**Operationalizing Information Technologies: Impact on People, Processes and Readiness ~ TRENDS** 



#### Operationalizing Back-Office Solutions

Alignment to Operational Requirements

# Strategic Shift Toward Sustainment Operations

- Organization And Structure
- Design For Sustainment

#### Movement Away From Applications And Toward An Integrated Business Process Platform

Strategy ~ Execution ~ Decision Support ~ Accountability

## Enterprise Decision Support And Authority At The Information Worker Level

Monitor, Manage, Report And Execute In The Same System

### Partnerships

- Focus On Core Capabilities
- Public/Private
- Increased Involvement Of Partners And Sub-contractors

# Extended Supply Chain

Customer To Sub-tier Supplier

