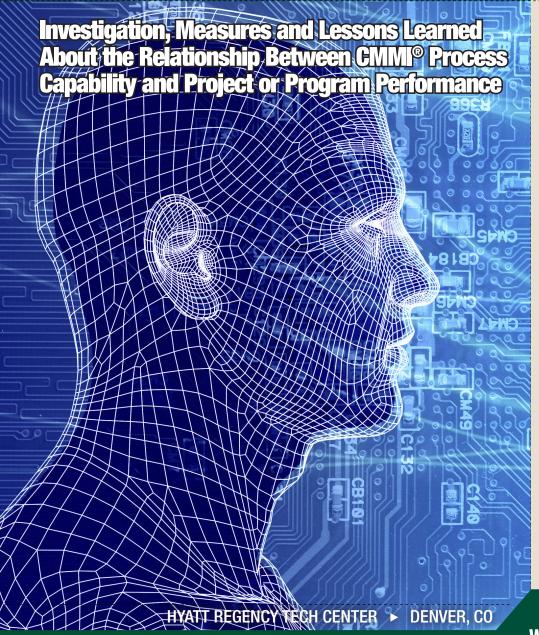


## 9<sup>TH</sup> ANNUAL





#### SPONSORED BY:

NATIONAL DEFENSE INDUSTRIAL ASSOCIATION SYSTEMS ENGINEERING DIVISION IN CONJUNCTION WITH:



# Software Engineering Institute Carnegie Mellon University

This conference brings together the managers and professionals involved in Acquisition Management, Systems Engineering, Program Management, Software Development, Process Improvement, Six Sigma and related activities for the purpose of advancing the state-of-the-art in process improvement and achieving a higher state of process capability in engineering development in order to reduce cost, schedule and risk, and improve overall quality.

#### Who Should Attend?

Defense, aerospace and commercial companies, CMMI® Transition Partners, Department of Defense organizations, small companies specializing in software and systems engineering development, tools and processes, acquisition, or services, and other government agencies.

#### What will be presented?

A wide variety of presentations, including the new CMMI for Services, integrated process improvement, Lean/Agile and Six Sigma approaches, and evolving approaches and lessons learned involving SCAMPISM appraisal methods. The latest state of the CMMI V.3 release will be presented and questions answered.

NOVEMBER 16-19, 2009 WWW.NDIA.ORG/MEETINGS/0110

#### **ANNOUNCEMENT**

The National Defense Industrial Association, Systems Engineering Division, in conjunction with the Software Engineering Institute, Carnegie Mellon University, is pleased to announce the 9th Annual CMMI® (Capability Maturity Model Integration) Technology Conference & User Group. This premier conference will be held November 16-19, 2009, at the Hyatt Regency Tech Center in Denver, Colorado.

The purpose of the conference is to exchange ideas, concepts and lessons learned concerning the continuing evolution, adoption and use of the CMMI® and its associated appraisal (assessment and evaluation) methods. This conference brings together CMMI® adopters, users, developers and appraisers, as well as those with general interest in process improvement. It provides a forum for the free exchange of ideas and affords a unique opportunity to meet with the sponsors, developers and stewards of the CMMI®, as well as those offering CMMI® training and implementation assistance. Emphasis will be placed on CMMI® implementation methods and strategies, return on investment and program/project performance benefits.

PLAN TO STAY FOR THE THURSDAY AFTERNOON REVIEW OF CMMI V1.3!

#### **CONTACTS**

Ms. Kelly Seymour, Meeting Planner, kseymour@ndia.org, (703) 247-2583

Conference Chair: Mr. Bob Rassa, Director, Engineering Programs, Raytheon Space & Airborne Systems or Raytheon SAS, rcrassa@raytheon.com, (310) 985-4962

**Technical Program Chairs:** Mr. Jeffrey Dutton, Jacobs Technology ITSS, jeff. dutton@jacobs.com, and Mr. Rick Barbour, Software Engineering Institute, reb@sei.cmu.edu

# CMMI® TECHNOLOGY CONFERENCE AND USER GROUP

# **HYATT REGENCY TECH CENTER** ➤ **DENVER, COLORADO NOVEMBER 16-19, 2009**

The CMMI® was developed in cooperation with the Department of Defense, Industry and the Software Engineering Institute, and has become the defacto standard for integrated process improvement across multiple disciplines within commercial, Department of Defense and government organizations. Although sponsored by the Department of Defense and NDIA, the CMMI® is used by commercial as well as government and industry organizations, and this conference will address all applications. The purpose of CMMI® is to provide for improvements in cost, schedule and overall performance of projects in engineering, acquisition, and services by eliminating "stovepipe" maturity models and allowing organizations to integrate their process improvement efforts. CMMI® has been shown to reduce costs, to implement internal process improvement, including appraisals (assessments & evaluations) and provide a common baseline and lexicon for process improvement.

#### **CONFERENCE OBJECTIVE**

This conference brings together the managers and professionals involved in Acquisition Management, Systems Engineering, Program Management, Software Development, Process Improvement, Six Sigma and related activities for the purpose of advancing the state-of-the-art in process improvement and achieving a higher state of process capability in engineering development in order to reduce cost, schedule and risk, and improve overall quality.

#### **CONFERENCE ATTIRE**

Appropriate dress for this conference is business for civilians (coat and tie) and class A uniform or uniform of the day for military.

#### **CONFERENCE PROCEEDINGS**

Proceedings will be available on the web through the Defense Technical Information Center (DTIC), and will be available one to two weeks after the conference. You will receive notification via e-mail once proceedings are posted and available on the web

## **SUNDAY, NOVEMBER 15, 2009**

3:00 pm - 6:00 pm

**Registration Open** 

Located in Grand Mesa Foyer, 2nd floor

#### **MONDAY, NOVEMBER 16, 2009**

7:00 am - 6:00 pm **Registration Open** 

Located in Grand Mesa Foyer, 2<sup>nd</sup> floor

**Continental Breakfast (Tutorial Attendees Only)** 7:00 am - 8:00 am

Located in Grand Mesa Foyer, 2nd floor

**Tutorial Sessions (Tutorial Attendees Only)** 8:00 am - 5:00 pm

9:45 am - 10:15 am **Break (Tutorial Attendees Only)** 

Located in Atrium Display Area, 2nd floor

**Lunch (Tutorial Attendees Only)** 12:00 pm - 1:00 pm

Located in Grand Mesa ABC

2:45 pm - 3:15 pm **Break (Tutorial Attendees Only)** 

Located in Atrium Display Area, 2<sup>nd</sup> floor

5:00 pm - 6:00 pm Reception (Open to ALL ATTENDEES)

Located in Atrium Display Area, 2<sup>nd</sup> floor

#### TUESDAY, NOVEMBER 17, 2009

7:00 am - 6:30 pm

**Registration Open** 

Located in Grand Mesa Foyer, 2nd floor

7:00 am - 8:15 am

**Continental Breakfast** 

Located in Atrium Display Area, 2nd floor

8:15 am - 8:30 am

**Welcome and Opening Remarks** 

Located in Grand Mesa DEF, 2<sup>nd</sup> floor

Mr. Sam Campagna, Director, Operations, NDIA

▶ Mr. Bob Rassa, Director, Engineering Programs, Raytheon Space & Airborne Systems or Raytheon SAS

8:30 am - 9:10 am

**Keynote Address** 

Located in Grand Mesa DEF, 2nd floor

▶ Maj Gen Paul Nielsen, USAF (Ret), Director, Software Engineering Institute

9:10 am - 9:45 am

CMMI® - State of the Model: The Issue of High Maturity

Located in Grand Mesa DEF, 2nd floor

▶ Mr. Clyde Chittister, COO, Software Engineering Institute

▶ Mr. Bob Rassa, Director, Engineering Programs, Raytheon Space & Airborne Systems

9:45 am - 10:15 am

**Break** 

Lunch

Located in Atrium Display Area, 2nd floor

Located in Grand Mesa DEF, 2<sup>nd</sup> floor

**Moderator:** Mr. Bob Rassa, *Director, Engineering Programs, Raytheon Company* 

- Mr. Mike Twyman, VP of the Integrated Command and Control Business Unit, Northrop Grumman Corp.
- Mr. David J. Tyler, Sr. Manager, IIS Enterprise Process Effectiveness, Raytheon Company
- Mr. Wesley Covell, President of Defense Programs, Harris Corp.
- Ms. Lynn Penn, Director of Process Management, Lockheed Martin Corporation
- Mr. Girish Seshagiri, CEO, Advanced Information Services, Inc.

12:00 pm - 1:30 pm

Located in Grand Mesa ABC

Mr. Hal Wilson, Director, Engineering Defense Systems Division, Northrop Grumman Information Systems

1:30 pm - 3:00 pm Concurrent Sessions

3:00 pm - 3:30 pm Break

Located in Atrium Display Area, 2nd floor

3:30 pm - 5:00 pm Concurrent Sessions

5:00 pm - 6:30 pm Reception

Located in Atrium Display Area, 2nd floor

#### **WEDNESDAY, NOVEMBER 18, 2009**

7:00 am - 4:30 pm Registration Open

Located in Grand Mesa Foyer, 2<sup>nd</sup> floor

7:00 am - 8:00 am Continental Breakfast

Located in Atrium Display Area, 2<sup>nd</sup> floor

8:00 am - 9:30 am Concurrent Sessions

9:30 am - 10:00 am Break

Located in Atrium Display Area, 2<sup>nd</sup> floor

10:00 am - 11:30 am Concurrent Sessions

11:30 am - 1:00 pm Awards Lunch

Located in Grand Mesa ABC

1:00 pm - 2:30 pm Concurrent Sessions

2:30 pm - 3:00 pm Break

Located in Atrium Display Area, 2nd floor

3:00 pm - 4:30 pm Concurrent Sessions

4:30 pm Conference adjourns for the day

## **THURSDAY, NOVEMBER 19, 2009**

7:00 am - 2:30 pm Registration Open

Located in Grand Mesa Foyer, 2<sup>nd</sup> floor

7:00 am - 8:00 am Continental Breakfast

Located in Atrium Display Area, 2nd floor

8:00 am - 9:30 am Concurrent Sessions

9:30 am - 10:00 am Break

Located in Atrium Display Area, 2<sup>nd</sup> floor

10:00 am - 11:30 am Concurrent Sessions

11:30 am - 1:00 pm Lunch

Located in Grand Mesa ABC

► CMMI® LIVE!

1:00 pm - 2:30 pm CMMI° V1.3 Focus Group Sessions

Located in Grand Mesa F

Members of the CMMI® user community will be afforded a chance to influence the content of the next release, V1.3. By November, the major elements of V1.3 will have been identified. The Focus Group, led by the NDIA CMMI® Working Group, and supported by the SEI, will provide a summary of the major changes for V1.3. Conference attendees will then be invited to discuss and provide feedback on some of the key ingredients. Immediately after the Focus Group, this feedback will be briefed to CMMI® Steering Group members to help guide prudent change.

2:30 pm - 5:00 pm Display Dismantle

2:30 pm Conference adjourns

# **MONDAY, NOVEMBER 16, 2009**

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
8:00 am - 9:45 am Session A	1A1 - Tutorial  9377 - CMMI®, ISO, Six Sigma and ANSI 748: Soulmates that Should to be Together – Quite Easily!	1A2 - Tutorial 9182 - An Agile View of the CMMI®?	1A3 - Tutorial  9174 - How to build and Maintain a Software Center of Excellence Based on Seamless Integration of SEI Models of Excellence – CMMI®, TSP, PSP	1A4 - Tutorial  9128 - Building Statistical Support for Organizational Innovation and Deployment Without Impacting the Innovation 'Freedom'	1A5 - Tutorial  9296 - Unintended Consequences of Measurement - Causes and Cures	1A6 - Tutorial 9105 - A Step- by-step Tutorial on Planning and Implementing a Credible CMMI Appraisal	1A7 - Tutorial 9282 - Identify the Best Leading Indicators for Your Program
	Ms. Nishi Narula, OST	Mr. Tim Kasse, Kasse Initiatives, LLC	Mr. Girish Seshagiri, Advanced Information Services Inc.	Mr. Kobi Vider, K.V.P Consulting	Mr. Riley Rice, Booz Allen Hamilton	Mr. Robert Moore, Business Transformation Institute, Inc.	Mr. Robert Ferguson, SEI
10:15 am -	1B1 - Tutorial	1B2 - Tutorial	1B3 - Tutorial	1B4 - Tutorial	1B5 - Tutorial	1B6 - Tutorial	1B7 - Tutorial
12:00 pm Session B	9377 - CMMI®, ISO, Six Sigma and ANSI 748: Soulmates that Should to be Together – Quite Easily!	9182 - An Agile View of the CMMI®?	9174 - How to build and Maintain a Software Center of Excellence Based on Seamless Integration of SEI Models of Excellence – CMMI®, TSP, PSP	9128 - Building Statistical Support for Organizational Innovation and Deployment without impacting the innovation 'freedom'	9296 - Unintended Consequences of Measurement - Causes and Cures	9105 - A Step- by-step Tutorial on Planning and Implementing a Credible CMMI® Appraisal	9282 - Identify the Best Leading Indicators for Your Program
	Ms. Nishi Narula, OST	Mr. Tim Kasse, Kasse Initiatives, LLC	Mr. Girish Seshagiri, Advanced Information Services, Inc.	Mr. Kobi Vider, K.V.P Consulting	Mr. Riley Rice, Booz Allen Hamilton	Mr. Robert Moore, Business Transformation Institute, Inc.	Mr. Robert Ferguson, SEI
1:00 pm - 2:45 pm Session C	1C1 - Tutorial  9376 - The CERT® Resiliency Management Model: Process Improvement for Enterprise Security, Business Continuity, and IT operations to Enable and Sustain Operational Resiliency	1D2 - Tutorial 9226 -Software Estimation Bootcamp	1C3 - Tutorial 9174 - How to build and Maintain a Software Center of Excellence Based on Seamless Integration of SEI Models of Excellence - CMMI®, TSP, PSP  Mr. Girish Seshagiri,	1C4 - Tutorial 9258 - How to Achieve Measurable ROI Using Early Defect Detection and Defect Prevention	1C5 - Tutorial 9254 - Multi-Model Enhancement of Project Management	1C6 - Tutorial 9105 - A Step- by-step Tutorial on Planning and Implementing a Credible CMMI® Appraisal	1C7 - Tutorial
	Mr. David White, SEI	Mr. William Deibler, Software Systems Quality Consulting	Advanced Information Services, Inc.	Mr. Tim Olson, Lean Solutions Institute, Inc.	Mr. Tim Kasse, Kasse Initiatives, LLC	Moore, Business Transformation Institute, Inc.	
3:15 pm -	1D1 - Tutorial	1D2 - Tutorial	1D3 - Tutorial	1D4 - Tutorial	1C5 - Tutorial	1D6 - Tutorial	1D7 - Tutorial
5:00 pm Session D	9376 - The CERT® Resiliency Management Model: Process Improvement for Enterprise Security, Business Continuity, and IT operations to Enable and Sustain Operational Resiliency	9226 -Software Estimation Bootcamp	9174 - How to build and Maintain a Software Center of Excellence Based on Seamless Integration of SEI Models of Excellence – CMMI®, TSP, PSP	9258 - How to Achieve Measurable ROI Using Early Defect Detection and Defect Prevention	9254 - Multi-Model Enhancement of Project Management	9105 - A Step- by-step Tutorial on Planning and Implementing a Credible CMMI Appraisal	
	Mr. David White, SEI	Mr. William Deibler, Software Systems Quality Consulting	Mr. Girish Seshagiri, Advanced Information Services, Inc.	Mr. Tim Olson, Lean Solutions Institute, Inc.	Mr. Tim Kasse, Kasse Initiatives, LLC	Mr. Robert Moore, Business Transformation Institute, Inc.	

# **TUESDAY, NOVEMBER 17, 2009**

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
	CMMI® and Process Improvement	Practical Guidance	CMMI® Economics & Business Value	High Maturity	CMMI® Government & Acquisition	Appraisals	CMMI V1.3 Topic & CMMI-SVCs, Lean
	Session Chair: Mr. Jack Ferguson, Software Engineering Institute	Session Chair: Mr. Gene Miluk, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation & Mr. Bob Ferguson, Software Engineering Institute	Session Chair: Mr. Dennis Goldenson, Software Engineering Institute & Mr. Fred Schenker, Software Engineering Institute	Session Chair: Ms. Lorraine Adams, Software Engineering Institute & Mr. Mike Phillips, Software Engineering Institute	Session Chair: Mr. Ken Nidiffer, Software Engineering Institute & Mr. Ken Weinberg, Raytheon Corporation	Session Chair: Ms. Susan Bassham, U.S. Army Aviation & Missile Command
1:30 pm - 2:15 pm	9386 - CMMI® for Large-Scale/ Systems of Systems Engineering Projects	9179 - Work On Your Engineering Business, Not In It	9147 - Dynamic Program Schedule, Cost and Returns Analysis	9146 - Goal - Question - Model	8806 - Benefits to the Evolution of High Maturity Software Development: A 15 Year Case Study	9398 - Hocus Pocus, What's With All The Issues About Non- Focus?	CMMI V1.3 From the Past to the Future
	Mr. Patrick McCusker, Booz Allen Hamilton	Mr. Rolf Reitzig, Cognence, Inc.	Mr. Philip Fahringer, Lockheed Martin Corporation	Mr. Michael Campo, Raytheon Company	Mr. Daniel Drew, United Space Alliance	Mr. Paul Byrnes, Integrated Systems Diagnostics, Inc.	Mr. Mike Phillips, Software Engineering Institute
2:15 pm - 3:00 pm	Making the CMMI® Sing – A Framework for Performance Excellence Part 1 (Part 2 is to be given on Tuesday - Track 1 at 3:30 - 4:15 p.m.)	Process-Performance Based Reliability	9184 - The Economics of CMMI®	9389 - Making CMMI® Level 5 Statistical Principles Palatable to an Employee-Wide Demographic	9306 - Directive Documents and ITAR Made Easy	9136 - Making the Most of GP3.2	9167 - Lessons Learned Piloting the CMMI® for Services
	Mr. Jeff Dutton, Jacobs Technology, Inc.	Mr. William Winkel, Northrop Grumman Corporation	Mr. Mike Campo, Raytheon Company	Ms. Deepti Sharma, OST	Mr. Kenneth Weinberg, Raytheon	Ms. Susan Byrnes Natural SPI, Inc.	(Williams), Northrop Grumman Information Systems
	CMMI® and Process Improvement	Practical Guidance	CMMI® Economics & Business Value	High Maturity	CMMI® Government & Acquisition	Appraisals	CMMI®-SVCs, Lean, SmSettings, etc.
	Session Chair: Mr. Jack Ferguson, Software Engineering Institute	Session Chair: Mr. Gene Miluk, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation & Mr. Bob Ferguson, Software Engineering Institute	Session Chair: Mr. Dennis Goldenson, Software Engineering Institute & Mr. Fred Schenker, Software Engineering Institute	Session Chair: Ms. Lorraine Adams, Software Engineering Institute & Mr. Mike Phillips, Software Engineering Institute	Session Chair: Mr. Ken Nidiffer, Software Engineering Institute & Mr. Ken Weinberg, Raytheon Corporation	Session Chair: Ms. Susan Bassham, U.S. Army Aviation & Missile Command
3:30 pm - 4:15 pm	Making the CMMI® Sing – A Framework for Performance Excel- lence Part 2 ( <i>Part 1 was</i> <i>given on Tuesday - Track</i> 1 at 2:15 - 3:30 p.m.)	9391 - Choices to be Made in CMMI® Adoption	9185 - CMMI® Economics 101: CMMI® for Executives	9116 - Changing Behavior: The Key to Adoption Complex Process Technology	8907 - How CMMI® was Used for Process Improvement in the Support of Government-Wide Acquisition Contract (GWAC) Vehicles	9130 - Supporting the High Maturity Process Improvement and Understanding the Application SCAMPISM Method To It	9126 - CMMI® for Services: An Approach to Improve Your Program Management Office
	Mr. Jeff Dutton, Jacobs Technology, Inc.	Dr. Rick Hefner, Northrop Grumman Corporation	Mr. Geoff Draper, Harris Corporation	Dr. Gene Miluk, SEI	Mrs. Sharon Cobb Flanagan, SAIC	Mr. Kobi Vidar, K.V.P. Consulting	Ms. Patricia Mitryk, Cognence, Inc.
4:15 pm - 5:00 pm	9312 - CMMI® in a Small Company: The Cobbler's Children Can Have Shoes (And Best Practices)	9298 - Assurance for CMMI®: A Toolbox for Multiple Cyber Challenges		9401 - Achieving Quality QPPO via Effective Usage of PPBs and PPMs	9403 - Tailoring CMMI® for an Enterprise Resource Planning COTS Software Environment	9385 - Reducing the Cost and Increasing the Value of CMMI Re-Appraisals	9299 - Creatively Applying CMMI®- SVC in a Very Small Consulting Firm
	Mr. Mlchael Knox, TECHSOFT, Inc.	Mrs. Michele Moss, Booz Allen Hamilton		Dr. Bin Cong, CRS Tech	Ms. Alison L. Schwier, U.S. Army	Mrs. Beth Layman, Layman & Layman	Mr. Bill Smith, Leading Edge Process Consultants

# **WEDNESDAY, NOVEMBER 18, 2009**

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
	CMMI® and Process Improvement	Practical Guidance	CMMI® Economics & Business Value	High Maturity	CMMI® Government & Acquisition	Appraisals	CMMI® - SVCs, Lean, SmSettings, etc.
	Session Chair: Mr. Jack Ferguson, Software Engineering Institute	Session Chair: Mr. Gene Miluk, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation & Mr. Bob Ferguson, Software Engineering Institute	Session Chair: Mr. Dennis Goldenson, Software Engineering Institute & Mr. Fred Schenker, Software Engineering Institute	Session Chair: Ms. Lorraine Adams, Software Engineering Institute & Mr. Mike Phillips, Software Engineering Institute	Session Chair: Mr. Ken Nidiffer, Software Engineering Institute & Mr. Ken Weinberg, Raytheon Corporation	Session Chair: Ms. Susan Bassham, U.S. Army Aviation & Missile Command
8:00 am - 8:45 am	9304 - Sustainment and Continued Institutionalization of Best Practices and CMMI® at SPAWAR	9138 - High Velocity Performance Improvement	9213 - QPMing Your SEPG	9217 - A Taxonomy of CMMI® High Maturity Performance Models	0000 - Using CMMI® for Acquisition in Integration Organizations	9371 - Appraisals and CMMI® Gotchas - Lessons in CMMI® Use and Appraisal Preparation	9396 - Applying the CMMI® for Services to the Process Group (Physician, Heal Thyself!)
	Mr. Michael Kutch, Space & Naval Warfare Systems Center - Atlantic	Mr. Jeff Dutton Jacobs Technology, Inc.	Mr. Craig Hale, Esterline Control Systems - AVISTA	Dr. Richard Welch, Northrop Grumman Corporation	Mr. Steve Kelley, Northrop Grumman Corporation	Mr. Neil Potter, The Process Group	Dr. Rick Hefner, Northrop Grumman Corporation
8:45 am - 9:30 am	9178 - CMMI® Process Improvement: Its not a technical Problem, It's a People Problem!	9202 - Statistical Tune-Up of the Peer Review Process	9223 - We're Already There: Matching Existing High Maturity Behaviors to the CMMI® Model	9245 - The Selection and Deployment of a Standard COTS Monte Carlo Software Tool	8741 - Leveraging CMMI® for Acquisition to Improve Organizational Workforce Performance	9311 - Piloting Results-Based Appraisals	9274 - An Overview of CMMI®-SVC for CMMI®-DEV Enthusiasts
	Mr. Rolf Reitzig, Cognence, Inc.	Mr. Tom Lienhard, Raytheon Missile Systems	Mr. Bradley Bittorf Raytheon Company	Mr. Fred Oleson, BAE Systems, Inc.	Dr. Kenneth Nidiffer, SEI	Mr. Larry McCarthy Global Software Group	Mr. Bill Smith, Leading Edge Process Consultants
	CMMI® and Process Improvement	Practical Guidance	CMMI® Economics & Business Value	High Maturity	CMMI® Government & Acquisition	Appraisals	CMMI® - SVCs, Lean, SmSettings, etc.
	Session Chair: Mr. Jack Ferguson, Software Engineering Institute	Session Chair: Mr. Gene Miluk, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation & Mr. Bob Ferguson, Software Engineering Institute	Session Chair: Mr. Dennis Goldenson, Software Engineering Institute & Mr. Fred Schenker, Software Engineering Institute	Session Chair: Ms. Lorraine Adams, Software Engineering Institute & Mr. Mike Phillips, Software Engineering Institute	Session Chair: Mr. Ken Nidiffer, Software Engineering Institute & Mr. Ken Weinberg, Raytheon Corporation	Session Chair: Ms. Susan Bassham, U.S. Army Aviation & Missile Command
10:00 am - 10:45 am	9106 - The Uses of the Peer Review beyond CMMI® <i>Mr. Paul Nugent</i> ,	9275 - CMMI® in the Social Media (For the Social Media- Challenged!)  Mr. Bill Smith,	9190 - CMMI® Economics 501: High Maturity	9232 - Piloting a Hybrid Requirements Engineering Process for Translating Qualitativem Information into Quantitative Performance Measures	9301 - Improving Processes the NSA Way  Mr. Robert Moore, Business	9129 - Using the SCAMPI Method to lead CMMI® Multi- Constellations with Additional Standards Progress Check and Appraisal	9137 - ITIL V3.0 Compliance Benchmarking with CMMI-SVC SCAMPI A
	General Dynamics Corportation	Leading Edge Process Consultants	Mr. Mike Campo, Raytheon Company	Mr. Dennis Goldenson, SEI	Transformation Institute, Inc.	Mr. Kobi Vidar, K.V.P. Consulting	Jacobs Technology, Inc.
10:45 am - 11:30 am	9246 - Integrating Corporate Goals and Processes Using the Engineering Lifecycle Vee Model	9214 - Hi, my name is Root Cause Analysis. Have we met?	9378 - Using Corporate Finance Principles to Easily Determine Return on Investment (ROI)	9168 - How I Created Our Peer Review Baselines and Models	9114 - Implementing Requirements Management To Deliver Life Cycle Software Solutions That Ensure Warfighting Superiority and Information Dominance: How We	9234 - A View from the Trenches: Practical Guidance for Appraisal Artifact Management	9397 - Strategies for Transitioning to CMMI-SVC
	Dr. Kevin Forsberg, The Center for Systems Management	Mr. Craig Hale, Esterline Control Systems - AVISTA	Ms. Deepti Sharma, OST	Ms. Diane Mizukami (Williams), Northrop Grumman Information Systems	Moved The Rock  Mr. Harlan Black, U.S.  Army CECOM	Mr. David Dickinson, Northrop Grummon Corporation	Dr. Rick Hefner, Northrop Grumman Corporation

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
	CMMI® and Process Improvement	Practical Guidance	CMMI® Economics & Business Value	High Maturity	CMMI® Government & Acquisition	Appraisals	CMMI® - SVCs, Lean, SmSettings, etc.
	Session Chair: Mr. Jack Ferguson, Software Engineering Institute	Session Chair: Mr. Gene Miluk, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation & Mr. Bob Ferguson, Software Engineering Institute	Session Chair: Mr. Dennis Goldenson, Software Engineering Institute & Mr. Fred Schenker, Software Engineering Institute	Session Chair: Ms. Lorraine Adams, Software Engineering Institute & Mr. Mike Phillips, Software Engineering Institute	Session Chair: Mr. Ken Nidiffer, Software Engineering Institute & Mr. Ken Weinberg, Raytheon Corporation	Session Chair: Ms. Susan Bassham, U.S. Army Aviation & Missile Command
1:00 pm - 1:45 pm	9379 - NAVAIR's Process Asset Library (PAL), A Step Toward A Corporate Organizational Set of Standard Processes (OSSP)	8787 - Improving Process Institutionalization Through Process Training	8909 - Consistency in Quality Assessments	9216 - ABCs of Process Performance Models	8764 - Predicting Quality	9287 - How to Prepare for a CMMI® SCAMPI A: Applying Agile Concepts to Save Time and Money	9196 - Interpretation and Lesson Learned from High Maturity Implementation of CMMI-SVC
	Ms. Judy Overhauser- Duett, NAVAIR	Ms. Ellen Chilikas, Raytheon Company	Mrs. Debra Perry, Harris Corporation	Dr. Richard Welch, Northrop Grumman Corporation	Mr. Donald Beckett, Quantitative Software Mgt.	Ms. Michele Shaw. Fraunhofer Center, Maryland	Mr. Kobi Picker, K.V.P. Consulting
1:45 pm - 2:30 pm	9153 - After 13 years, I have learned Tools do not solve your problems	9291 - "You Say Tomato, I Say Eggplant: Comparing Process References for Systems Engineers and Project Managers in a CMMI®- Compliant	8871 - MSI Execution: Change Happens, How to Deal with It	9294 - Using Hidden Markov Models as a Statistical Process Control Technique: An Example from a ML 5 Organization	9326 - "Patience is a Virtue" - A Day in the Life of a SEPG Lead	9365 - Streamlining Processes and Appraisals	9264 - Applying Lean Principles to the CMMI® for Services and ITIL
	Mr. John Bethmann, Concurrent Technologies Corporation	Organization"  Mr. Peter Henry, BAE Systems	Ms. Jill Brooks, Raytheon Company	Mr. Robert Moore, Business Transformation Institute, Inc.	Ms. Tammye Thornton, Department of Navy	Mr. Gary Natwick, Harris Corporation	Mr. Tim Olson, Lean Solutions Institute, Inc.
	CMMI® and Process Improvement	Practical Guidance	CMMI® Economics & Business Value	High Maturity	CMMI® Government & Acquisition	Appraisals	Multi-Models
	Session Chair: Mr. Richard Barbour, Software Engineering Institute	Session Chair: Mr. Gene Miluk, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation & Mr. Bob Ferguson, Software Engineering Institute	Session Chair: Mr. Dennis Goldenson, Software Engineering Institute & Mr. Fred Schenker, Software Engineering Institute	Session Chair: Ms. Lorraine Adams, Software Engineering Institute & Mr. Mike Phillips, Software Engineering Institute	Session Chair: Mr. Ken Nidiffer, Software Engineering Institute & Mr. Ken Weinberg, Raytheon Corporation	Session Chair: Ms. Susan Bassham, U.S. Army Aviation & Missile Command
3:00 pm - 3:45 pm	9387 - 10.5 Process Improvement Mistakes from Top Executives?	9354 - Strategies for Process Definition and Deployment Part 1 (Part 1 is to be given on Wednesday - Track 2 at 3:45 - 4:30 p.m.)	9177 - Lessons Learned Using Earned Value Management System to Track Effort and Schedule Weekly at the Individual and Team Level and Be Able to Detect a One- Day Schedule Slip	9407 - Multi-Attribute Modeling and Practical Use	9321 - Enterprise Architecting and the Incorporation of Early Systems Engineering Data Into the Leadership Decision Making Process During Concept Development	9189 - CMMI® Economics 202: Appraisals	9203 - How Rocket Scientist Implement High Maturity
	Mr. Carlos Caram, CSD BRASIL	Mr. Fred Schenker, SEI	Mr. Girish Seshagiri, Advanced Information Services Inc.	Mr. David Sobetski, General Dynamics Land Systems	Mr. George Freeman, United States Air Force	Mr. Geoff Draper, Harris Corporation	Mr. Tom Lienhard, Raytheon Missile Systems
3:45 pm - 4:30 pm	9144 - Transitioning From a CMMI® Implementer to an Appraiser	Strategies for Process Definition and Deployment Part 2 (Part 1 was given on Wednesday - Track 2 at 3:00 - 3:45 p.m.)	9188 - CMMI Economics 203: Model Tailoring	9390 - Discrete Event Simulation for QPM - Can it really be that easy?	9154 - Simplifying Lifecycle Definition Process	9227 - The ABC's of Class C, Class B, Class A's: Metrics and Lessons Learned from Appraisal Event Scheduling	
	Mr. Warren Scheinin, Northrop Grumman Corporation	Mr. Fred Schenker, SEI	Mr. Jeff Dutton, Jacob Technologies, Inc.	Ms. Deepti Sharma, OST	Mr. John Bethmann; Concurrent Technologies , Corp	Mr. Bradley Bittorf, Raytheon Company	

## **THURSDAY, NOVEMBER 19, 2009**

	Track 1	Track 2	Track 3	Track 4	Track 5	Track 6	Track 7
	Grand Mesa D/E	Grand Mesa F	Highlands	Chasm Creek	Mesa Verde	Wind River	Wind Star
	CMMI® and Process Improvement	Practical Guidance	CMMI® Economics & Business Value	High Maturity	CMMI® Government & Acquisition	Appraisals	Multi-Models
	Session Chair: Mr. Jack Ferguson, Software Engineering Institute	Session Chair: Mr. Gene Miluk, Software Engineering Institute	Session Chair: Mr. Geoff Draper, Harris Corporation & Mr. Bob Ferguson, Software Engineering Institute	Session Chair: Mr. Dennis Goldenson, Software Engineering Institute & Mr. Fred Schenker, Software Engineering Institute	Session Chair: Ms. Lorraine Adams, Software Engineering Institute & Mr. Mike Phillips, Software Engineering Institute	Session Chair: Mr. Ken Nidiffer, Software Engineering Institute & Mr. Ken Weinberg, Raytheon Corporation	Session Chair: Ms. Susan Bassham, U.S. Army Aviation & Missile Command
8:00 am - 8:45 am	9313 - Mission Readiness Through Integrated Decision Making BIM, BAM and POW!	9308- Post Merger Process Syndrome: Integreating & Refining Organizational Processes	9181 - Are You Doing R&D, or Catch-up & D? Are you Building Software, or Hopeware?	9143 - Using Moving Average Models to Predict Process Performance	9359 - Moving your Security, Business Continuity, and IT Activities to the Next Level with the CERT® Resiliency Management Model	9373 - Lockheed Martin Aeronautics Appraisal Project Management Strategy	9257 - The Next Step in Process Evolution: CMMI® and TSP/PSP
	Facility Lifecycle Group Div. of MACTEC E & C	Space & Naval Warfare Systems Center - Atlantic	Mr. Rolf Reitzig, Cognence, Inc.	Mr. Robert Tuthill, Northrop Grumman Corporation	Ms. Gibbie Lu Hart, SEI	Ms. Pam Hudson, Lockheed Martin Aeronautics	Mr. Jeffrey Schwalb, Naval Air Systems Command
8:45 am - 9:30 am	9165 - Make PIIDs Easy No Surprises!	9141 - Tools and Implementation Strategies for Process Improvement via CMMI® for Comprehensive Software Lifecycle Management	9283 - CMMI® Measurement and Metrics	9148 - Use of Monte Carlo Simulation for a Peer Review Process Performance Model	9366 - Enjoy the Scenery on the Path to High Maturity	9369 - Lockheed Martin Aero Standard Approach – A Strategy to Select Objective Evidence for the PIID	9204 - Everything You Wanted to Know About CMMI® and Six Sigma but Did Not Know Who to Ask
	Ms. Vicki Galanko, Lockheed Martin, IS&GS-Civil	Mrs. Denise Padilla, Sandia National Laboratories	Dr. Elliot Lynn, CECOM SEC	Ms. Emerald Russo, BAE Systems	Ms. Susan Bassham, U.S. Army Aviation and Missile Command	Mrs. Pam Hudson, Lockheed Martin Aeronautics	Mr. Tom Lienhard, Raytheon Missile Systems
		9:30	AM - 10:00 AM BR	EAK IN ATRIUM DIS	PLAY AREA		
10:00 am - 10:45 am		9346 - Exploiting Decision to Requirements Traceability	9324 - Measuring True Agility in Agile Software Development	9163 - Picking the Right Process Improvements	9211 - Transforming Your Way to Control Charts that Work	9187 - Level 5 the Hard Way — Persevering through Organizational Changes	9266 - Rapidly Implementing Lean CMMI® Processes That Meet Business Needs
		Mr. John Fitch, SAIC	Mr. Robert Moore, Business Transformation Institute, Inc.	Mr. Joseph Vandeville, Northrop Grumman Corporation	Mr. Richard Welch, Northrop Grumman Corporation	Ms. Dorna Witkowski, Lockheed Martin Corporation	Mr. Tim Olson, Lean Solutions Institute, Inc.
10:45 am - 11:30 am		Strategies for Process Definition and Deployment Part 2 (Part 1 was given on Wednesday - Track 7 at 3:45 - 4:30 p.m.)		9244 - Perspectives on Use and Organizational Impact of Measurement and Analytical Methods in CMMI® High Maturity Organizations	9292 - Systems Engineering Processes Improvement using the CMMI® in large System of Systems Space Programs	9383 - What? I Need to Create an Appraisal Database Containing Thousands of Artifacts! HELP! Sensible PIID Strategies	9394 - Comparing Scrum and CMMI® - How Can They Work Together
		Mr. Alfred Schenker, SEI		Dr. Dennis Goldenson, SEI	Ms. Revital Goldberg, Israel Aerospace Industries	Mr. Sam Fogle, ACE Guides, LLC	Mr. Neil Potter, The Process Group

## **ADDITIONAL AUTHORS**

ABSTRACT	ABSTRACT TITLE	AUTHOR
0000	Using CMMI® for Acquisition in Integration Organizations	Mr. Brian Gallagher
8806	Benefits to the Evolution of High Maturity Software Development: A 15 Year Case Study	Mr. Erik Likeness
8811	CMMI® Risk Management Practices in Small - Medium Businesses	Ms. Sandra Salars
8871	MSI Execution: Change Happens, How to Deal with It	Mr. Sanjeev Venkatesan
9114	Implementing Requirements Management To Deliver Life Cycle Software Solutions That Ensure Warfighting Superiority and Information Dominance: How We Moved The Rock	Mr. Harlan Black
9116	Changing Behavior: The Key to Adoption of Complex Process Technology	Mr. James McHale, Dr. William Nichols
9128	Building Statistical Support for Organizational Innovation and Deployment Without Impacting the Innovation 'Freedom'	PhD Mike Konrad
9129	Using the SCAMPI Method to lead CMMI® Multi-Constellations with Additional Standards Progress Check and Appraisal	Mr. Rusty Young
9130	Supporting the High Maturity Process Improvement and Understanding the Application of SCAMPISM Method to it	Mr. Rusty Young
9131	Using the SEI Models and Practices to Assure the Contractor 'Qualifications' with Cross Constellations and Multi-Models for Evaluation	PhD Mike Phillips
9140	Continuous Process Improvement Using Lean Six Sigma and CMMI®	Mr. Michael D. Barnett
9143	Using Moving Average Models to Predict Process Performance	Mr. Robert M. Tuthill, Mr. Steve Tennant
9146	Goal - Question - Model	Dr. Neal Mackertich
9163	Picking the Right Process Improvements	Mr. Robert Tuthill, Mr. Robert Sabatino
9165	Make PIIDs Easy No Surprises!	Mr. Stephen Austin, Ms. Elaine Heligman, Mr. Mark Dowson, Ms. Perla Unpingco
9185	CMMI® Economics 101: CMMI® for Executives	Mr. Wendell Mullison
9186	CMMI® Economics 201: Practical CMMI® Implementation Strategies	Mr. Wendell Mullison
9187	Level 5 the Hard Way – Persevering Through Organizational Changes	Ms. Lynn Penn
9194	Life Cycle Configuration Management	Mr. Russ Roseman
9196	Interpretation and Lesson Learned from High Maturity Implementation of CMMI®-SVC	Ms. Eileen Forrester
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9224	Appraisal Data Preparation and Management - A Data-Centric and Tool- Based View of the Appraisal Process	Mr. Robert C. Bamford
9226	Software Estimation Bootcamp	Mr. Robert C. Bamford
9227	The ABC's of Class C, Class B, Class A's: Metrics and Lessons Learned from Appraisal Event Scheduling	Miss Courtney Walsh
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9246	Integrating Corporate Goals and Processes using the Engineering Lifecycle Vee Model	Mr. Al Truesdale, Mr. Robert Pomietto	
9249	Agile Systems Engineering and Software Engineering	Dr. Suzette S. Johnson	
9257	The Next Step in Process Evolution: CMMI® and TSP/PSP	Ms. Kathy Smith, Mr. Girish Seshagiri, Mr. David Webb, Dr. Gene Miluk	
9266	Presentation: "Rapidly Implementing Lean CMMI® Processes That Meet Business Needs"	Mr. Tim Olson	
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9292	Systems Engineering Processes Improvement Using the CMMI® in Large System of Systems Space Programs	Ms. Revital Goldberg	
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9354	Strategies for Process Definition and Deployment	Ms. Kursten Szabos	
9358	Performance Driven Collaboration Strategies for Complex System Development	Mr. Byran Moser, Dr. Ralph Wood, Dr. Willy Magill	

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9359	Moving your Security, Business Continuity, and IT Activities to the Next Level with the CERT® Resiliency Management Model	Mr. Richard Barbour, Ms. Julia H. Allen, Mr. Richard Caralli, Ms. Lisa Young
9370	Making Process Improvement Work – Tying Improvement and CMMI® Directly to What You Care About	Mr. Neil Potter
9371	Appraisals and CMMI® Gotchas - Lessons in CMMI® Use and Appraisal Preparation	Mr. Neil Potter
9376	The CERT® Resiliency Management Model: Process Improvement for Enterprise Security, Business Continuity, and IT Operations to Enable and Sustain Operational Resiliency	Ms. Gibbie Lu Hart, Mr. Richard Barbour, Mr. Richard Caralli, Ms. Julia A. Allen
9377	CMMI®, ISO, Six Sigma and ANSI 748: Soulmates That Should to be Together – Quite Easily!	Ms. Deepti Sharma
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9394	Comparing Scrum and CMMI® - How Can They Work Together	Mr. Neil Potter
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Lean Solutions Institute, Inc. (LSI) specializes in helping organizations to rapidly achieve measurable results by using benchmarking and Lean Solutions<sup>™</sup> (e.g., best practices to implement CMMI<sup>®</sup> in a lean way) to successfully improve client products and services. LSI helps organizations to measurably:

- Achieve ROI (e.g., 7:1)
- Increase productivity, performance and quality
- Reduce cycle time/schedule
- Reduce defects (e.g., post-release defects), rework and costs of poor quality
- Achieve world-class results (e.g., 70-90% defect removal efficiency or defects removed before test)

Systems engineering and software engineering have become more and more complex over the years. With this growing complexity, processes and procedures have become larger and more complex. Based on surveys, most organizations do not like their processes and procedures (e.g., including CMMI® Maturity Level 3-5 organizations) and they can have some of the following lean problems:

- Too large and complex (i.e., not lean or agile)
- Have non-value added activities
- Lack of visualization (e.g., pictures, diagrams, tables, charts, etc.)
- Difficult to use (e.g., poor usability)
- Lack of "chunking" which is a best practice for usability (7 plus or minus 2 principle)
- Lack of innovation
- Lack of "good metrics", not the right metrics, or not lean metrics

LSI has a patent pending approach for defining systems engineering and software engineering processes (e.g., CMMI® compliant processes) in a lean (e.g., short, usable, visual) way. Although this approach can be simple, it also scales up to handle complex processes (e.g., NASA processes). LSI uses "good diagrams" (i.e., process models) for putting the 5 W's (who, what, where, when, why) on one page. These visual one-page diagrams along with a page of support text typically replace about 25-30 pages of text. For example, lean CMMI® processes typically:

- Cost 33%-50% of a typical CMMI implementation
- Take half the time to implement (e.g., 1 year instead of 2 years)
- Are 20-25% of the size of a typical CMMI<sup>®</sup> implementation

In several CMMI® success stories (independently verified) using the LSI approach, organizations estimate that processes are about 20-25% of the size of sister business units with a similar CMMI® rated processes, and have achieved CMMI® maturity levels in half the time (or less).

LSI can help your organization achieve measurable results, reduce size and complexity, and improve processes and metrics to become much more lean, "value added", visual, and usable. LSI also uses an ISO/Baldrige approach to implementing CMMI®. LSI only does improvement and uses independent Authorized SEI Lead Appraisers to objectively verify LSI Lean Solutions<sup>TM</sup> for CMMI®.

Lean Solutions Institute, Inc. (LSI) (760) 804-1405 www.LSI-INC.com Info@LSI-INC.com

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