

# Human Factors Division Goals

1. Enhance the analytical capability of the Department to understand terrorist motivation, intent, and behavior.
2. Improve screening by providing a science-based capability to identify unknown threats indicated by deceptive and suspicious behavior.
3. Improve screening by providing a science-based capability to identify known threats through accurate, timely, and easy-to-use biometric identification and credentialing validation tools.
4. Enhance safety, effectiveness, and usability of technology by systemically incorporating user and public input.
5. Enhance preparedness and mitigate impacts of catastrophic events by delivering capabilities that incorporate social, psychological and economic aspects of community resilience.

*Know our enemies, understand ourselves; put the human in the equation.*



**Homeland  
Security**