BUSINESS CONTINUITY
BREAKOUT SESSION RECAP

Issue 1:

- Support from management

Action:

- Improve on communication; business case (cost)
- Table top exercises (realistic scenarios)
- Commitment to continual improvement
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Issue 2:

- Supply chain
  - Unreliable
  - Untested
  - Single point of failure

Action:

- Find multiple sources
- Share business continuity tools
- Share threat data
- Map 2\textsuperscript{nd} and 3\textsuperscript{rd} tier critical suppliers
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Issue 3:

- Labor force

Action:

- Flexibility in contracts
- Cross training
- Improved clearance process
- Effective SIP solutions (emulate labor force needs)
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Issue 4:
- Unable to define Risk Environment

Action:
- Multiple sets of experts
- Dynamic risk assessment/risk management
- Redundancy
- Properly done BIA
- Identifying critical functions (assets)
  - Dynamic (no shelfware)
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Issue 5:

- Lack of Information/communications/awareness

Action:

- Common information requirements
- Build relationships (enduring)
- Education/online resources
- Communication plan/awareness campaign
- Make information easy to find/access
SUCCESS STORIES:

- Competitor – Competitor Mutual Aid Agreement
- Benefits of Business Case
- Cooperative Involvement of Stakeholders
- Agreements with State Authorities
- Hosted REPC
- Roundtable with CEO
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BEST PRACTICES:

- Back-up critical data locally
- Hard copies at alternate sites
- Practical test all the way to recovery
- Redundancy in controls