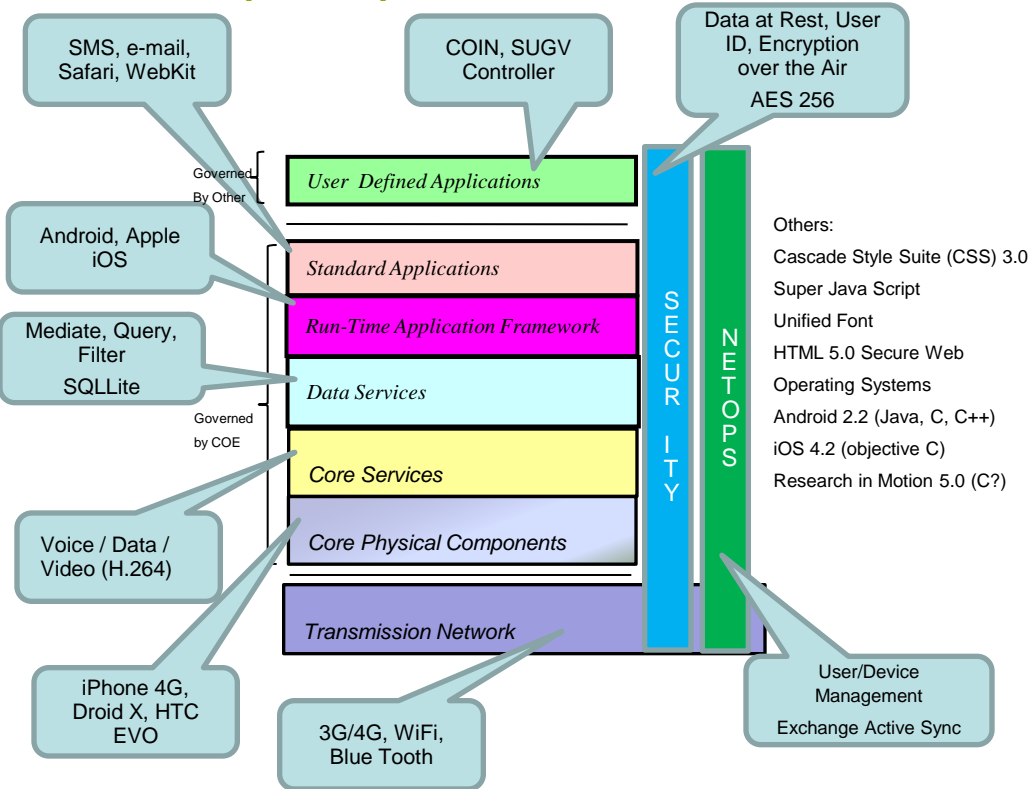
**Mounting, Power**  
 Data Gateway  
 payload upload

DATA  
 Gateway



# Adaptability Game Changer

## ASA (AL&T)



## Adaptability Game Changer Attributes

- Provides ability to **access enterprise application store**
- Provides ability to **rapidly deliver** mission specific/soldier centric capabilities
- Provides the ability to let the soldier tailor **different applications, widget** to meet their function, task, condition, standard for mission success
- Enables **short release cycles** of functional capability (deployed as apps)
- Enables **flexible delivery of capability**
- Enables user or **3<sup>rd</sup> party contributions** of capability (through the Enterprise App Store)



# Will a COE work?

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It has to, because today...

- Software has value only in the context of the system it was developed to support (and the contractor who developed it)
- Software Integration & Interoperability have become intractable
- It takes too long to capitalize on commercially available solutions/innovations

It can if...

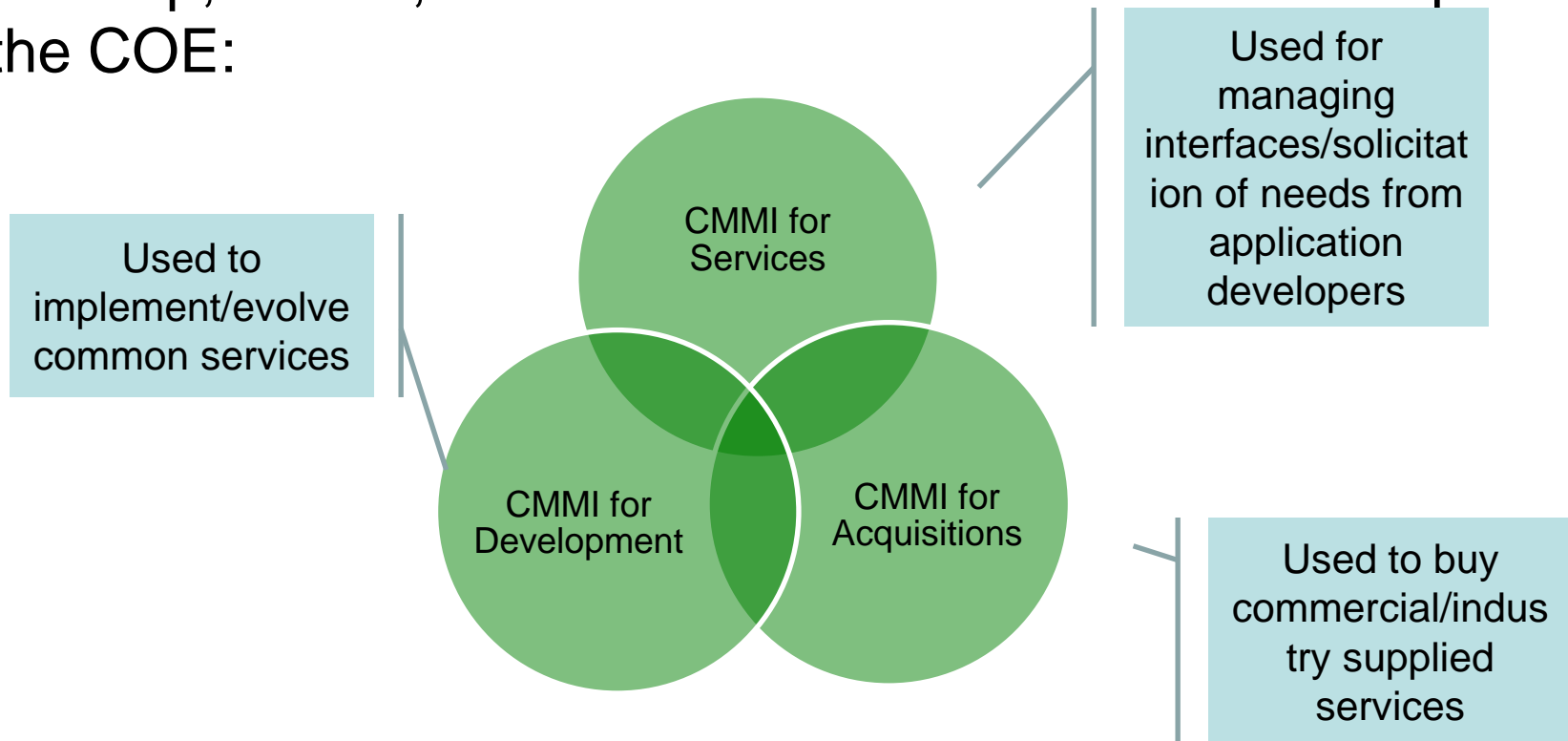
- The implementation starts with a minimum set of standards
- Standards & common services are planned to evolve continuously (with appropriate resources) aligned with Army goals & objectives
- Compliance is incentivized (and enforced)
- The processes for managing the COE are disciplined, transparent and support application developers



# How CMMI Can Help

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CMMI provides a model that can support the disciplined enterprise-level implementation of the processes needed to develop, evolve, and deliver the common services required by the COE:





# CMMI – The Value Proposition (1)

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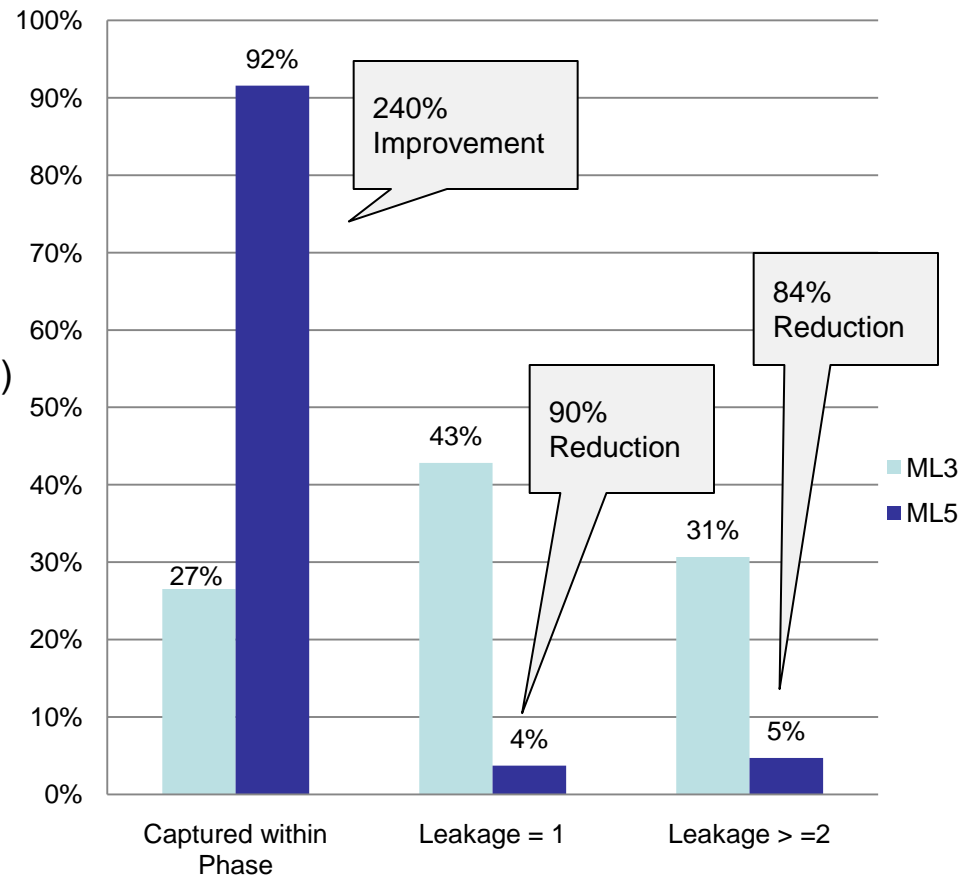
**Goal – Reduce Armament SEC software life cycle costs by identifying and fixing defects closer to phase of origin (requirements, design, code, integration, test)**

- Established Armament SEC baselines and models using industry-standard Defect Containment Matrix (DCM) methodology
  - Tracked defect “phase leakage” (finding defects in phases after the originating phase)

		Life Cycle Phase Discovered							In the red
			L	R	D	C	I	T	
Originated	Legacy	10%	29%	7%	4%	29%	17%	14%	64%
	Requirements	60%		75%	5%	16%	2%	2%	20%
	Design	4%			67%	16%	0%	17%	17%
	Code and Unit Test	22%				89%	3%	8%	8%
	Integration Test	2%					66%	34%	
	Test	2%						100%	
		100%	3%	46%	6%	32%	5%	8%	

- Maturity Level 5 projects' focus:
  - Optimize within-phase verification processes (e.g., Peer Review, Unit Testing, etc)
  - Leverage reuse of mature code
  - Increase automation of testing

**Defects Phase Containment / Leakage (High Severity Defects - Priority 1, 2 & 3)**



**Cost avoidance realized:**

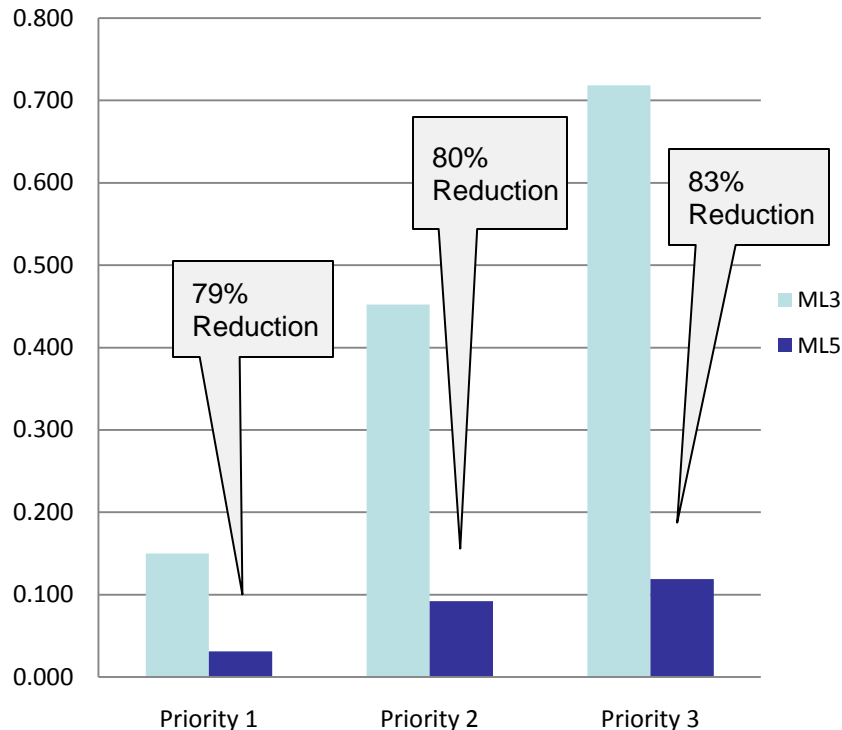
- Less rework late in life cycle when it is most expensive to repair
- Resulting in reduced schedule risk



# CMMI – The Value Proposition (2)

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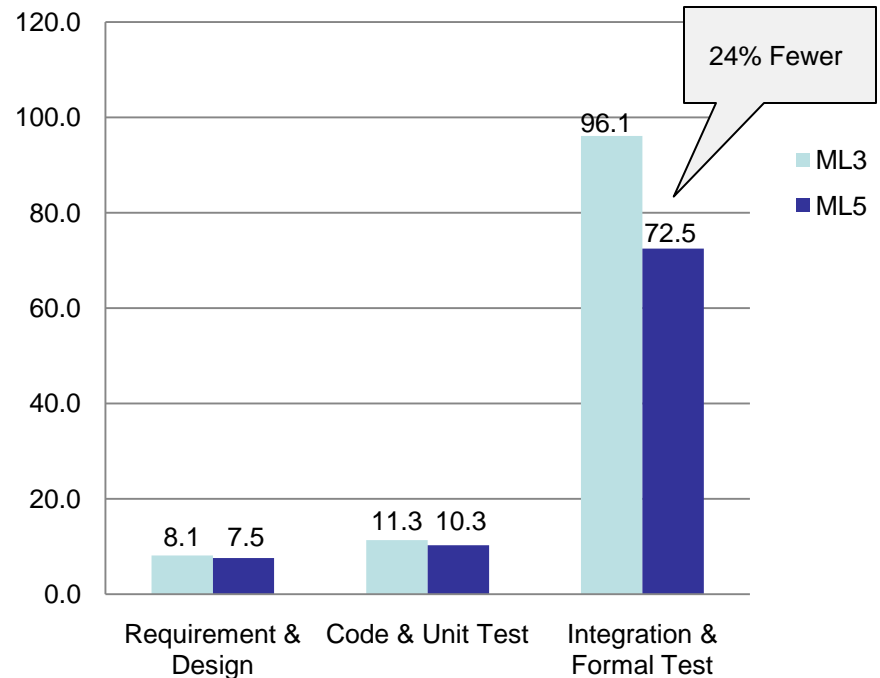
**Defect Density by Priority (PCR)  
(High Severity Defects Only)  
(Ave Project – 219 KSLOC)**



**Highest severity defects leaked are decreased by at least 79%:**

- More rigorous peer reviews focusing on systemic issues
- Broadened participation and tailored role-based review criteria

**Average Hours per Defect per Phase  
to Repair (High Severity Defects)**



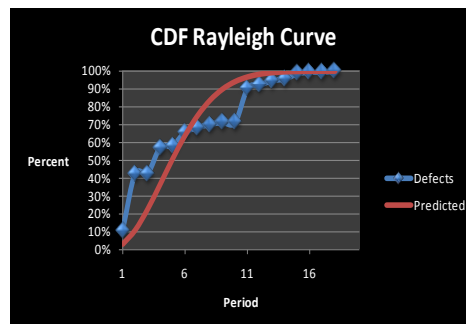
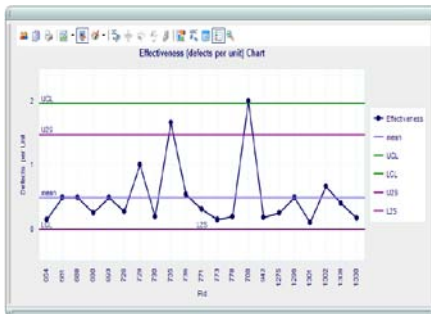
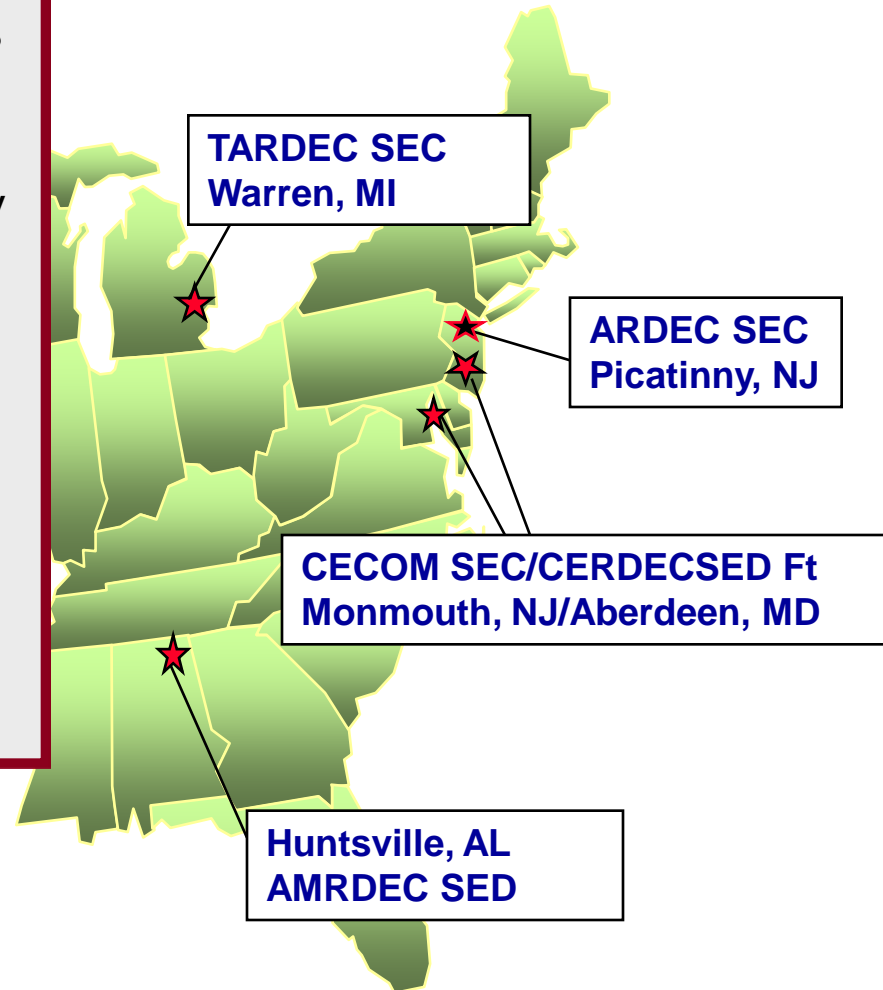
**Defects discovered in ML5 projects cost less to repair in all phases on average – in particular, Integration & Test phases achieved a 24% reduction of hours expended**



# Build the Credentials of the Organization

## ASA (AL&T)

- Pursue improvement opportunities across the Army acquisition/engineering community
- Share best practices among diverse Army acquisition/engineering organizations
- Leverage high performing acquisition/engineering organizations
- Army Systems Engineering Forum
- Army Strategic Software Improvement Program





# BUT – This is Uncharted Territory

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- There is scant data about actual use of the CMMI constellations in common operating environments, which suggests
  - It hasn't been done before
  - If it has been done, the results are being held proprietary

We'd love to hear your thoughts & experiences...

