Operationalizing Information Technologies: Impact on People, Processes and Readiness ~ TRENDS

- **Operationalizing Back-Office Solutions**
  - Alignment to Operational Requirements

- **Strategic Shift Toward Sustainment Operations**
  - Organization And Structure
  - Design For Sustainment

- **Movement Away From Applications And Toward An Integrated Business Process Platform**
  - Strategy ~ Execution ~ Decision Support ~ Accountability

- **Enterprise Decision Support And Authority At The Information Worker Level**
  - Monitor, Manage, Report And Execute In The Same System

- **Partnerships**
  - Focus On Core Capabilities
  - Public/Private
  - Increased Involvement Of Partners And Sub-contractors

- **Extended Supply Chain**
  - Customer To Sub-tier Supplier