



Defense Logistics Agency



**Enabling Logistics Transformation
...through Enterprise Resource Planning (ERP)**

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Warfighter Support

Stewardship

Growth & Development

Leadership



DLA's Transformed Business Model



Connected To Warfighter Demand

- BRAC
- DLA Forward

Single Point of Accountability

- DLA Commands



Standard Processes & Systems



Customized Solution

- PBL
- Delivery
- Stock

Low Cost - Value

- Cost Reductions
- Rates



USTC/
DPO



CARRIERS

VENDORS





Strategic Thrusts ERP objectives

- *Extend the Enterprise*



- Extend enterprise processes, capabilities, and effects deeper into customer and supplier operations
- Leverage BRAC to enhance Services business operations

- *Connect Warfighter Demand and Supply*



- Improve forecast accuracy through collaboration
- Improve supplier performance and reduce delivery time to the customer through collaborative supply planning and strategic material sourcing

- *Deliver Supply Chain Excellence*



- Empower and develop the workforce with improved tools and information
- Implement outcome-oriented performance measures that optimize the cost- to-serve



Benefits Achieved to Date...

Warfighter-focused Improvements

- *Reduced Logistics Response Time*
- *Sustained Supply Availability during wartime operations*
- *Improved customer order notifications*
- *Introduced demand plan accuracy as key performance metric*

Operational Excellence

- *Reduced cost recovery rate*
- *Enabled \$500M reductions*
- *Implemented Sales & Operations Planning (S&OP)*
- *Achieved 99.7% system availability ... single ERP instance*

Compliance

- *Complied with all DoD Global Information Grid standards*
- *Complied with FFMI requirements*
- *Provided 100% supply chain interoperability with services*
- *Complied with applicable Joint Task Force (JTF) Global Network Operations (GNO) security requirements*

\$18B Business operating in single ERP

5.2M items of supply

11000+ Global Users

Agency - Wide focus as an Enterprise

Managed as major acquisition program